

Calm Cover Color C



muting" by personal computer users. In the UK the first order for

the recently launched Omnimode

modem was for £300,000, while

the Planet local area network has

won £500,000 worth of orders

The Department of Industry is

to put £197,000 towards a

puting and electronics to reducing

costs at sea. The study will investi-

gate the possibility of integrating

systems for voyage management, data communications, engine mo-

nitoring, cargo planning, and ad-

British Telecom has added ord-

KAWATANI . . . Japanese

Thursday, October 7, 1982

Logabax UK out of the red

AN enterprising management buyout has converted loss-making Lo-gabax UK into a profitable operation for the first half of this year.

The former subsidiary of the French company Logabax, itself the subject of a recent rescue pperation, has turned a loss of £400,000 last year into a £150,000 profit for the first half of this year.

Paul Bion, managing director of Logabax UK, said the company had achieved the turnround without the aid of outside finance.

Bion and fellow directors Chandra Wirasinha and Bryan Senior own 100% of the shares.

Last year Logabax UK, which is changing its name to Technology For Business, had a turnover of £4 million. This year Bion says that turnover will be slightly less, but the company will make a profit.

Bion says many of the problems the company had when it was a Logabax subsidiary stemmed from trying to supply too wide a range products at an entry price of £5,000 and below.

Bion has moved the company away from Logabax computers to become one of the biggest Systime OHMs.

Although Technology For Business still supplies some Logabax printers and will be Logabax's representative in the UK, most of its products are from sources other than the former French parent.

The restructuring and transfer tative electronics industry forecasto new offices have produced a ters, this attack will be based on company with a staff of 63, compared with the 97 employed as a made integrated circuits, known as

Logabax subsidiary.
Bion says that the move to UK sourcing has shielded the company from currency fluctuations, and given them a supplier who can eas-

Racal in cellular radio consortium

companies and more than 100 new products were the features of Racalex, Racal's ninth exhibition and symposium in London last week. And many major orders were an-

A new company called Racal-Milicom has been formed with Millicom in the US, Comvick of Sweden, and Hambros Bank to operate a cellular radio telephone service in the UK using Millicom

Racal also is to become the major international distributor of hipborne earth stations for marine tellite communications made by Comsat General Telesystems. They are designed for use with the marsat communications system

Two US companies, California

The big Japanese companies are already heavily committed to logic

This opinion was backed by Fu-

jitsu director Yukimaro Kawatani

in London last week, when he

pan's semiconductor production.

predicted enormous growth in Ja-

Speaking at the Pergamon Info-tech Fifth Generation Conference,

he said that the dedication of Japa-

nese workers was responsible for

the supremacy of its semiconduc-

Japan set for next market attack

arrays, says Mackintosh.

cal's gate array technology. And in West Germany, a subsidiary has been set up to support similar ac-tivities in Europe.

The company had previously lined up a joint venture to develop and manufacture advanced CMOS devices with General Instrument Microelectronics and Leuven Research and Development in Bel-

Racal chairman Sir Brnest Har-rison announced that 1,250 visitors a day were expected at the exhibi-tion with 750 coming from 90 overseas countries, while 4,000 planned to attend the 12 lecture sessions. That would make it the largest private demonstration of nal électronic equipment in the world.

our semiconductor facilities in the

Kawatani claimed that new fea-

tures on the Fujitsu mainframe,

the Facom M-382, made it the

fastest general-purpose mainframe in the world. That is a result of

the manufacturing technology and

reliability of semiconductors," he

Kawatani described a new kind

of semiconductor discovered by Fujitsu, called HEMT, High

Electron Mobility Transistor.

ance to the better known, but as

HEMT has a comparable perform-

yet unperfected Josephson Junc-

US," he added.

ers for 1,000 of Racal's transaction Major orders highlighted at the show included US based Racaltelephones to its initial March order of 300. A prime motivator is Vadic's first sale to Australia for the £12 million a year loss through V22 full-duplex two-wire 1,200 bit/second modems. In the US it is fraud that the credit card companies make currently

US govt clamp clears three in IBM secrets case

by Kevan Pearson and Howard Karten

A US judge last week dismissed charges against three men in the IBM secreta case because of a refusal by the government to reveal the exact relationship between IBM

In a separate hearing, a different adge dismissed a request by Hitachi for government documents re-

lating to the case which it says it needs for its defence. Following these decisions a £500,000 study Racal will make of the potential application of comhearing must now be set up to establish what information is relevant to the case. The governmen argues that it has nothing to hid and will comply with the finding of the hearing.

The defence claims that the

Hitachi's lawyers for government documents about IBM and its relationship with the consulting

firm used in the arrest operation.

character

spacing.

■ Leader page 13.

ship between IBM and the Speaking to a Conservative Computer Forum at the Party's Brighton conference last week, Industry Minister Patrick Jenkin gation, is central to the defeace. Judge Robert Aguilar dismissed charges against Raymond Cadet, and ex-IBM engineer Barry Sa-faie, a former National Advanced said, "Inmos has had £100 million of texpayers' money, and no more Systems manager, and Tom It-basson Ayazi "with prejudice".

inmos had accumulated start-up oses of £21.3 million to the end of This means that the US govern list year, and expects to report further losses for the current finanment cannot reinstate the charge unless Aguilar's decision is reversed in the US Court of Appeal tial year. It is understood to be Aguilar ruled that the generaasking for an additional £10 milon from the government to pay nent was required to un over to the court all documents which for next year's operations. Last year the company, which

lating to the case in the interest has chip making plants in Colorustice and "due process". The government argued that the defence's request for information alo, and at Newport, Gwent, recented total turnover of £2.1 milon and expects turnover of £10 amounted to a "fishing expedimillion in the current year. Meanwhile, Judge Spencer Wil-liams quashed subpoenas issued by

A few weeks ago Inmos ancounced that the company was de-Gwent, to what were referred to chip industry.

INMOS, the State-funded chip maker, is facing a major financial

cisis following a government refu-

Grundy Business Systems

SOMERSET ROAD DINGTON, MIDDLESEX

production."

No more cash

attempt by the company to force the government to confirm further financial aid for Inmos. The plan appears to have back-fired, and Jenkin followed his "No

inmos crisis

as govt says:

more money" statement by re-marks which bode ill for Inmos. He said, "Inmos must go pri-

to do this in various ways, in the US last year and in the UK earlier this year. In both cases adequate private offers were not forthcom-

The City in particular has looked sceptically at the estimates of funds needed, and some sources say that the £10 million requested is 300% short of what will be needed "unless there is an unforeseen turnround in Inmos volume and an earlier than anticipated move into profit.'

According to Jenkin, ICL and erring a ramp-up of its operations told him that "We must have a

he hoped to get "investment Inmos from companies like

Thursday, October 14, 1982 Number 830 35p

In the case of ICL it is very unlikely that the company, still in the recovery phase from last year's losses, will be in any position to take on Inmos, even as a gift.

Nor does Clive Sinclair, with his penchant for small is beautiful, look like the putative boss and financier to an operation of Innios

The British Technology Group says that what is said at the Conservative Party conference is not "tablets of stone" and they would have to see a formal statement from the government.

A spokesman at Inmos said the company had not had £100 million of taxpayers' money. "So far we have had £50 million in equity investment from the BTG, and the remainder, which does not come in the form of investment, but as Sinclair had been to see him, and told him that "We must have a dustry and the EEC, is nothing



Alvey report calls for commercial exploiting of ideas

by Kevan Pearson
PUBLICATION of the Alvey Committee report has dispelled fears of a field-day for academics and that there would be little potential for commercial exploitation. But the debate has now switched to whether the government will ignore Alvey's recom-mendation for a substantial investment in "advanced information

The committee called for sweeping changes in the way the UK computer and IT industries are run, with £350 million, up to

Leader - page 13

75% of it funded by the government, concentrated on four areas of IT. Central to the project would be early commercial exploitation of the ideas generated by the project.

"My main concern was that it match for the universities and large companies in terms of getting research funds for long-term proextend up to 4 mips, putting it into direct competition with the 3083E. But it is likely that the new series jects," says Roger Graham, chair-man of BIS. "It is important to get early commercial exploitation. We should not look to ape the Japanese in long-term projects with commercial results left to the

reception of the report since it has not been widely circulated yet. Both the British Computer Society and the Computing Services Asso-ciation are studying it, as are many

of the leading industry companies.

Even before the report appeared, some UK companies particularly in the software field — did not think it would go far

might not go even as far the Com-The call for up to £250 million of taxpayers' money is bound to

cause a controversy The government, as told by Industry Secretary Patrick Jenkin at the Conservative Party conference last week, is also to stop any more oney going to Inmos, the British logy Group's chip manuacturer (see story this page). This

electronics companies frying their own chips, or at any rate having back from American employees at ily be reached physically.

by John Kavanagh IT82 project manager Roy INFORMATION Technology Dingle argued that the campaign's Year staff won a moral victory in aim was to increase awareness of ast week's debate on a motion say- information technology, not ing it failed to encourage an ergo-nomic approach to its subject. The challenge to the debate came from the Ergonomics Society and the two sides met on the society's Unit at London's University Col-

spread the word about ergonomics. A Mori poll showed 98% of the population knew nothing about in-formation technology, so IT82 had enough to do to meet its main aim. The result was a dead heat: 17

computers remains in embryo, Ja-

pan is about to make an immediate

effort to seize more of the world's

nformation technology market.
According to Mackintosh Inter-

national consultancy, the authori-

Main-line integrated circuit

makers will decline, says Mackin-

tosh, with the trend being towards

for and 17 against with 14 absten-

LINE NOISE •

HONEYWELL, never far behind IBM in announcing large mainframes, will next week launch its new range code-named Orion, which the company says far exceeds the power and capacity of its largest existing systems. Honeywell regards this as one of the most important product

IBM has run into further difficulties with its own employees in Japan in the wake of the Japscam case. The president of the company there, A. M. Shiina, is reported to have flown to the US in a rage to ask his erstwhile employers what they were doing. He was neither consulted nor informed on the moves in the US and was unable to comment when approached by the Japanese Prime Minister, who less than politely demanded an explanation for IBM's actions. Shiina is still with IBM, but as one Japanese put it, minus much face. And on things Japanese, Hitachi is rumoured to be launching a huge drive on the micro market led by a television advertising campaign not dissimilar to the one IBM is currently running with Peter Ustinov in the starring role.

RUMOURS that a £6 million project to develop an Ada Programming Support Environment (Apse) will be announced in a week's time by the Ministry of Desence, the Department of Industry and British Telecom are largely spurious. A source at one of the four companies chosen to co-operate on the Apse project — SPL, SDL, Software Sciences and ICL — says that a major project will indeed be announced soon. But we will not hear about it for at least a month, and it will involve considerably more than £6 million, which would be far from adequate, the source said.

NAS adds 3 models

by Kevan Pearson NATIONAL Advanced Systems has added three new processors to its 9000 series of large-scale IBM compatible machines. The three processors overlap IBM's 3083 and 3081 ranges.

The first two models, the AS9040 and the AS9050, compete with IBM's 3083B and I models, at

the top end of the range. The AS9070, a tightly coupled

dual processor system, is targeted to compete with IBM's 3081K.

nounced a new mid-range series, the 6630 and 6650 machines. These are aimed at the level above

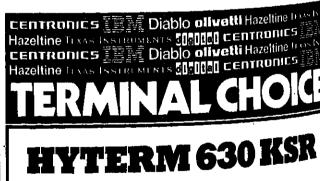
performance improvement about 50% over the 4341 Group 2 the most powerful machine in the 4300 range, according to John Clements, NAS European vice-presi-

Pirst deliveries of the machines will be phased over the next six to nine months' approximately in time with the first shipments o IBM's 3083 range.

NAS will support IBM's new operating regime, MVS/XA, on its They replace the top end of the AS7000 series.

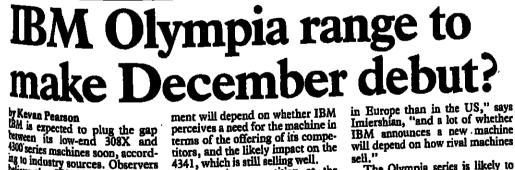
The company has also ansays it will deliver its MVS/XA support feature in the first quarter of 1984, 12 months after IBM be These are aimed at the level above gins normal shipment of IBM's 4341 processors and offer a MVS/XA.







£1925

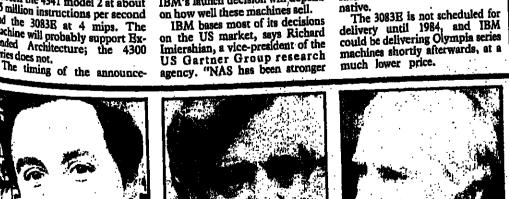


is is expected to plug the gap terween its low-end 308X and 300 series machines soon, accordag to industry sources. Observers believe that IBM will announce a new range, code-named Olympia, in 1983, but the first machine

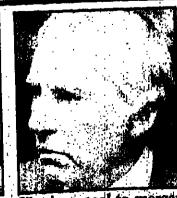
ould be announced as early as it 2.5 mips, neatly filling the gap the 4341 model 2 at about million instructions per second and the 3083E at 4 mips. The machine will probably support Ex-tended Architecture; the 4300

1

The main competition at the moment comes from National Advanced Systems 6100 and 6600 series machines, both announced this year and which extend beyond the power of the 4300. But the extent to which this influences IBM's launch decision wi on how well these machines sell.



moothing the flow of Osborne jumps into the



The Olympia series is likely to

will offer a lower price perform-

ance ratio than the 3083 machines,

which poses questions for the future of the more expensive alter-

much lower price.

Harrison cool to merger

Micro News Company News... Software File Profile, Platform... ne, Liveware Leader, Letters .. Workplace..... People, Diary... Electronic Bank Industrial Development 19/22 Middle East job Top Jobs Job Vacancies......28/55

BIS sells control to **City** investors by Kevin Cahill BUSINESS Intelligence Services,

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for PT7.

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DERMINAL FOR LANDIBM

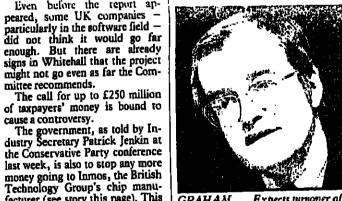
COMRANL

the London-based software con-sultancy and training group, has sold 56% of the company to private City investors for £5.7 mil

The move, which has been the subject of speculation for some time, will reduce staff and overseas investor participation in BIS from 100% to 44%.

The institutions which have bought the controlling shares in tigious in the City and include merchant banks Baring Brothers, Schroder Wagg and Charterhouse Japhet and the C&A pension fund. According to BIS chairman Brian Allison, the former investors will receive a reasonable return on their original investment and for their support of the company over the past 12 years.

BIS managing director Roger Graham says the company expects turnover of £20 million this year and profits of about 10% of sales.



GRAHAM . . . Expects turnover of

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Software analysts time bomb's lag in pay rises

by Philip Hunter
AN UNUSUAL fraud case in which a software house is accused of inserting a delayed-action bug into a package it developed for another systems house is heart in the software house is heart in the systems as would have to be called in the systems as well as the systems as well as the systems as well as the systems are systems.

another systems house, is being heard at Chelmsford Crown Court.

Alan Philp of London-based software house Wynsana is defending charges brought by Chelmsford police that he inserted a "software time bomb' into a commercial package he was denoted by the content of the country of the commercial package he was denoted by the country of commercial package he was developing for the Bishop's Stortford

The existence of the offending

ing piece of software had caused the data files to corrupt when it was run after April 1, 1982. Philp agreed that the software bug had been inserted, but denied that he

agreed that the software bug had been inserted, but denied that he did it.

An independent consultant stated that the package which Wynsana was developing could only have been tampered with on three days when the programs were recompiled. Philp would have had to be at Arundell's premises at Rishop's Stortford on the system date was after April 1. it premises at Bishop's Stortford on

red trade mark of Digital Equipment Company

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veloping for the Bishop's Stornord systems house Peter Arundell.

The software was designed to run on a Systime 5000 computer under the RSTS/B operating the disc pack would suddenly become corrupt. Arundell suspected a hardware fault, and called in Rield Maintenance to

Computer Field Maintenance to

system date was after April 1, it crashed," Stoneman said.

and he denies that he was there on any of the days in question.

Arundell gave evidence that Wynsana had promised to complete the system in six months, but had still not finished testing after 18 months. It then refused to make the final payment before system (six of the independent consultancy Quantic, also called in to investigate, then found some suspect code. "It checked the system date, and after that date opened a file that corrupted everything," says Stoneman.

Wilkes Computing larger. Heads of DP salaries ranged Announce the New



by Donald Kennett
SYSTEMS analysts lagged noticeably behind their data processing colleagues in salary increases during the last year,
according to the 21st survey of
executive salars conducted by

With increases averaging 7.4%, they were the only group of data processing people who failed to keep up with inflation. Their salaries ranged from an average of £9,340 in companies that turned over between £5 million and £10 million to an average of £10,173 in companies that turned over more than £500 million.

fion.

Operators, the lowest paid group, did a bit of catching up, with increases averaging 13.2% for senior operators and 12.8% for operators, which can be set against the 8.7% rate of inflation from July 1981 to July 1982. The salaries for the two groups averaged from £6,191 to £7,069 and from £5,152 to £6,658.

The £100 Inducon report is based on responses from 555 companies in 26 industries, mostly in the private sector. The data processing section is the only one which deals with personnel other than executives, but

sonnel other than executives, but it does not necessarily reflect the

n does not necessarily reflect the position outside manufacturing industry.

Salary surveys manager Nigel Bryant said this year's survey showed a modest real gain being made overall, compared with last year's higher average increase of year's higher average increase of 12%, which nevertheless ended up less than inflation after taking

The programmers' average salary gain of 12.6% was near the top of the league. Their salaries averaged from £8,456 in the smal-ler companies to £10,362 in the

from £11,511 in the smaller com-panies to £23,351 in the larger. The top DP salary was over £29,000.

THE leading "lame duck" within the British Technology Group is now profitable. Data Recording Instruments, the Staines-based

eripheral manufacturer wholly wened by BTG has just completed

ts third reorganisation in two-and-

a-half years, and expects turnover for 1982/83 to be £45 million, com-

pared with £32 million last year,

John Armstrong.

The target for the following year is £50 million, and Armstrong is confident that by 1986 the com-

pany will be doing £100 million of



Battered Quest in Racal merger talks

by Kevin Cahill

QUEST finally revealed its much delayed results last week and they showed a loss for the year ended Pebruary 1982 of £2.86 million.

In the published accounts the The Dorset company, one of the UK's leading CAD/CAM suppliers and manufacturers, made a profit in the previous year of £810,000. Amid rumours that the BTG, which has a substantial stake in Quest, is trying to merge at least part of Quest with Racal's CAD/ CAM subsidiary, Racal Redac, the

Quest directors say that turnover this year, particularly for CAD, has reached a record level. Tony Bbel, the Quest managing director, added that the company continued to experience difficult trading in the first half of this year,

starting up the Winsford-based operation United Peripherals Ltd, a joint venture with Control Data.

orders for DRI's new twin-head

dot matrix printer.

The first shipments of the prin-

ters to New Jersey-based Decision

Decision Data itself is 15%

owned by DRI, which also holds

warrants to buy a further 25% of

According to Decision Dat

Data were made last week.

Decision Data's shares.

The rapid rise in turnover and the return to profit are the com-bined result of volume shipments of discs from UPL and a series of

In the published accounts the company showed a drop in turnover from £10.55 million in 1980/81 to £10.14 million for 1981/82. R&D expenditure rose to £1.83 million, from £1.15 million in the previous year.

The BTG's enthusiasm for the merger does not appear to be re-ciprocated by either Quest or Ra-cal. Quest said that talks about talks had taken place, and suggestions of a merger were at "a very

Racal chairman Sir Brnest Harrison is known to have reacted coolly when City analysts put the suggestion of a merger to him ear-lier this year.

BL Systems will contribute a CAD/CAM expertise gained on Mini Metro production line. Mail order buy

Urwick and

BL to offer

ioint service

BL Systems and the Urwick part have joined forces to offer spran and consulting services in the puter-aided design and much turing areas, and robotic. It new service will be marketelish UK and overseas.

BL Systems.

MICOM, the California basis company that single-handed brought about a dramatic drop a the prices of statistical multiples ers, has bought Pittsburgh basis Expandor, a mail order companthat specialises in data companications products selling for less than \$1,000.

Cipher UK boost

THE US minicomputer backers storage firm Cipher Data Product has upgraded its UK office to a full subsidiary company. Cipher Data Products (UK), in Camberle, Surrey, is the European head quarters. Cipher is also forming subsidiaries in France and West Germany. The UK company is providing repair, spare parts, eagineering support and training services.

Export award

award, aimed at companies with under 200 staff, is sponsored by the government and private into pology Year, the Department of Industry is putting up a furbo £1,875 for the winners to buy a Prestel viewdata set Esty lones Trade Board office, Thomas Cook travel shops and chumbers of

Network system

THE 32-bit minicomputers make by Gould SEL Computer Systems can now run together in networks following the launch of the Selaci networking system in the UK. No changes are needed to openits systems. Seinet allows processor to share peripherals and provide access to X25 packet switching networks if needed.

Plessey deal

PLESSEY digital relephone ci-changes are to be sold in Europe Olteco to get the know-how k make the products in left. Its Plessey exchanges, harding up to 200 subscribers, will complement Olteco's larger exchanges.

A UK computer-aided despo systems company, Hagineras Computer Services, has mored 67

BTG's 'lame duck' makes a profit The introduction of the printer via the new trading company Newbury Data Recording, repre-

by Olteco, the communication arm of the Italian company Oi vetti. The trading deal she allow sents a return by DRI to one of its original business lines. The new printer will be formally unveiled in the UK at Compec in November. The company has also recently reorganised its Newbury VDU manufacturing. Volume shipments of IBM-compatible terminals have

Into 3-D

now reached 700 a month, with 28,000 units already installed. The BTG expects the privatisa-tion of DRI to begin within the to three-dimensional systems with the launch of the Graftek 32 from US firm, Graphics Technolog Last year the company made a company made a company has over 400 orders for efforts to make the company one of £10 million, mostly in liveries have started, it expects the be feasible.

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Zygal acquires modem maker Modular Tech

The products will be made by Zygal at its premises in Bicester, Oxfordshire. No Modular Technology staff will move across be-

was called in two months ago

Existing orders and warranty

agreements would be honoured.
"We're keeping the Modular
Technology name because it's a
major asset," Driscoll said.

"McNulty spent a lot of effort promoting it and the company had

a very good name in the industry."

According to McNulty, the name is one of the few real assets Zygal has taken over. "I can't understand it," he said. "There was

only about £5,000 worth of stock

and that all had rogue chips.

"The equipment is old — we were working on new designs but they're all in my head. The so-called production facility they say

they've taken on can't be more than a few soldering irons." But Driscoll replied, "We've got

a good deal. There's an enormou

amount of stuff, including thou

sands of components and boards. There are at least 30 modems and

by John Kavanagh
THE Modular Technology name is to live on following the takeover of the UK modern manufacturer's laser communications system but Driscoll said it would not sell this product immediately because the signs were that it had not been butiness by terminal distributor
Zyal Dynamics.
And the company's lively

And the company's lively known owner, John McNulty, is preparing a comeback with some new communications products developed with his former partners.

But McNulty, known for his outspoken views on British Ideom's monopoly and for his curoutrageous stands at computer enhibitions, says Zygal's purchase is virtually worthless.

The takeover, said to have cost around £50,000, is one of two new departures for Zygal, a UK company which went public by joining the Stock Exchange's Unlisted Securities Market last year. For the company is moving firmly into networking by taking on microcomputers from the big US

Chairman Con Driscoll said the nores were a natural extension of Zyal's business. As a distributor of Diablo, Digital Equipment and General Electric terminals the company was already in commu-nications. It would now be making

Its own moderns, he said.

On the microcomputer front Zypal will be aiming at putting networks of machines into large commachine here and there to small fams. Zygal already has its own

very many Interfakers. I can un derstand McNulty being upset a Modular Technology's 1981 turnover was £583,000. Its backer, workshops and support services at its ubsidiary, Zygai Services.

Zygai is taking Modular Techtology's Minimodem, the Industrial and Commercial Finance Corporation, called in the receiver because it ran out of cash. Zygal grew to a turnover of £2.84 million in 1981-2. Its net profit was up 27% at £320,000.

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ICL to wrap up its fifth generation in VME by Kevin Cahill VME, Virtual Machine Environment, will be ICL's operating system for the fifth generation. operating system design, rather than a fundamental rewrite. ICL's VME, on the other hand, system for the fifth generation. operating system design, rather than a called a "non-intervention environment". This implies that ICL will use

Confirming that the company would support CME for older machines until 1992, Robb Wil-real time and virtual machine

perating system to be introduced this when he said that VME had by a major vendor," Wilmot taken "eight years and cost £150 claimed at the 2900 user club million and a fair few distressed

meeting in London last week.

In a calculated challenge to IBM, Wilmot pointed out that VME, which he will shortly freeze, that ICL is now putting the final

thing IBM can offer.

The working principles of CAFS, ICL's hardware-based da-IBM's mainframe operating tabase machine. system MVS were laid down in the Inside ICL,

early 60s, and the current versions offered by IBM, including the extended architecture feature, are enhancements to the original expected to run dual 2988s non-

mot called a "non-intervention en-

the 2988 to directly attack the non-2988 product is expected to run for said that the designs proposed for the fifth generation would be "enveloped" in VME.

"VME will be the last classical "VME would "2988 product is expected to run for 10,000 hours without major break or overhaul, according to Wilmot.

On a slightly more futuristic more Wilmot said that VME would "NME would" or overhaul, according to Wilmot.

On a slightly more futuristic note Wilmot said that VME would act as its own hypervisor

He explained that a hypervi meant a move away from the CME approach, which was to have CME to control VME and DME as systems separate from each other. In the next generation VME will

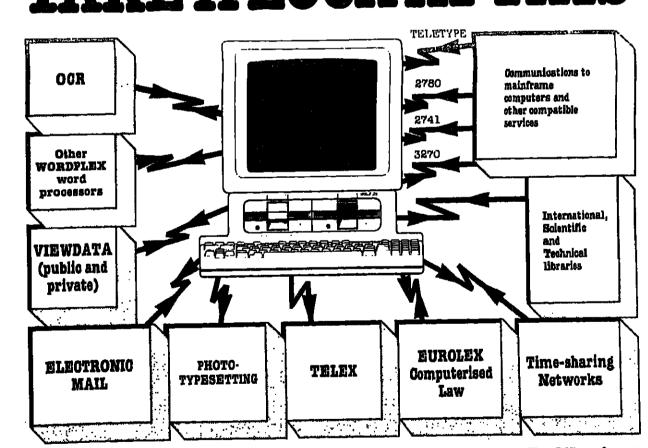
be run "over the top". sor environments, including This will allow the running of many different regimes under one logic languages such as Lisp and other directly interpretable fourth generation languages, Wilmot

regimes.
While Wilmot indicated that VME would be taken down to the small machine level, he added that with the average size of a virtual machine at 20,000 instructions per second (Kips), VME would probably go down to a four or five user rather than a single user system.

For existing users of the old 1900 DME system, ICL will be putting on a roadshow after Christ-

sites in the past four months, said he did not recommend conversion in many cases. He thought users on DME, and develop new appli-cations on VME, presumably on machines using CME to support

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inaccurate,

says Apple

by Kevan Pearson HEWLETT-PACKARD has run

into trouble over comparisons made in one of its national newspaper advertisements. Apple (UK) has complained to the Advertising Standards Association about the advertisement, and the

ASA is investigating.

Apple claims that the advertise

ment has inaccurate facts about the Apple III micro, which is com-pared with Hewlett-Packard's

HP ad is



Comart takes on IBM in 16-bit CP/M micros

Comart's new CP 1000 Communicator range complements its existing eight-bit Communicator range, and represents a significant step for the company into what many see as the fastest growing sector of the micro market.

favoured such a move.

million last year, and plans to in-But Comart's managing directhree years.

No decision had yet been taken, said Broad, but most members

Comert had sales of about £6

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Growth in optical Unilever to Install Unilever to Install IBM 3083 ONE of the first IBM 3083 ONE

creasingly be based on optical fibres, with short distance applica-tions creating a market that will be worth £2.5 million this year and £13.5 million a year by 1987 in the UK alone, according to ERA Technology of Leatherhead.

Growth could be much higher than this but for the lack of a lowcost means of regenerating signals and coupling to electronic equipment, the company says, and even in 1987 it will be in the early stages

Launching his company's five-volume, £1,800 report, project leader Peter Baker said: "There is much awareness of fibre optic technology but little practical knowledge. Long-range applica-tions have been well reported, par-ticularly by British Telecom, but short-range fibre optic systems are capacity between attached devices and which was designed to com-

The most common application for optical fibre links was for connecting VDUs to computers, he said. Optical fibre was already cheaper than copper for shared links, particularly instead of multi-way screened twisted-pair cables, but it was also used to save space in crowded ducts and to protect against tapping and electrical in-Local area networks would in-

Both supply and complexity of the chips were likely to increase and the current profusion of systems houses developing board-level products would decrease. As creasingly be based on optical fibre and two major computer companies, one in the UK and one in the US, would introduce optical standards appeared which made system components interchange-able, optical fibre systems would gain a bigger share of the market. based LANs by 1984. Codenoll in the US had developed a star net-There was a wide range of powork based on optical fibre that

The first integrated circuits for

optical fibre communication were becoming available and they al-ready handled signal processing and bit error rate detection on the

same chip as the emitter and detec-

tor. In future they would provide

the basis for do-it-yourself

tential applications based on specialised transducers and sensors, which would all help to bring

by Kevan Pearson A BRITISH microcomputer manufacturer has jumped on the British Microcomputer Manufacturer has jumped on the British Microcomputer Manufacturers Group, warned there was increasing interest among group members for a call on the government to curb imports from American and Japanese micro manufacturers who dominate the market in Europe. R&D urgent for survival R&D urgent for survival of Britain's IT industry Of Britain's IT industry of Britain's IT industry

used contention to share channel

by Kevan Pearson

BRITAIN'S information technology industry could die on its feet in the face of substantial competition from US and Japanese companies, unless a comprehen-sive, industry-wide research and development programme is started

This warning comes in the report of the Alvey Committee, published last week, which suggests how the UK should answer the Japanese fifth generation project and other national based research

projects currently being devised.
The committee called for a £350 million, five-year "Advanced In-formation Technology" pro-gramme, up to 75% funded from

taxpayers' money.

The recommendations concentrate on four major aspects of in-formation technology which the committee believes will enable British companies to compete in world markets. They are: software engineering; very large scale inte-gration; man-machine interfaces; and intelligent knowledge-based

The report recommends that the project should start in April 1983, and that it should be limited principally to UK companies. "Foreign multinationals should participate only where they can contribute a particular asset vital to the programme; where the results of their involvement will be available to the benefit of the UK industry as a whole; and where it is guaranteed that valuable technical information will not leak from the

UK," it says. The programme is necessary, the report argues, because rival programmes "present a serious challenge to the UK", and because, based on present trends, the UK share of the world information

Summary of the recommendations

The programme should cover basic research and development in software engineering, VLSI, computer ergonomics and artificial intelligence and knowledge-based systems.

Computer science education should be expanded to meet the manpower needs of the project.

The government should provide upwards of two-thirds of the total project funding.

Property rights to ideas generated by the project should have

ated by the project should have the widest possible availability. ■ The programme should be viewed as lasting between five

and 10 years. ■ The programme should go live in April 1983.



ALVEY . . . Call for £350m.

velopments coming out of the project. "It is vital that there should be maximum access to the probe maximum access to the programmers. This will merely gramme and that its results are made as widely available as possible, in order to raise our overall involvement and taxpayer funding are needed to ensure the widest possible exploitation of the de-

standably insist on sole rights (to the developments produced by the project)," the report states.

The programme calls for radical changes in the way industry operates, and for a change in the way academic research is organised and used.

level of skilled and trained people will be necessary for the programme, and that such people are not available in sufficient numbers at the moment to make the programme a success.

rently working on areas of direct relevance to the programme. Some of the shortfall will be made up by redeployment, but the remainder will have to be trained.

The report is critical of the cutbacks in higher education, par-ticularly since these have tended to fall more heavily on universities and colleges concerned with technology, such as Salford, Aston in Birmingham, and Bradford. "The result is that many have left the UK to pursue their research overseas. And of these who remain an increasing pumber are now doing increasing number are now doing

THE UK's largest credit information service, UAPT (United Association for the Protection of Trade), has ordered a Rediffusion R2800 Corporate Videotex System for use with its two mainframes in servicing 15 million inquiries a year from its 10,000 subscribes about county court debt judgments, bankruptcies and credit records. Action on education "must start in the schools", and "it is no good just providing schools with

Call for commercial exploitation

From front page.

cannot bode well for the Alvey recommendations of a significant investment in developing Very Large Scale Integration as one of the key "enabling technologies" of the advanced information technology programme.

Alvey called for the money in the new projectito be additional to

any existing efforts, which would provide support for the Alvey programme. But it seems likely that the government will repeat its performance on funding the Microprocessor Awarement Project (MAP) for which some £80 million was diverted from the Department of Industry.

The other area which is likely to run into problems is the call for

controllers from Blackheath-base Brown's Operating Systems Se-vices. The controllers will entit researchers at Shell's Bioscienz Laboratory in Sittingbourne was a synchronous link to an IBM 434 from their asynchronous Danie Equipment VT100 VDUs, and to switch between the 43th and the DEC, Prime and Hewen Packet

The £350 million should not cut into existing IT initiatives, but should complement them. The re-port asks that projects like MAP and other Department of Industry schemes be extended to provide support and inputs for the Advanced Information Technology

The report also notes that a high

It estimates that about 1,000 people will need to be directly involved in the project and that only about half of these are currently weaking on proper of directly than the second of t

Missile mini THE FIRST UK order for the recently announced Gould SEL 32/8750 parallel processing supermini has come from British Aerospace Dynamics, which will use it for missile simulation use

SALES BRIEF

First sale pany is preparing for the big time THE first major order for Ziggi recently launched System 500 range of 16-bit microcomputer has come from Shortlands Computer manufacturer Osborne Computing Services, the London-based financial systems subsidiary of architects Sir William Halcrow &

ONE of the first IBM 3083 pages sors to be installed in the UK is going to Unilever Computer Services. Woking site in November.

The system, a Model B costs £1.4 million, is besed on IBM the mail conduction madulated.

mai conduction module technology, which is designed to in prove the efficiency at

interconnection layouts, con and power distribution.

Partners. SCS has ordered 5

System 8000 Model 11s on which

to base turnkey systems using its

management reporting and coard

£100,000 training

NATIONAL Computing Centre has won a £100,000 contract to train 11 students from Abu Dhabi

in systems analysis, programing, technical English and a selection of specialised computing subjects. The contract was placed by the Ministry of the Interior.

DEC-IBM link

SHELL Research has ordered mo

Brown's Box Model 3299 terminal

MoD contract

SYSTEMS Designers has won

£100,000 contract from the Minis

try of Defence to design a

specialised military system based on eight RM3000 ruggedised 16-

bit microcomputers made by

SDL's associate company Systems Production. This is the first order

for a system to incorporate the RM3000, which was upgraded from an earlier eight-bit design by using the Intel 8086 processor

Traffic control

CHISWICK-based Chernikeel

Telecommunications has man feature first sale through British Telecom, with which it recently signed a marketing agreement. The customer, metal commodities broker Erlanger, has bought one of Chernikeeff's UK-made Auter 1600.

Credit system

package, which it markets on be-laif of the developer, consultancy Business Simulations, would be sold by Osborne worldwide with

The deal means a second US samp of approval for Cardbox; it sale through its US business equipment shops.

The product is also sold in the seller," he said

following an international trading ways better than a big order beagreement with the microcomcause it will give us massive expocause it will give us massive expo-sure worldwide," said Bill Barrow, one of Caxton's three founder On its first birthday Caxton directors. "Osborne says it will sell between 8,000 and 12,000 copies its Cardbox electronic card index next year but that's a conservative estimate. Cardbox already sells very well through Osborne's UK dealers. Certainly 1983 will be a hig year for us."

Barrow said 1,000 copies of Cardbox had been sold in its first four months, which was a good was recently chosen by Xerox for record for a new product in such a competitive market.
"It has all the makings of a best-



BARROW . . . "All the makings of a best-seller.

Cardbox accounts for 80% of Caxton's sales. In the UK it is sold through 100 dealers. Caxton's other main product is Optimiser a CIS Cobol development aid,

A spokesman for Apple said the company disputed three points made in the advertisement: that the Apple III has no programma-ble keys — Apple says it does; that it does not have a built-in disc

operating system - Apple denies this; and that it has no self diagnostics - Apple claims that the machine has a comprehensive self-diagnostics and problem display A spokesman for Hewlett-Pack-

ard said: "The HP87 has been superseded and the advertisement has been shelved never to come out

'Japan will lead in world electronics'

THE Japanese invasion of the worldwide electronics markets will capture a majority of the world's free markets for many take off during the Eighties and Japan will dominate in areas ranging from teletext and facsimile to process control.

At the same time, governments

these conclusions are reached by Dr Ian Mackintosh, chairman the research firm Mackintosh tants, in the company's 1983 yearbook on the electronics

Mackintosh research shows the Eighties will see "phenomenal" growth in semi-custom integrated circuits, basic chips which equipment manufacturers customise to deir own needs.

The leading Japanese electronics companies are moving into the gate array part of the semi-custom business with great speed and aination, says Mackintosh. They will capture a big part of the world market and be well placed to

Mackintosh concludes from these facts that Japanese com-panies will make an "enormous effort" to capture world markets for most business and industrial

"They will systematically emuate their success in consumer electronics and semiconductor

And he sees no immediate shortage aross the world will realise that a of programmers. It will be soft tonated by electronics, and new work and leisure patterns will save.

says.

Meanwhile Mackintosh sees th Eighties bringing the demise of companies specialising solely in in-tegrated circuits. He points to the recent "tidal wave" of takeovers of

And only the very biggest con panies will be able to stay in the nigh-volume silicon wafer manu facturing business, because of the price of the equipment and the cost of designing complex chips.

Mackintosh says electronics wi encroach on all areas of huma activity, from manufacturing to shopping, law, medicine and lei-sure. Governments will "eventually" see that a major social revolution is under way. New worl patterns will arise because of the 'irresistible'' productivity creases and laws and social cus toms will start the long process of idjustment to the eventual age of

* Macidatosh Yearbook of West European Electronics Data 1983, 210 pages, 1150, Benn Electronics Publications, PO Box 28, Luton LUI 2NT.

VSAM users get new data storage tool

by Philip Hunter
USERS of IBM's complex virtual
storage access method (VSAM)
have a new tool to provide detailed
information of how the data is
stored. Westinghouse Management Systems has just appropried ment Systems has just announced its version called Quicat, and several other small software houses have recensly below the state of the systems have recensly below to be software to be s

Quicat has already been given free to users of Westinghouse's Paver system, which is designed to improve the security and integrity of VSAM data on IBM 4300/303X mainframes. rec to users of Westinghouse's
Raver system, which is designed to improve the security and integrity of VSAM data on IBM 4300/303X mainframes, or plug-compatible equivalents, running the DOS/VSE operating system.

VSAM is a powerful data sto rage method allowing users to access in several ways including.

Westinghouse sales manage.

Warren.

Faver is an attempt to help users overcome t heave problems by overcome these problems by overcome these problems by databases and printing out details, databases and printing out details, outlier use of the catalogue, which the data and organisation of the data and organisation of the VSAM base.

sequential access, index access, and access through a catalogue. Files of data are kept in clusters, details of which along with a list of available space for further storage,

are kept in the catalogue.

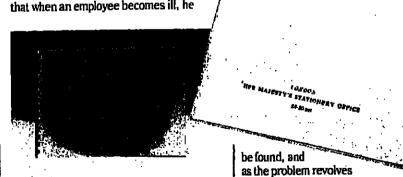
The problem is that the metho have recently brought out equiva-lent facilities. problems recovering data," says Westinghouse sales manager Chris

fee of £30.00 a copy.

Act is now law. And it's enough to make any DPM feel weak at the knees.

Because the new Act includes the now notorious Statutory Sick Pay legislation, presenting companies with massive administration and systems problems. And somewhere along the line, the DP department is going to be called upon to come up with the answers.

The way the new legislation works is that when an employee becomes ill, he



must, after three days, "self-certify" his illness by completing a rather complex form. This is then passed to the employer, who is obliged to provide sick pay at the appropriate rate for up to eight weeks.

The employer then claims a refund of sick pay against his monthly National Insurance and tax payments. All of which may sound nice and simple, but of course isn't. In fact the administration and systems implications are so alarming that some companies are actually considering not even bothering to claim their refunds simply because the additional staff and management costs would make it uneconomical.

Not many companies can realistically afford such an expensively philosophical point of view. Answers to the problem must

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The new Act is going to make a lot of people sick; look after yourself now by telephoning Jane Lewis on (0733) 41010, or by completing the coupon, and sending it to Peterborough Software, Borough House, Newark Road, Peterborough, PE1 5YJ.

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You've got it; the DP department. Which

is probably the last thing you need. However,

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the guide examines and analyses the workings of the new Act, and its impact on

payroll management. Complete with

from Peterborough Software at a

explanatory charts and diagrams, the SSP

guide provides a complete source of vital

management information, and is available

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detailed information, guess where the

pressure is going to fall?

Software.

Our software makes sense of your hardware.



Polaroid takes leaf from its own book with VDU filter

by Philip Hunter

EYE STRAIN and migraine caused by glare from video terminals could be greatly reduced with mals could be greatly reduced with mourtaing. Alternative methods of reducing glare are cheaper, but cut a new filter that works on the same principle as Polaroid sun glasses. Called the CP-70 Contrast Enhancement Filter, it is made by Polaroid and will be marketed in Europe by Northampton-based Cave Tab.

The filter fits on to the front of VDUs and comes in 24 stundard sizes, and costs from £98, and about £125 for a typical screen. But the price is reduced by up to 30% for bulk buyers.

number of jobs lost as a result of

the introduction of new technology

The survey also shows that in two-thirds of the cases studied,

consultations between unions and

icw technology was introduced.

the work environment - 83% of

those questioned did not feel that their jobs had been deskilled, and

more than a half said the jobs had

provement in pay or other work conditions was limited to those

directly affected, principally the

operators of new technology.

Those who operated the new

equipment gained higher earnings in one-third of the cases. But in

only eight cases did new tech-

nology agreements lead to shorter

working hours. Most of the job

losses took place in companies where there was a large clerical

operation. The majority of new

technology agreements have been signed with white collar workers. *Survey of New Technology - Bargalaing Report No. 22. Labour Research Depart-ment, 78 Blackfriars Road, London SEI

SHF. 66 (62 to trade unions and educational

However, in most cases any im-

been enhanced.

reducing glare are cheaper, but cut out the contrast between the character displays and the rest of the screen, he says.

The cheapest method, apart from simply turning out all lights, is the nylon mesh, which fits straight in front of the screen. "This is cheap, but causes a severe loss of sharpness," says Bennett.

out £125 for a typical screen.

In the price is reduced by up to 0% for bulk buyers.

Stewart Bennett, managing

Stewart Bennett, managing Users can go up-market from

etched plate bonded on to the VDU tube to reduce glare. Polaroid eventually intends to bond the CP-70 on to the VDU screen itself. But this will take several years, says Bennett, because it is techni-cally difficult and needs the cooperation of VDU makers.

However, Bennett says that Po laroid is willing to supply VDU makers as OEMs.

Cave Tab is the first outside distributor to be appointed by Polaroid, which has its own European operation for other products like cameras and sun glasses. There are about a million VDUs

DB machines 'will get more popular

processors were organised so that applications could exploit the

seek times to conventional

very fast on searching long strings.

However, the use of multiple

designers took future dramatic im-

Disc-based systems were best

for bibliographic or searching ap-plications, while cache-based

systems were best for statistical or

correlating ones. But the cache had

to hold a substantial proportion of

the whole database or else it would

defeated by swapping in and

The relational database model

was the one for the future, Haw-

thorn said, because it promised

greatly increased productivity for

users. It facilitated high-level que-

access times for granted.

out in some types of access.

still render it useless.

machines have failed to take off so ar because they are thought to be of little use to businesses, accord-

ing to a US expert. Speaking at the Pergamon-Info-tech Database Week seminar in London last week, Dr Paula Hawthorn of Lawrence Berkeley Laboratory said that most business applications were transaction oriented, involving simple retrievals needing little data manipula-

But they have a high overhead in ing outside the database. In contrast, the development of data-base machines had concentrated on operations such as searching and matching within the database

"Business is what is going to pay for these machines," Hawthorn said, "but they will get more popular as people realise how much of their processing is bibliographic or statistical as well as

Bibliographic applications she defined as being search intensive and involving long strings of data held on many discs. Telephone directories were included in these. Statistical ones involved making

correlations over very large data sets. They included management information systems and reporting

The only performance criteria available were very rough rules of thumb, such as effective instruction speed or mips rating (millions of instructions per second) and

People often thought that speed was proportional to the number of everyone who works for Jones' in processors working in parallel in the system, she added, but this was not so because of the overhead base could be shared across several machines; and its regular data structure was easy to handle. n the controlling processor. The key was whether the

Many companies could not give up their present systems, but in five to 10 years there would be multiple processing capability. many more relational systems, the



HAWTHORN . . . "Rules of thumb are the only performant cont-

ALLISON . . . Can deliver up to 10,000 units a year.

expand to 180 outlets for the machine, from its present base of 21 outlets through 15 dealers, by match the main Iona unit. "It uses finding the elusive "upper eche-lon" dealers every other manufac-kins — the standard Z80 "We are looking to sign on another five in the next fortnight,"

"but we felt there was a need for a

The lona machine made its de-but around Compec time last year, but things did not really start to Tompkins. The 64K of RAM is moving until the company went public, raising £500,000 in April. Since then about 80 Ionas have rent memory bank switching. expandable up to 960K, with paged memory and user-transpa-

The Iona processor alone weigh ketplace, though Tompkins is wary of estimating how many are with end users yet.

The line in a factor in a £895, a full system including twin floppy drives, colour monitor and colour printer at £3,570.

Altos adds to its range

ALTOS Computer Systems, US-based microcomputer manufacturer, is to extend its range of machines on offer in the UK before the end of the year. Two models will be added to the 8-bit and 16-bit micros, which are simed at the upper end of the micro market — those minicomputer users coming down in scale.

One will be a multiplicater.

Way from Altos' current technology base. It will use the adoption of 512K actual RAM and virtual memory support allowing larger programs to be run.

Operating systems used will be unix and COS 68000, from US software house Ryan McFarland.

The operating system and Cobol One will be a multi-user

The other, to be sold only through OEM deals, is a breaka-NatSemi signs

Japanese deal

according to Llewellyn. "We have been approached by a lot of Ti dealers," he says. **NEC** release

The operating system and Cobol implementation for Texas Instru-

JAPANESE telecommunications A CMOS 1-Mbit ROM is to be A CMOS 1-Mbit ROM is to be released soon into the UK market. National Semiconductor to cooperate in development of MOS involve technology exchange, and joint development and production of advanced chips. Both NatSemi and Oki currently manufacture.

A CMOS 1-Mbit ROM is to be released soon into the UK market. The device from NEC has 1,100,000 elements on a 7mm square chip, and offers low power consumption and good noise information development and production of advanced chips. Both NatSemi and Oki currently manufacture.

A CMOS 1-Mbit ROM is to be released soon into the UK market. The device from NEC has 1,100,000 elements on a 7mm square chip, and offers low power consumption and good noise information. It uses 1.8 micron technology to cram the elements in. Main application areas are seen by NEC in sector of the UK market.

Micro News is compiled by Robert Parry

Microfloppy standards battle victory for Sony

produce a winner. While systems involved have said they will go ahead and produce drives based on looked at avidly by micro makers here and in the US, the Sony format, using 30-inch diese the standard to be given mat, using 3½-inch discs, has been tentatively accepted as the basis for a standard by several US and European drive and media suppliers.
The proposed standard was

submitted to an ANSI committee last month, by companies includ-Sony's design and adapt it to be plug-compatible with existing 51/4-inch floppy drives. This would involve changing the number of tracks from 70 a side to 40 or 80, and give a capacity of 1 Mbyte for the double 80-track version. Sony's drive currently gives 437 Kbytes on a single-sided disc.

Surprisingly low-cost

Proportional spacing

competition in the UK is hotting loppies - discs less than four decide on accepting the proposed inches in diameter - looks set to standard, but the companies competition in the UK is hotting up too. Although Sony's drive was launched nearly a year and a half ago in the US, it has only just put ago in the US, it has only just put in an appearance here. The Hita-chi and Co drive was announced in June for the UK, and should start going out to end users by the beginning of next year, while a Hungarian offering marketed wait for the standard to be given ANSI's official blessing. If enough products appear on the market the standard will become established anyway, as happened with IBM's 8-inch and Shugart's 514-inch through Bats-NCI is poised for delivery in reasonable quantity.

But despite the relative lateness

drives.

Apart from the floppy drive and of announcement here, Sony does not think itself at a disadvantage. media manufacturers that have taken to the Sony microfloppy so-lution rather than its main rival from a Hitachi/Matsushita/Maxell "We have had lots of OEM enquiries," says product marketing manager Robin Allison, "though until now it has all had to go via Japan and has resulted in no busiconsortium, Sony's drive has been boosted by a \$30 million order from Hewlett-Packard and a recent OEM agreement with RCA. HP's order represents about a quarter of a million units, which will be delivered from new ways.

While the jockeying for up to 10,000 units a year with no

The other main features he pushes is its ability to work off batteries, making it suitable for portable

One thing held against the Song unit in the US standards fight ha been the lack of an automatic protecting the disc medium. The Hitachi drive has such a spring loaded shutter, as does the Hun garian drive, though this is out of the US running because of its Eastern European origin. But the Sony have an automatic shutter, and this

marketers are busy testing out all these rival solutions — with their conflicting sizes - to the mic

180 outlets planned for UK machine

BRITISH micro builder Io Technology is gearing up for a big push on its Iona microcomputer. Over the next six months it hopes to expand to 180 outlets for the badge-engineered products from badge-engineered products from a badge-en

found their way into the mar-

says sales manager Nigel Tomp-kins. "Fifty people have applied, and we are busy vetting them. We sak a lot of our dealers, because we further processor for each peri-

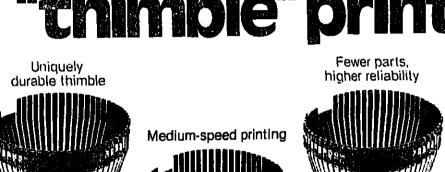
machine, supporting six users, says UK-based Northern European sales manager Roger Llewellyn. This will be built around the Intel 16-bit family Lewellyn. This will be built around the Intel 16-bit family favoured by Altos, and will use 514-inch Winchesters for mass storage.

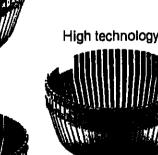
for UK soon

and Oki currently manufacture of the dynamic RAMs, and Oki has already announced a 256K chip.

Main application areas at those with NEC to centre round tho mushrooming storage requirements for information.

A thrifty new generation of "thimble" printers.







Added



NEC's Spinwriter 3500 Series

If you're thinking about choosing a "daisy wheel" printer, think again In the long run, NEC's new medium-speed Spinwriter 3500 Series may well be the more cost-efficient choice.

Our unique thimble element gives more characters in many languages. In fact 128 versus the more common 96.

By dramatically reducing the number of components in the Spinwriter 3500 Series, we've made it one of the most reliable and cost-effective

printers you can own. The new 3500 Series also comes with a wide choice of paper handling options and the latest word-processing features such as proportional

NEC—one of the world's largest NEC electronics manufactures. electronics manufacturers.

. Nippon Electric Co Ltd

For U.K. and Europe, please contact. NEC felecommunications (Europe) Co. Lity. NEC House. 164-165 Common Street, London NW 1 3HP U.K. Tet. (0.1-388-6100, Tetes: 261914 NEC (0.0). For West Garmany, please contact; NEC Home Electronics (Europe), Gmost Wiesen Strass. 148, 4040 Neuss; 1; West Germany. Tet. (02101-278-0) Tetes: 851758 | NECH D.

More jobs Elbit offers know-how to UK by John Kavanagh ISRAELI military computing know-how is on offer to UK companies from Elbit, Israel's computer manufacturer. Its UK subsidiary, Elbit Data Systems, is moving to a systems house sales approach and is considering collaboration with UK software and employers is increasing, according to a systems. By John Kavanagh ISRAELI military computing know-how is on offer to UK companies from Elbit, Israel's computer manufacturer. Its UK subsidiary, Elbit Data Systems, is moving to a systems house sales approach and is considering collaboration with UK software and employers is increasing, according to the UK company. Nine of the 15 staff were now working on systems. Elbit was expanding the

employers is increasing, according to a survey* by the Labour Research Department. But the

"We are offering the resources

We have a relationship with two UK software houses and we are looking for more software and hardware specialists who would management took place before like to join us. We can offer long experience of military systems -The report suggests that and the Israeli army is a very good workers are generally taking a po-sitive attitude towards changes in

SMALL and medium-sized firms

which use computer technology are the healthiest in the French

economy with expanding employ-

ment, profit growth and encouraging exports, according to an investigation by the business daily Les Echos.

France now has 75,000 firms with 132,000 machines installed

and a staff of 210,000. For last year

Germany. Under its new systems house

hardware firms.

With this new string to its bow the company is aiming at a UK turnover of over £10 million in five systems. Elbit was expanding the UK subsidiary and setting up in the US, he said. The company is also operating in France and West

The system, which replaces manual methods, involves tape-based data capture devices in 300 record shops. At the end of the

is also going up.

Less than one-third of the 225 agreements covered by the survey give guarantees of no job losses or redundancies. And in 42 of the 127 offices in the survey, which included top commercial and public sector employers, jobs were lost as a direct result of new technology.

"We are offering the resources of the entire Eibit company," said UK managing director Yossi Barath. "We can design and manufacture hardware and software in Israel. Or we can work with UK companies, offering the method of the entire Eibit company," said UK managing director Yossi Barath. "We can design and manufacture hardware and software in Israel. Or we can work with UK companies, offering the resources of the entire Eibit company," said UK managing director Yossi Barath. "We can design and manufacture hardware and software in Israel. Or we can work with UK companies, offering them the development or installation work.

"We have a relationship with

French firms equipped with

computers operate on average 10

times more office equipment (tele-

phones, photocopiers and type-writers) than those which make no

use of data processing technology. They also have 20 times as many

Elbit is offering dealers a fiveyear credit line at 10% interest a year. "We don't want their money now," says Barath, "though we do expect it in five years' time."

Barath hopes to sign up between the UK, with as many dealers as he can get. "All the dealer has to do is be able to sell. We give all the

hardware and support."

Prospective dealers are asked two simple questions (apart from which territory they cover): "Can you forecast a minimum of £150,000 of orders over the next 18

s – puter calls each machine to get its good sales data, then passes it to Gallup's IBM '4331 computer, which

Medium-size systems become

increasingly important in a French firm until the threshold of 200 em-

ployees is reached. Beyond this level, microcomputers regain im-

Data processing staff in French firms, except for input operators and trainees, totals 210,000 includ-

ing 24,000 project managers,

Very small companies which handle about 5,000 invoices a year and 110,000 operators. Paris and



BARATH . . . Restructuring.

Computers keep French firms healthy

Les Echos reports that 75,000 sites are now equipped with 94,000 machines and 38,000 microcomputers which are installed outside data processing departments.

Some 70% are very small systems and under 25% are medium-sized. IBM's dominant position is confirmed by all firms except those with four employees or fewer where Olivetti, Logabax and CII-Honeywell are making the runin activity.

In activity.

In activity.

In activity.

In activity.

While unemployment is expected to rise from two million to 2.2 million by the end of this year, 25% reported an increase in personnel and 158% said, they were, 25.

In activity.

In activity of the current option of the staff but only one t

Honeywell **DPS6** minis get dual processors by Philip Hunter HONEYWELL is consolidation on its DPS6 range of minicomputers by introducing a dual processor version for resilience, as well as

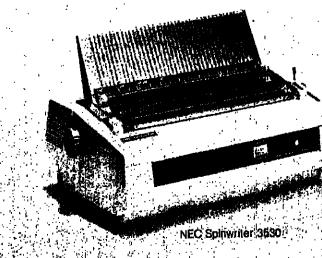
version for resilience, as war more commercial processing software. A database query system that the company says "will avoid users having to write their own programs" will be launched early in 1983.

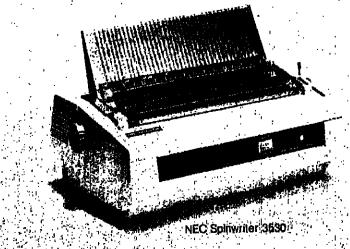
This will operate on databases set up under Honeywell's TPS6 transaction processing system, which was developed by the conpany's UK division on the Level of the contraction of the Level of the contraction of the Level of the L

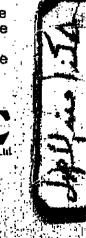
Until recently, TPS6 was re-tricted to larger DPS6 models, but it will now run on any machine in it will now run on any machine in the range following an increase is memory. Honeywell is developing memory. Honeywell is developed a microcomputer that will be tompatible with DPS6, and expect eventually to have the transition system working on that as well.

Honeywell has been quietly introducing resilience to the UK over the last few months, and expect the last few months and expect the second to be adopted.

pects it soon to be adopted worldwide. Resilience is achieved by linking two DPS6 processors with a fast connector. One of the processors does the analysis, while the other acts as a tracker, duplicating CPU and database operations of the other, and taking





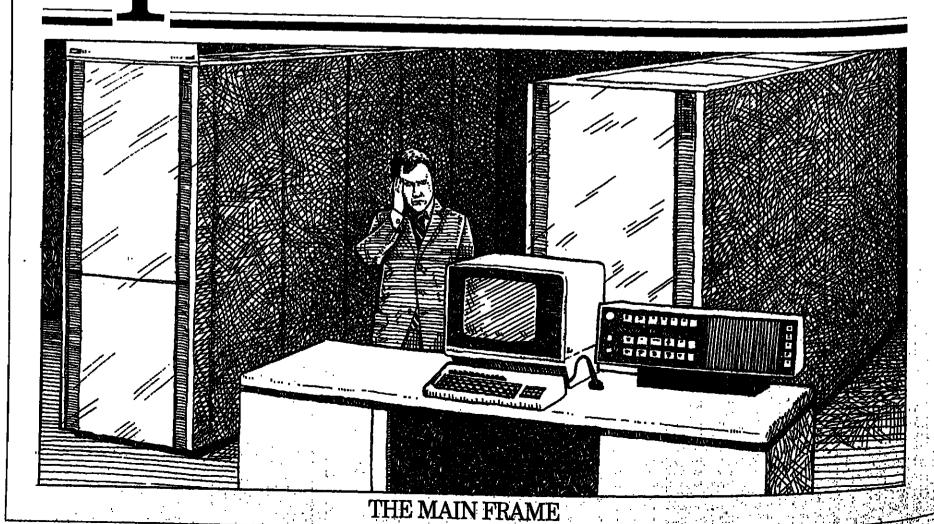


For a growing business this Computer could be too little.

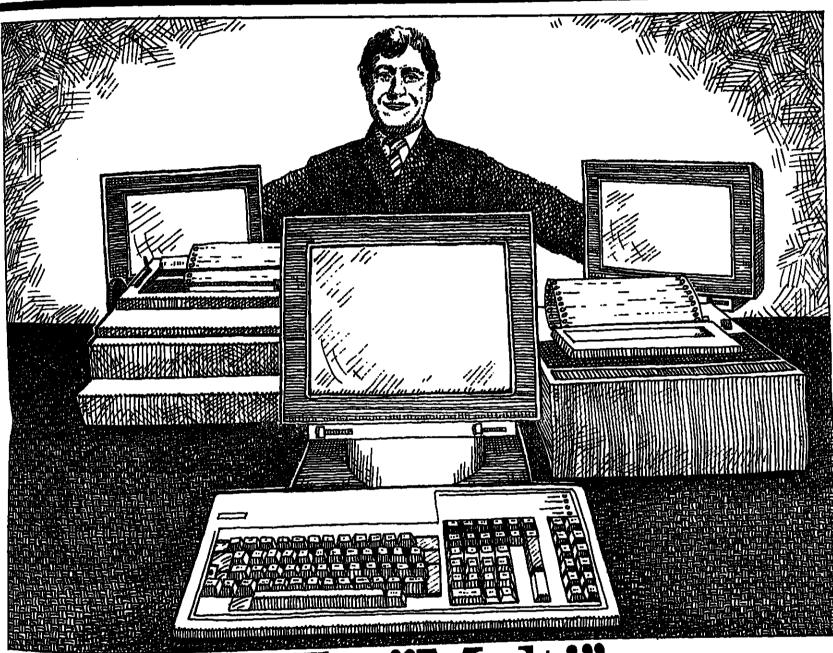


THE MICRO

This could be too much.



And this is not a moment too soon.



- MULTI-PURPOSE. Management information provided instantly by simultaneous execution of order processing, stock control and accounting.
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 - MULTI-ROUTES. Just a phone number, post, or account code or even the first three letters of a name. That's all the Multi needs to find any Client account or stock item.
- MULTI-SUPERVISOR. Simplicity, ease of operation and the built-in "supervisor" means that your own staff can be trained to use the system.

MULTI-COMPANY. All these factors make the Multi the first computer equally suited to any company with a turnover between £1m and £30m and, at under £5000 p.a. it'll be one of the cheapest employees on your payroll.

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Feasibility Questionnaire BUSINESS SYSTEMS



micro

several companies.

New tools for

applications

developers

DEVELOPERS of microprocessor applications have new tools in their kir following recent announcements of software and hardware by

Electronics giant Philips has completed its support for the

68000 microprocessor with the addition of the Pascal language to its PMDS development system.

And Racal-Dana has announced a

new logic analyser.
Philips' support comes with a

microcomputer adapter box (MAB) to enable Pascal to be

cross-compiled on to the 68000

microprocessor. At the same time,

the logic of a Pascal program can

he tested by compiling it into Philips object code for debugging on the host PMDS system.

Philips is also complementing its
PMDS microcomputer system

ith a fast-memory analyser aimed

Philips eventually plans to inte-grate this new PM 3551 range of logic analysers into its PMDS system for full interactive

nicroprocessor development

nvolving both software deelopment and hardware logic de-

agging. Racal-Dana Instruments' logic

nalyser is aimed at software deigners rather than hardware de-

Taylor concedes that Racal's

fast memory. "But we think the

bulk of the market is in software

COMPANY NEWS!

Buyers pick up bargain in Case

SMART buyers have dived in to pick up Case shares at bargain prices.

ance sheet or cash flow give him confidence in the company.

According to Case, the company

when Hemel Hempstead-based Case backed out of the word processing business a few weeks ago, the stock market hammered the shares. In a matter of days the value of the 25p stock plunged from a high of 250p to less than 200p. But now the wave of selling

has stopped. An analyst who has made a personal survey of Case and particularly its financial control systems, Neil Barton of stockbrokers Henry Cook Lumsden, reckons that the quality of the financial manage-ment at Case is on a par with the most advanced systems in the UK

He says the speed with which Case reacted to the NBI problems direct losses, and a writedown of and terminated the situation before the losses hurt either the bal-serves. These stand at some £11

terminated its arrangements to distribute NBI word processors in this country when NBI failed to supply the promised communications software for the large

Case last week signed agreement with the NBI parent to transfer the

Mostly overlooked in the clamour about Case's action, NBI's other international distributor, TRW, also dropped the NBI range for the same reasons cited by Case. NBI has since purchased worldwide distribution rights from TRW. Barton reckons that the move could cost Case £400,000 in about £450,000 against the re-

unduly as a result.

"Although the tactic of distributing word processors has failed the strategy continues to be sound," according to Barton. He foresees a Case-developed softwarebased replacement, which would perhaps facilitate communications between standalone WPs.

Barton notes that Case has more specialised staff in the communications field than ICL or IBM UK.

Growth predictions for the communications market over the next few years seldom fall below 30% and many commentators expect

Case has a reciprocal manufacturing licence agreement with Paradyne of the US. Paradyne sells Case multiplexors in the States and Case multiplexers there, and Case manufactures and sells Paradyne modems in the UK.

VDU operators

have a

glaring problem.



WALLACE . . . More power.

Centre-file bureau takes over a rival

NATIONAL Westminster Bank subsidiary Centre-file is broadening the base of its bureau operations the acquisition of Centre-file and MACS had be considered to the constant of MACS, Management Accounting and Computing Systems.

Centre-file managing director, John Wallace, said the company had been reviewing its 5-10 year strategy and concluded there was a need to move away from concentration on bureau processing services. MACS of Merseyside has a

Centre-me and MACS had be direct competitors in systems for building societies. The product Wallace said, complement and other, and he expects the joining of corces to increase their rooms in forces to increase their power in the marketplace.

"The other MACS tumb systems will provide us with addtional products to expand or range of software packages for growing mini- and micro-based commercial, industrial and finan-

Friendly 'divorce' in MBS group

MICRO dealer MBS Data Systems s to split away from its parent MBS Group. The divorce is amicable, and was brought about by MBS Data Systems' desire to handle the Fortune 32:16 high end

A new company, Tetra Data Systems, has been formed jointly by the ex-MBS Data Systems and software house Tetra Business act as a distributor for Fortune.
A renamed MBS Data Systems (Tetra Information Systems) will be a dealer, selling to end users.

As well as taking the Fortune machine, Tetra Information Systems will carry on with the Jacquard and Honeywell turnkey business established by MBS Data Systems. "Its prime activity will

THE plan by financier Cecil Kernot to fill the world with his Triemco 2000 all-in-one telephone

and data communications device

International Communications

rechnology, the master company

registered in Luxembourg, and quoted on the London Stock Ex-

change via the restricted Rule 163
(1) (E), which owns the Triemco device, has signed a joint venture agreement with the Conic group.

The Conic group is one of Hong

with net assets of about

The shares table, which is specially compiled for Computer Weekly, it selected computer companies that reflect the state of the computer industry.

where necessary. "Skares traded on the Unlisted Securities Market or under Rule 163(2)(a).

Company News is compiled by Ketin Cahill,

SHARES TABLE

Kong's largest manufacturing

Fortune distributor, will concertrate on that product, with a heavier emphasis on software tha would have been possible with the MBS Group. "The mix thrust of MBS is in hardware distribution," says Skinner. "h

£49 million and profits last year of £4.5 million.

Under the agreement the joint

venture company will manufacture the Triemco, which has a plante

production volume of four million

In the UK there are plans to

International Communication

Technology to make a public flu-

tion to raise \$20 to \$30 miles to

According to a recent suggested by ICT, the company made a unaudited profit of \$339.77 the six months ended June 19

US Smck

help finance production.

units up to the end of 1983.

it," says technical operations manjust would not have been possit's Most system generators are within the group to take on For 4m units by end 1983

SOFTWARE FILE

pat programs with an applications

In a market saturated with

quality of the programs produced and the associated documentation.

"We are not simply selling a

program generator as other people do and letting people get on with

by Philip Hunter

BM COBOL systems builders can draw on the accumulated wealth of past programs with an applications developer announced in the UK by

based on a high level language that is compiled to produce Cobol code, while ReadyCode has the Cobol on tap. As such, its main competitor is 1BM's own Alias competitor is 1BM's own Alias and an enu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor is 1BM's own Alias and a menu-driven residual to the competitor 'system, which will also produce Cobol code, but does not provide such comprehensive documenta-

Cobol on tap for

systems builders

pest programs with an applications developer announced in the UK by Data Logic. The system, appropriately named ReadyCode, gives the user access to code already written and stored in a library, which also contains documenta-ReadyCode was developed in the US by the Missile Systems Division of Data Logic's parent entravagant Utopian claims, Data Logic is selling ReadyCode on the company, Raytheon, which has been using it for five years. It sprang from the discovery that

60% of the total code was common cumentation that identifies to more than one program. Difneed for further unique code.

series of prompts to guide the user through the library – and build a program shell of Cobol code. This shell can be edited to include unique code for the particular ap-If the new code is likely to be

used again, it can be incorporated The system issues prompts for

many Cobol programs had a lot in common that could be recorded and standardised for posterity.

Raytheon studied 6,000 of its Cobol programs and found that 60% of the total code was common for the total code was common in the condition of the total code was common in the condition of the total code was common in the condition of the code for further unique code.



Packages for City dealers

by John Kavanagh A NEW UK systems house has

beinquick off the mark with packages for members of London's Financial Futures Exchange, which opened in the City last

Berisford Information Technology has launched a microcomputer-based information managemeat system for traders in currencies and gilts. And another parkage, running on the hand-held sharp PC1500 pocket computer, is amed at helping dealers to work

The £350 microcomputer system runs on most eight-bit mechines based on the Zilog Z80

"Members are uncertain how the financial futures market will be and many are adopting a wait-and-see attitude before ovesting in support systems," said BIT managing director David lones. "Our systems provide insurance to the wait-and-see member without heavy spending."

Programming of the future seminars COBOL programmers can learn how they will be coding in a few years' time at four seminars on the new Cobol 80 being organised by the National Computing Centre. The seminars will be held in November in London Rigmingham. This process takes soveral years.

vember in London, Birmingham and Manchester and will discuss and has been criticised by people who think it would be quicker if ANSI were responsible both for the impact of the version of Cobol likely to be standard by the middeveloping and defining a new standard.

The seminars will examine how Cobol standards are reached. At present, the US Codasyl Commuttee is responsible for discussing Lyndon Morgan of the NCC. and recommending new Cobol ver-

'Compilations cut by 50%' COST and effort involved in Cobol program's processing logic compilations has been boosting the program generator market over the last couple of years. Now there is another alternative which will allow IBM OS and DOS users to said to the Cohol language.

stick to the Cobol language. Scan/370, recently released by Group Operations Inc in the US, simulates the execution of every statement in the procedure division before compilation or testing.
It covers every possible data condition and path, and analyses the

structure, producing narrative, graphics and diagnostic exception

This process takes several years

Software Engineering Benelux Inc, the European distributor, claims that Scan/370 reduces the number of Cobol compilations in the average installation by over 50%. The OS version also includes Cobol Superset, which incorporates three powerful verbs as an extension to Cobol report genera-

IBM specialist

A NEW software company has been set up to specialise in IBM systems products. Software International Company is based in Tondon.

US software house implemented its Ada compiler on the DEC VAX supermini, IBM 370, and plug-compatible machines. It runs on CMS by use of an interpreter, which is of an interpreter, which is of an interpreter, which is of an interpreter on VAX

failing to maintain adequate com-patibility between successive stan-dards. These controversies, along with the detailed features of Cobol

There are three main differences

between the existing ANSI 74 Co-

bol, and the new Cobol 80. One is

that Cobol 80 offers a block

Simple accounting

MOST suppliers of accounting oftware boast of its sophistication: Mike Lewis Consultants of Hampstead claims to have produced the simplest product on the market. BookKeeper runs on any CP/M-based micro, and costs £300.

EVALUATE verb similar to, but more powerful than, the CASE statement of Pascal. This allows velopment engineers. "We are aiming for software designers debugging in hardware," says Gor-don Taylor, of Racal-Dana's deactions to be taken according to the value of a variable. In effect, a elopment team. decision table can be built, with the value of a variable determining new analysers, the Series 200, cannot deal with hardware faults in what path the program is to take.

The third main new feature of Cohol 80 is inter-program communication, which allows one

Ada compiler

testing," he says.

The Series 200 can be connected o computers for interactive use through GPIB control. The new Philips logic analyser

uses a revolutionary storage method to improve performance, according to the company's logic analyser specialist David Gal-

record of the signal generated by memory, it only records a change in the signal, and when that

translated to native code at the time of execution. On VAX machines compiled code can be generated at up to 500 lines per minute, claims Telesoft. The Since the signal often remains inchanged for several seconds, which can be a long time in proces-Telesoft-Ada compiler is also available on equipment based on the Intel 8086/8 and MC68000 chips, sing, this method enables longer and the IBM Personal Computer.

LA12 partable printer A compact high speed (150 cps) portakte plan paper leybuord printer. Ten international character set plus APA, tre drawing and dot graphics

LA34 low cost printer
A 30 cps printing terrianal KSR and RD
moriels. High functionality with very facili-forms handling. Dot graphics capability.

LA100 biterquality printer
A highly sensitive multi-function

LA 1980 bigh performance printer. A 190 cps perder with 45 user sole: features for real featurity, NSR and f

MBS RENTALS SERVICE

That's because there's a polarized filter on it. The Polaroid CP-70 Contrast Enhancement Filter for Visual Display Units. It increases contrast, and dramatically reduces glare, So it also helps to reduce eyestrain. Which, according to major health studies, is a problem affecting over 80% of all VDU operators. When your operators don't strain their eyes, they become more alert. This helps reduce careless errors. And helps Alternative solutions aren't so effective. Tinted glass, for instance, doesn't stop glare completely. Etched screens reduce sharpness and fail to improve contrast. And a massive office overhaul of lighting, walls, and windows causes unnecessary downtime. Besides costing a fortune. Fortunately, Polaroid have come up with the clear answer.

Document 4464A. Now. on. Page 1 Line 20 Position 2

The text on this screen is sharper, clearer, and easier to read.

Each year the number of people using Visual Display Units

Polaroid CP-70

And, each year, so do the problems which VDU glare causes. Studies have shown that over 80% of operators suffer from evestrain, which, in turn, leads to tiredness, careless errors and lower productivity. It also increases absenteeism However, Polarold have found the answer. The CP-70 filter.

As you would expect from a company of Polaroid's reputation, they haven't just reduced glare, they've eliminated it. The CP-70 filter comes in a range of sizes which fit easily onto every type of display terminal. And once one is fitted, it should never need changing.

Cave Tab have been appointed Main Distributors throughout Britain and Europe. So, along with Polaroid's superb product, you also get our exceptional back up. We believe you should see the Polaroid CP-70 filter straightaway. Almost every company which has bought one

has discovered such great advantages that they have come

Send in the coupon below or phone. We'll make sure you get full details without delay, or obligation

Please send me - cw/14/10 full details of the Polaroid CP-70 filter. Name Position Company. Cave Tab Polaroid

Cave Tab Ltd, Tenter Road, Moulton Park, Northampton NN3 1PZ Tel: (0604) 47238 Telex: 311675

for the company with a future The table shows the closing prices in London on Friday and in America on Thursday. The let Index is based on the prices of the UK companies in the table. Highs and Locus has been expel where necessary.

A town with

a past

The Hastings Borough Council has land available for industrial and commercial development, For details phone Bill Cobb on 0424-428306

Green screen VTs now ex stock!



As an authorised Ligital Terminal Institution, we can other you on the salent celever, of the industry's most popular printer and video terminals. And now we can supply green screens, With our friendly approach, economical pricing and technical professionalism, we'll help you achieve the very best from these high quality products. Telephone isn Hill (07835 58211) for the full story on Digital terminals.

The YT 100 has become the industry's definite VDU. Now it is waitable in many writing, with a full range of advanced.

YT101 lew cost VDU
A low cost version of the VT100, without its enhancement options, but with local echo (fu VT131 full feature VOU As VT101, but with local editing, bloc

YT (25 graphics VO)) As V7100, hijk with 768 x 240 s Z graphics, graen screen, printer port, optional advanced wite.

VT180 CPMH conjector
A polerful and profesional CPMA personal
computer, with twin Roppy disk drives, based
an (and field upgraduate from) the VT100.

We're big on Digital terminals



Harp calls the tune in her \$36m business

that German-born Lore Harp the Vector 4 standalone adds on further reflection. fornia. She would probably have been just as successful had it been

Harp is not a technical person. In 1976, at the age of 32, and with two children growing up, she felt ready to go back to work. "My former husband had a memory board," she says. "I was surrounded by microcomputers, and picked up the idea almost by os-

"I was not interested in writing programs, but I was always ooking for business opportuni-

So for \$6,000 Harp and another woman, Carole Ely, founded Vector Graphics and began production in a bedroom. Since then, she has presided over one of the fastest growth stories in the computer in-dustry, and last year Vector turned

In 1985, Harp sims to take \$200 million, and recently launched her company into Europe with twin centres at Windsor and Dussel-

Now Harp is chief executive officer and chairs the board of directors, while Ely is senior vicepresident of communications. Vector specialises in busines

microcomputer systems, which it sells through a worldwide network of dealers supported by a communications system called DealerNet. The aim, says Harp, is to drive a wedge between personal business computers, and bigger minicom-

Vector boasts a couple of firsts in the microcomputer business. It claims to have been in 1979 the first microcomputer maker to adopt the CP/M operating system as standard. And in 1980, its Vectors 2 computer maker to the coupling system as standard. And in 1980, its Vectors 2 computer maker to the coupling a computer maker to the computer tor 3 computer was the first multiuser micro with data processing

DOWNTIME

fifth generation computer project has come in for a lot of stick. Some

US cynics have chastised it as a

workhorse, and the Series 5000 multi-user eight and 16 bit systems, both announced at Ha-

In 1979, Vector for the first time sought outside capital and raised \$750,000 for future growth. Then in October 1981, it received its full baptism by going public.
This raised \$13 million from

about 10% of Vector assets.

Harp became a US citizen a few years ago. "I found I was following US politics and policy," she exfrom Germany in 1966.

Clearly business comes easily to her. She vehemently denies she is a on common sense -- although



"I find working a great deal of fun," she says, "hiring people, creating recognition in the mar-

With a degree in anthropology, followed by a term in art school, Harp did not look set to ride the buck to the bank. Yet she is not at all surprised by her success. Her business acumen was probably inherited, she says, and it simply took her a few years of drifting around to find where her true

Harp places great faith in Europe, which she believes will whether the undoubted technical marvels that continue to emerge restore Vector's growth curve to its are of unambiguous benefit;

> will be the social impact. The markets for information systems are developing fast. However, there have been excessively optimistic forecasts of the speed with which new technology will be adopted. Typical of this has been the exaggerated expectation for Prestel. But Prestel is not a failure; it is we who have failed to recognise the factors which deter-

> mine change.
>
> While the "push" is provided by the advance of technology and the "pull" by the demand of the customer, the speed of change is modcrated by the money which is available and the readiness of society to change its way of doing things.

Looking first at information systems in the home, we can trace the progression from monochrome TV in the Sixties, through colour TV in the Seventies to today's massive growth in video cassette recorders. There has never been a period when the actuality and prospect of new services in the home has been so varied or prolific; suddenly, for the Eighties there is a collision of opportuni-

I'M DISCOVERING

ARMCHAIR

ARMCHAIR SHOPLIFTING!

PLATFORM

For I dipt into the future,

of two centuries ago.

Far as human eye could see,

Saw the vision of the world.

And all the wonder that would be.

THE information revolution is ex-

pected to bring about social and

economic changes rivalling those following the industrial revolution

It seems to me that we should

question with a critical mind

whether we are ready and able to

adopt them; and, if we do so, what



From Brian Manley's inaugural address as chairman of the Electronic Division of the Institution of Electrical Engineers.

The consumer is unpredictable Two years ago, few people would have forecast today's dramatic growth of the video cassette recorder market. It is far more difficult to assess the future success of all the new home information services which are available today and promised for the future; but they cannot all succeed.

At present, the consumer's choice seems fixed on entertainment, but a useful pointer is provided by the market for Ceefax and From 1976 to 1980 a total of

100,000 TV sets incorporating teletext were sold. In 1981 alone the figure doubled to 200,000 sets. while so far this year 30% of all large-screen colour TV sets sold corporate teletext.

The price, though falling, is still significant, so there is little doubt that demand for this simplest of all home information systems is grow-

The market for small computers has grown astonishingly quickly. I believe that the key to their widespread use lies in the schools; by the end of this year virtually all secondary schools will have at least one, while a significant number of primary schools now have their

an order of magnitude, as they must, we will see a generation ready to change the nature of information systems in the home.

Turning to the office, we observe that there are about 60 million office workers in the world today concerned with collecting, collating, manipulating and the UK there are as many filing cabinets as office staff employed. It is possible to improve the

effectiveness with which we handle the inevitable flow of paper. It is in clearly-defined applications of the kind that industry and comments show little reluctance to invest in information technology, and we have concentrated our R&D on such defined tasks. If we presume that the impact of

technology will follow similar paterns to those we have seen in the past, we can forecast a society little changed from today. Employment patterns in this country have changed steadily in the last 70 years, despite the dramatic de-velopments which have occurred in that time.

The most striking feature of this picture is the consistent upward trend in the proportion of nonmanual jobs, particularly the surge that has occurred from 1950 onwards. Yet this is a period in which the introduction of computers was forecast to remove jobs.

Warwick University's forecast to 1990 shows a reduction in total jobs but a continuing rise in non-manual jobs, with a trend away from manufacturing and an increase in the proportion of nonmanual work to some 60% b 1990. This view of the impact of new technology suggests that, life its predecessors, it will be neutral

At the other extreme, if we wan to accept the Japanese fifth genertion programme as the pattern for the Nineties, then the changes that we face would be truly profound. There is little doubt that the

programme's objectives #1 1/2 met - if not by 1990, then during the decade after that. The super electronic systems will thus be

Brian Manley is group manages, director of Philips Business Systems.

Quadrant House, The Quadrant, Sutton, Surrey SM2 5AS

Thursday, October 14, 1982

Whither the Alvey Report?

THE Alvey report is here. Not with a bang but a whimper At least that is the impression one would get if the importance of Alvey's "Programme for Advanced Information Technology" were judged by its reception in the national Press. Alas, on the day the Alvey report was released the businessman's daily bible, the Financial Times, was not published in the UK due to an industrial dispute. And with only a single article in the other quality dailies and nothing in the Sunday papers, the Alvey report did not seem to be an event that we should take very seriously.

But what of the Conservative Party Conference is Brighton. Surely the government, which has put most of its eggs in the rosy basket of information technology, would give more than passing notice to the report which promised to outline our response to the Japanese threat.

Think again. It was as if the report had never been given On Thursday last, the day after the report was offically issued, Industry Secretary Patrick Jenkin and Employment Secretary Norman Tebbit addressed the Conservative Computer Forum in Brighton. To a rapt crowd they promised that the firms that keep up with technology are the ones that keep their people in jobs. This government, Jenkin said, had more than doubled expenditure on new technology since it came to office.

And £1 billion would be spent in the next three years under the Science and Technology Acts. But nary a mention

Perhaps the £350 million programme that Alvey is recommending over the next five years is too piddling a sum to take notice of. After all, losses at British Airways are reposted to be soaring towards £550 million a year, while losses at the British Steel Corp are nearly in the same league.

Alvey's task was impossible in the short time allotted to him. With over 100 organisations giving "substantive in-put" to the Committee, it is not surprising that the report settled on a broad brush picture of what is needed. The report lists a number of bodies it would like to see set up a Software Production Centre, a National Quality Control Centre, and a Software Products Brokerage Scheme to name three. But the report raises more questions than it answers in terms of the actual mechanism for getting the programme for Advanced Information Technology up and running.

Which brings one to the key section of the report: Management of the Programme. The report recognises that a lean and dynamic management is necessary to avoid the creation of yet another government bureaucracy. The individual to head the programme should be recruited from industry and have at least under-secretary rank and have direct access to Ministers. His authority would be all but

If the Alvey proposals are accepted by the government which is no sure thing - selection of an individual to head the project will be the most important element in both its short and long-term success. And a project director recruited from industry will be the most likely way to ensure co-operation from industry in supporting the kind of collaborative ventures the Alvey Committee has in mind.

Alvey has surprised a number of people who were preguessing the content of the report by putting the emphasis squarely on immediate commercial exploitation of products. here is to be money for university research - some £57 million over five years - and a number of cracks are taken at the government's education policy. But the role of industry is put in the forefront.

We hope the quiet response to the report is a sign that many people are reflecting deeply on its implications. Alvey has not come up with any perfect solutions. But he has produced a framework which is waiting and ready to be built upon.

We await with interest to see how quickly the government accepts the challenge to back its own vision of the future.

1984 and all that . . .

THIS week's example of the strange things people say about computers was sent in by Brian Dagnall of Lymington, Hants, who wins £5.

Paced with a water bill for £750,000, Gwent County Council, in South Wales, has instructed its employees at the council offices to reduce the flushing of lavatories as an economy measure. Use of lavatories will in future be monitored by computer.

LETTERS

What does Tops know about IT?

proportion of the population ignorant about IT - has decreased, I hope, but there are still government agencies, such as Tops, una-ware of the implications of IT. In June this year I joined the

ranks of the unemployed. Rather than sit around helpless, I decided I would make use of my time. Like many of my fellows I find I can just about keep pace with today's increasing complexity. But I'm only skimming along the surface. While one is busy developing

and designing, there just is not the time for any in-depth study.

But having become unemployed, I decided to rectify the matter. With an honours degree in electronics and ten years' experience behind me, I decided to go back to university and take an ad-

MAY I correct some errors in your

editorial about ergonomics and the IT campaign (CW, September 30).

did debate the motion "This house

believes that the government's In-formation Technology campaign is misguided in that it fails suffi-ciently to encourage an ergonomic

approach to IT, its use, installation and consequences for work

practices and job design" with re-presentatives from the IT82 office

present to speak against the mo-

Please note the London Ergo-nomics Group is a group within the Ergonomics Society and the

motion put forward did not repre-

sent the official view of the Ergo-

nomics Society. Your report on the

front page of the same issue im-plied that I had put forward this

motion on behalf of the Society -

As far as the motion is con-cerned, it is a well known and

common tactic to put forward a

motion rather more strongly

worded than the proponents might consider a true statement of the

case - the IT82 project manager accepted the challenge in the spirit

this is factually incorrect.

The London Ergonomics Group

I WAS interested in your front page report on the IT82 controversy (CW, September 30). The figure of 98% — given as the proportion of the population ignopleased to be offered one.

I applied to Tops for funding, and expected this to be merely formality, especially as this is In-formation Technology Year. Not so, I was turned down or, to be more exact, the course was - 1 was offered alternatives. The course had been looked into and was considered unsuitable. Several others had been refused funding for this course.

Several attempts have been made to discover why this course is they have proved unsuccessful.

over your final pejorative state-

and working environments, and it

in this area through the pages o

your newspaper, and I am aware o

it least one major initiative with

f systems and products.

The civil servant who took the decision was contacted, but he re-

already involved find the people of the right calibre? Is it the inten-tion, by design or default, that the UK should drift around in some

The implications of this are

quite serious, and for me fairly obvious, because I am still unem-

ployed and in these circumstances

it is very difficult to find the sort of

professional work I am used to. I was thinking of the wider im-

plications. Looming over the horizon are cable TV, satellite broad-

casting, fifth generation

fields. But where can companies

industry investment in these

The ergonomics debate in which it was offered and an interesting and enjoyable debate en-sued with Ray Dingle himself

WE act for DEC. We refer to the letter from Nicholas Brackenbury (CW, September 23). It is, as Mr speaking against the motion.

I feel sure that all ergonomists would support me in protesting Brackenbury says, wrong to conduct a litigation through the Press. Nevertheless, we must ments on ergonomics. Ergonomics make it clear that it is not DEC who have offered to settle the case between DEC and Darkcrest. It is in the context of IT means jobs could be argued that some of the major challenges in the future will Darkcrest who have twice offered to settle, both times on terms be concerned with the human factors aspects of the implementation ceptable. DEC now proposes to Many ergonomists practitioners have already offered contributions win the case in the courts.
LINKLATERS & PAINES

the President of the Ergonomics Society chairing an NEC working The Editor welcomes letters commenting on subjects published in party on human factors in informa-Computer Weekly, or on original tion technology. Ergonomists wish to help in the implementation of topics. All letters must be accomprojects, can help and are panied by the writer's name and address, not necessarily for publi-Pinally, may I note, just for the cation. Letters may be cut.

The value of seminars

ACCORDING to your front page report (CW, September 23) Robb Wilmot, managing director of ICL, has slated the "IT policies of government", including specifi-cally the funding of awareness seminars. I would like to defend these seminars, which are part of the two awareness programmes called CAD/CAM and CADMAT.

The Institutions of Mechanica Engineers and of Electrical Engi neers have been charged by the government with responsibility for these programmes. They are enabling hundreds, and ultimately thousands, of senior executives in British industry to attend reasonably priced one-day seminars. They are professionally run and provide an introduction to the use of computers for design and manufacture in mechanical, electrical and electronic industries.

If CW readers would like to know more about these seminar the relevant Institutions will be keen to supply information.

A. WEATHERALL Institution of Mechanical Engineers (Computers in Manufacture

Committee), 1 Birdcage Walk,

Cheat is foiled

I CHEATED on your puzzle (CW, September 9) by using my scientific calculator to find the 5th root of 1,889,568. It therefore took about five seconds to identify.

I thought I would then test what was said about any number raised to its 5th power always retaining the same final digit, but for some reason or other my calculator kept yielding 247,100, 1,419,860 and 148,580 for the numbers 19, 16 and 17, so I ended up doing it the way to verify what had

Oh dear, cheats never prosper!

MARTIN FLETCHER
London EC4.

Facts for Executive

AS designer of the Executive com- on those machines some time in puter system mentioned in your article by Maggie McLening, "Relational DBMS for 16-bit Micros" (CW, September 16), I am concerned by the inaccuracy of it. Rarely have I seen so many factual errors in so short a piece, though in all fairness I suspect that most of these errors are attributable to your source of information rather than your staff.

1. Relational database for 16-bit micros will not be available "soon" on the Oasis operating system. The Control system is dependent on the Oasis Basic compiler which will not be ready for 16-bit micros before March 1983 at the earliest. It would be rash to assume that It would be rash to assume that Control would then run under Oasis 16 without some teething troubles, and our forecast is that Oasis 16 with Control, Sort, Masterpian, and the many other facilities currently available on eight-bit Oasis will not be installable at end users before August 1983.

2. Sisco has not implemented Control on Oasis; Control was specifically designed for Oasis by its authors.

3. The Control database system was not developed by Phase One. It was developed by Quay Data Systems of Denver, Colorado and is marketed by Phase One. Every Control program listing states this on the first lines.

4. The Executive machine is not made by "the Computer Information Company"; it is made by Computer Information Centre Ltd which has been trading under that pame for over 13 years.

5. Neither the IBM Personal Com-puter nor the Sirius currently supports Ossis, Ossis, 16 will run Letchworth

1983. Future compatibility be-tween different versions of Oasis 16 and particularly between per-sonal computers using TV moni-tors for output and business com-puters using serial VDUs is

6. The decision whether or not launch a 16-bit version of the hands. It is strictly a decision for CiC, though of course Sisco is free to choose whether to sell it when we do launch it. The reason given for our decision not to launch it is totally incorrect. In fact our reason is that so far no 16-bit operating system has reached a great enough degree of efficiency to make 16-bit micros operate a multi-terminal bit micros. The success with which our R&D efforts to speed up eightbit technology are being rewarded suggests that our eight-bit tech-nology will outperform any 16-bit nicro for some time to come.

7. Sisco has not integrated word processing into Control. This unique and immensely powerful blending of information retrieval and word processing was developed entirely by CIC.

8. I can't imagine how Mr O'Brien came to quote £5,000 as the end user cost of a 5-user Executiv system. According to my price book, that figure would be about £18,000.

9. Our combination of database

and word processing techniques has been installed in many organisations, but regrettably they do not include three major banks. DAVID SHIRLEY

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10 YEARS AGO

FROM COMPUTER WHEKLY OF OCTOBER 12, 1972...ICL capped a good year in Poland with an order for £1 million worth of enhancements to United Polish Shipyards' System 4/50 and System 4/70 ... IBM announced the long-awaited 370/125 followed by the 3886 OCR reader . . The BCS accounts still showed a delicit of £5,951, the residue of the £67,000 loss for 1971-2.

panese are certainly promoting it, rather touchingly, as the repayment of a great debt to Western "We want to give something back to the West," a prominent member of the Japanese fifth gen-

Generation gap troubles the delegates

Liveware

by

Don

ence last summer.
Yet the Japanese seem still to

kescreen to cover up a Japanese invasion of contemporary technology.
Others describe it as the guilty conscience of the Japanese emerg-ing after years of plagiarising Western ideas. There is probably a grain of truth in both theories, but the Ja-

IT has to be said that the Japanese eration elite told me at a confer-

HARP . . . From memory board to multi-million dollar empire.

I hope this will lead to more innovative research from young Ja- geniuses. panese and more creative co-opera-tion with your countrymen in the big business.

Secret of the Japanese success future," Kawatani assured us. Sadiy I fear Kawatani has made

suffer from an inferiority complex about their creative skills. So much so that in an additional state of the about their creative skills. So going, IQ tests are bunk to us here much so that in an address to a at Computer Weekly, but I don't recent London conference, Pujitsu director Yukimaro Kawatani referred to a recent survey in which comes from people with average IQs considerably higher than 111. young Japanese people were found to be more intelligent than their American or European coun-

terparts. Japanese youth between the ages of six and 16 clocked up a the Japanese, and instead confirm snaggering average IQ of 111, as opposed to 100 in the US. what we knew all along - that they possess a high collective intelligence, but do not produce many

I DON'T SEE ANY

CITATION ..

That is why they are so good at

DELEGATES descended on the BIS conference on fourth generation languages in the hope that they would learn how to solve their backlog problems. But first of all they had to learn what a fourth generation language is. Some of the seem to know.

I asked several to define it, and the answers I received were various. One said it was a new kind of language, another that it was not a language at all, but a tool.

Even one of the speakers at the conference, Terry Booth of Cincom, admitted that he had worked with them for years before learning what they were.

printer market.

... FOR "STERLING

in low-cost printer technology,' proudly announces an ad for an Olivetti printer. An interesting statement since it is at once both William Caxton introduced

new has been introduced

... OF THE ITY AND

BEC'S

read comments before publication. nothing new in cheap printers, and that is indeed a long time ago. Yet nothing new is being introduced all the time — especially in the

Times safely to bed every dayl He soon dismissed my correspondent with the words: "I don't

COMPUTER

GRAPHICS PEOPLE!

opinion being readily available. But you could be forgiven for thinking otherwise after tangling with the computer typesetting de-partments of those newspapers that have managed to persuade

their unions to accept new tech-The reaction of the Daily Mirror to the request of my media correspondent for an interview was depressing. By all means come along, but we must read your story before

it is published, was the reply. Hardly a way to run a newspaper. The Daily Mirror would not be the Daily Mirror if Margaret Thatcher was allowed to

The reaction at The Times was beyond belief. My correspondent was greeted with a general criticism of journalists and how they always misrepresent what people tell them — and this from the man responsible for seeing The

Not a bit like afting alone in the Hammoramith, Odeon while the Rolling Stones hime up the crim

Those paper tycoons!

The obvious reply was not But my correspondent was re-cently reassured to learn that his unhappy experience has been shared by a more illustrious jour-

Regular viewers of BBC's Nationwide programme will not have forgotten how Defence Secrehave forgotten how Defence Sect-tary John Nott replied to Sir Robin Day's irreverent question: "Why should the public believe you, a transient here today and I may sy so, gone tomorrow politician?" Nott's retort was: "I'm fed up with this interview. This is dikt-leve." Then he flung down his

lous." Then he flung down hi Such moments teach more than a year of run-of-the-mill interview.

Lonely

AUDIENCES of one are commonplace in Vatican City. Less well known is that computer outpanies often entertain them.

The setting is a company boardroom or lecture theatre. The occasion will usually be a final released, often conducted in full battledress, for a Press release.

It can be quite disconcerning for the journalist concerned to walk into a room complete with side into a room complete with side projector, panel of experis and projector, panel of experis and demonstration terminal, when all that was wanted was a province of the impending aminouncement.



Smoothing flow of London's ale

fence when asked what they think of their hardwares. They either commend or castigate.

They either was unable, or unwilling, to stores, which are really extensions of the standard off-licence, but til the online one could be certified cheaper. The ale is dispensed

No exception is beer agency Alan Greenwood, which is now puter system made by the UK company Bonsai. Greenwood's owner Mervyn Smith is full of praise for his dual disc system, which provides nominal ledger, purchase ledger, reports and ac-

"The main factor is the flexibility of the software," he says. Smith adds that he looked around at several rival microcomputer systems

thing," says Smith. "It only accommodates the program's ineffi-

cheaper. The ale is dispensed directly from cask into special plastic containers. This is particularly handy, says Smith, for sport-

Apparently the Bonsai system footed this bill admirably. "The computer helped us a lot," Smith enthuses. "It can be operated by part-time people, and of all things, I've done the training."

ledger programs, says Smith.
"The original program assumed biggest retailers of real ale, although it covers only the Greater London area and Surrey. "We offer beers available nowhere else on. We discussed this with Bonsai, The idiot factor loomed large in in London," says Smith.

Greenwood's choice of Bonsai.

Greenwood offers over 60 difties at once."

Sparing the programmer a despised chore

ONE Cobol programmer who does not seem to resent being kicked upstairs into systems analysis is Simon da Costa of Data Logic. His job is to help develop IBM commercial Cobol systems based on Data Logic's new ReadyCode package.

package.

ReadyCode is a Cobol system development tool, but unlike many so-called system generators, it is not an ultra high-level lan-guage that compiles into Cobol code. Instead, it offers the accu-mulated wisdom of many Cobol programs already written. This is stored as code in a library which was built from parts of

ReadyCode was originally developed in the US by Data Logic's parent company Raytheon, and is a whole application and support service at the company's Woking

Cobol programmer, but with half the code needed for most applications already written, he spends a lot of time on design.

The library of re-usable code has its logic well documented, sparing the programmer a despised chore.
"The programmer never uses documentation," da Costa says.
ReadyCode allows unique code

for the current application to be integrated with existing code. For some applications, only 10% of the code has to be written, the remainder being drawn from the

But da Costa does not miss his coding, believing that the creative aspects of it remain. "I found initi-

aspects of it remain. "I found initially people were concerned about it. They thought it would be too standardised and formal," he says. "But once people have used it a while, they seem to come round. When they see the code, they think. 'I'd not do that', but the chances are it's their program that's wrong."

I had to press da Costa hard to find a criticism of ReadyCode, and even then it was only a mild one: "The only thing I might slightly

The only thing I might slightly change is the requirements sec-tion, which is sometimes fiddly."

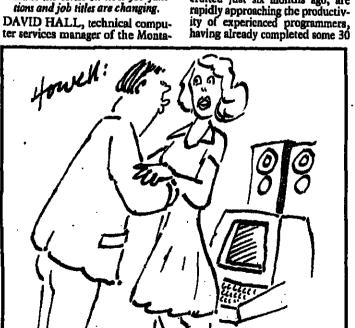


So why are jobs for trainees hard to find?

centrated at certain times of the week. This places a load on the

Les King, founder of recruitment con-sultancy Les King Associates con-tinues his series on how job func-tions and job titles are changing.

DAVID HALL, technical computer services manager of the Monta-



"IF it's all the same to you Mr Price, we'll dispense with the user-friendly

PUZZLER

OUR financial analyst is always telling me that two wrongs don't make a right — but he obviously hasn't seen this week's alphametic (in which 0 does in fact represent zero):

WRONG+ RIGHT

working programs between them.
The two lads, Glen Hill and
Jeremy Russell Brown, come from
The two lads, Glen Hill and listic simulation of a typical business problem. quite different backgrounds.
Glen, 23, studied various com-

puter languages at 'A' level, and for his degree, after which he worked for a word processing

Jetemy, 30, spent several years working in office management after which he completed a Tops cluding a month of practical exper- simple programs at the rate of one ience at a user site.

When they joined Meyer, which DEC PDP-11 machines, the first task was to learn Mumps, an interpretive programming language learn shout the business application while gaining valuable experience in the technical area. terpretive programming language containing powerful, in-built commands for terminal handling and

This was done in-house using a carefully-structured series of exercises completed under the supervision of an experienced program-ming team leader.

Glen, who had already used Cobol, Algol, Fortran and Assembler, found the transition to the new language easier than did Jeremy, who took a few days inger to master the new concepts and different approach to prob-

Having mastered Mumps, however, Jeremy regards the language as a "quantum jump" whose
sophisticated facilities make him
come to work with a spring in his

Training was completed with a Our heroes' current project is a week of tuition in structured programming methods followed by a management accounts incorporatfive-part program development ing powerful structure handling

After only six weeks, Glen and Jeremy were assigned to their first live project. This was a sophisticated financial application whose object was to record and control the group's numerous foreign cur-

Working within a small team. under the team leader responsible for their training, Glen and Jeremy were soon coding and testing every four or five days.

Because of the small-team envi operates a number of distributed ronment, it was also possible to

Glen's next project proved to be a baptism of fire which taught him, in no uncertain terms, the value of a structured approach to

Jeremy must have seen this one coming because he made an excuse and took a holiday in the US. The task involved extensive en-

training courses today, it is sur-prising that there are so few trainee jobs available. Although a trainee advertisement will produce a de-The major enhancement of luge of response, the experiences of companies like Meyer prove that there are some very talented badly-designed programs is aptly described by Glen as "building a 20-storey block of flats around a

facilities reflecting the diverse nature of the organisation. Looking to the future, Glen wel-

comes the idea of becoming more involved in systems design which he would like to do as well as,

Jeremy is not yet sure of his future direction, although he feels that a minicomputer installation,

cruitment of trainees been?

According to David Hall, both Glen and Jeremy were producing useful work after only six weeks and, although they are generally given the small jobs, they make a valuable contribution to the output of the DP department.

Any future expansion of the de-partment would certainly include the recruitment of trainees who are enthusiastic, well-motivated, cheap and easily available. Given the high quality of

candidates around,

Les King (01-240 7384)

would be pleased to hear from any
company considering the use of

Workplace is compiled by Philip Hunter and Andrew Thomas.



Future is secure tor coders

ence on fourth generation languages were no doubt relieved to hear that they are not about to be press-ganged into Thatcher's employed army. Far from it

Speaker after speaker, both from the rostrum and the floor, spoke up for this evolving rather than dying category of compute

The fear is that programmen, especially bread-and-butter Cobblers, are threatened with extinction by fourth generation

But the conference would have none of it. For example, David Whiteside, managing disease Scarab Computer Services, said "I can't imagine a user without training doing any files on your

sceptical of claims for ultimate system generators that do away with the need for a data processing

department.
One from Westminster City
Council criticised Sperry Univactor claiming its Mapper would do
precisely this.

even went so far as to say that

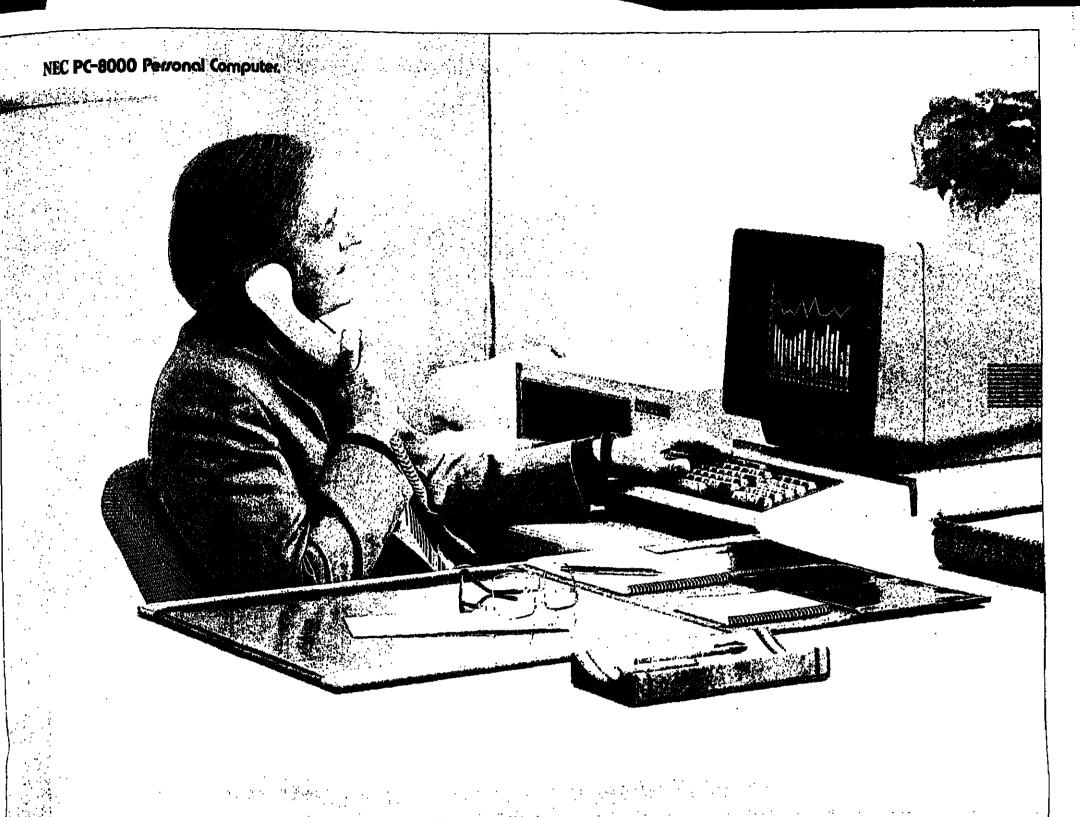
sation was eloquently but Michael Ribbins of the Britan National Oil Corporation, Ribbins is manager of such a team, and responsible for technical as well is responsible for technical as well is responsible to recent development.

responsible for technical as were commercial systems development.
As such, he is in the published position of being able to compare the workings of technical and commercial systems developers.

"The commercial world has lot

"The commercial world has as to learn from the way engages work with programmers," he said. He elaborated by telling delegates that engineers play around with Fortran and Basic for prato-typing, then hand over to the systems analyst and development team for tuning and integrating be. His comment is interesting be cause more often it is said tengineers and scientists have much engineers and scientists have much to learn from the way commercial to learn from the way commercial programmers work, particularly in programmers work, particularly in

programmers work; particularly the way of standards and does



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See page 53 for a suitable addition sum.

Turvey has been appointed chairman of Motorola. Codex is one of Electronics in 1969. the five sectors within Motorola in the UK, the others being Semiconductor Products, Communication Systems, Automotive and Industrial Electronics, and Government

and gained experience in the new position with Motorola in the electronics industry working for US.



Technical consultant for HPS Consultants' London area is Dominic Heffron. He joins the compresident. He will continue as minic Heffron. He joins the com-

Motorola team following the ac-quisition of the Codex division of Cole Electronics last year.

Turvey, a chartered engineer and member of the British Insti-Turvey graduated in telecom-munications at London University tute of Management, replaces Mike Philips who has moved to a

Tony Yates (above) managing director of the information systems livision. ISD is one of five divi sions in SPL and specialises in systems for the banking, finance, government and manufacturing sectors. Yates has been in the computing services industry for 15 years, holding technical and man-agement positions at companies in-cluding Datagraphix, Computer Resources and CACI Interna-

■ UK systems and software house

pany from Geisco, where he was a chief financial officer of the com-

ted two sales executives, one in the finance division in London, the second in its Manchester office. Tony Carter becomes account, executive responsible for sales of the Nisbol banking system to banks and financial institutions in London. He was previously a sales executive with Arbat UK. Glyn

Computer Systems. Kilroe, previously operations director at Tidman Industrial Services, will sell Nixdorf's 8870 range of computers in South Yorkshire.

■ Real Time Control has made two sales executive appointments. Martin Brophy and Kevin Parry join the company's Southern region. Brophy was formerly with the Berkel Group, while Parry was

W UK sales and marketing manager at Perkin-Elmer Data Systems is Brian Hanley, who was formerly with Honeywell. Fred Mascarenhas, who has been with Perkin-Elmer for three years, has been promoted to UK product

president of the Institution of Electrical Engineers (IEB). He re-places Sir Francis Tombs. Banks is technical director of BICC and was elected deputy president of the IEE in 1980.

■ Evets Computers has appointed Robert Underwood as an account Market support specialist at Newbury Data Recording is Stan Smith, formerly a systems development engineer with Applied Data Research, Harris and Sanders. manager. He was previously a sales executive with General Automa-Cifer Systems has appointed

its servicing department with the appointment of Paul Chapman as a service engineer. He was previously with Marconi Avionics.

■ ABS Computers has named Roy Thorne as marketing manager. He joins from the Allen Computer Group, where he was in sales and

After 10 years in sales with Proney Bowes, Yellow Pages and Rank Xerox, Bruce Templeton has joined Peachtree Software International as a salesman.

Systems Resources has appointed Ian Morley as a computer consultant. He joins the company from Birmingham City Council, where he worked in the Treasurer's Department developing general local government systems.



(above). She joins the company from Roche Products, where the was financial accountant, working

Visit to British Leyland, Long-hridge. BCS Birmingham branch. 10.00. Please note revised date and time. Details Marryn Davey on

Computer privacy and a data protection law. Speaker Pat He-witt, NCCL. BCS London

Branch. Charing Cross Hotel, The Strand, London, 6.00.

Talk by the Rt Hon George Thomas, MP, Speaker of the House of Commons. BCS and other professional associations. Town Hall, Cheltenham. Apply

time. Details Martyn 021-743 4222 ext 2234.

as a senior systems analyst working in the company's Bedford office. Keith Palmer, who joins Prime as a senior sales executive, previously Univac as a major systems

OCTOBER 18

on microcomputers. BCS
Microcomputer Group. BCS
Headquarters, Mansfield Street,
London. 2.00.

OCTOBER 20

JANUARY 5-6
Viewdata. Conference on the state of the art. Institute of formation Scientists WP and computer information special intensignation. Details Mrs Bird on (05) 645 2000 ext 8611.

The fifth Annual Meeting of the Gould SEL International Users Group will be held in Madrid from November 3-5. Papers will cover applications and systems techniques. A 32/27 machine will be available for demonstration, and there will be an exhibition of hardware and software. Registration fee is £90, which includes most meals, but excludes hotel. It also covers the cost of papers and simultaneous English/French translation. Details from A. Stevens or R. Johnson, NMI, Faggs Road, Middx TW140LQ, Tel: 01-Road, Middx TW140LQ, Tel: 01-977 0933.

staff, and an online demonstration plus some hands-on experience will be held at the All Saints Building, Manchester University, on November 17. Numbers are limited to 20, and admission is limited to 20, and admission free Details and application form from: G. Thompson, Thompso Henry, London Road, Sunning

Derek Laister as South-west regional manager. He was previously a sales executive with Modular ned Peachtree Software International as special projects manager. He joins the company from Storegate Computing, where he was technical manager. Before that he spent three years at Marcol Services, following a period as self-employed consultant. Prime Computer has an-nounced two further appointments to its UK sales force. John Alsop has become sales executive in the company's Central branch, based in Milton Keynes, He has been with Prime for four years, latterly

■ Versatec has appointed Jan Guesens as director of interna-tional operations. He was formerly with Calcomp, where he was vicepresident of product marketing at the company's international divi-

OCTOBER 16

Symposium, BCS Medical Group/Institute of Medical Laboratory Sciences. UMIST,

worked for four years at Sperry

The European Port Data Processing Association — the birth of a concept. BCS Glasgow branch. Music Room, Staff Club, University of Strathclyde, John Street, Glasgow, 7.00.

OCTOBER 19

Jubilee dinner. BCS Birming-ham, Coventry and Wolverhamp-ton branches. The Council House, Birmingham, Tickets limited, so apply early to Martyn Davey on 021-743 4222 ext 2234. Visit to London Air Traffic Control Centre. BCS North West London Branch. Numbers limited. Contact Frank Rich on 01-864 5311 ext 2359 to reserve

Prestel developments for business. BCS Word Processing and Office Automation Group. Prudential Assurance, 142 Holborn Bars, London. 5.30.

tectures. BCS Data Communica-tion Group. Chemistry Theatre, Birkbeck College, Malet Street, London. 11.00.

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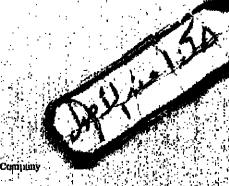
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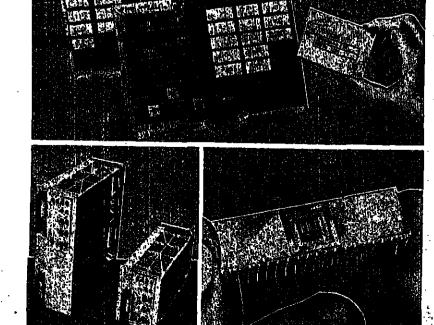
we had confirmed our suspicions that

computer hardware they buy.

down. A bit like asking a Managing







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Computer Systems

France plays its 'smart card' to take Europe and US by storm

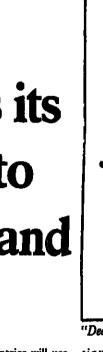
of plastic incorporating a data chip is put through its paces in a broad gamut of daily uses in Europe and the US.

Ever since Roland Moreno, a young French computer engineer became fascinated 10 years ago by PROM (Programmable Read Only Memory) chips, France's micro-electronics specialists have stayed in the vanguard of the smart card's

Moreno patented the inclusion of this type of miniature memory device in portable objects under the name of the Innovatron firm in never looked back. At Vélizy, a Paris suburb, 300

householders are ordering merchandise, booking railway tickets and paying their bills by inserting chip cards into "readers" linked to

In the US the food stamp system of relief for the disadvantaged is soon likely to be supplanted by a French smart card. France's Tele-



smart cards as passports and iden-

diac pacemaker carriers and suf-fers from chronic illnesses could be guaranteed when doctors and hospitals are equipped to interpret smart cards embodying the

patients' medical histories.

The amart card will begin banishing cheques from many sectors
of our banking system within two
or three years if trial runs now prove successful. The card's first role in our daily lives will be as a more flexible and secure instrument for making transactions than

As customers of banks and credit organisations, we are all They are pieces of plastic on which information is embossed, punched or loaded in the form of a magnetic

But the magnetic card suffers from serious shortcomings. A thief can use it with impunity until the theft is reported, and millions of shops are advised that it is no



tiny computer with its own of a thief who does not know the owners's secret code. Only he or she can use it for instant communication with a bank account, not just to draw cash but to pay bills, transfer funds and obtain informa

The chip card combines the advantages of the wallet, cheque book and traveller's cheque. It can be "loaded" with a precise sum of purchasing power which is "un-loaded" by stages from its memory

payment.

One of the biggest advantages of chip card technology will be to reduce to manageable proportions our society's mind-boggling consumption of paper. But the revolution which the new card is introducing interpretable in the particle of the partic ducing into banking methods

Many banks have invested on a equipment. They are understandably reluctant to abandon this costly hardware right away, even though they recognise that the smart card will be more econo-

The French electronics industry

produced chip cards are being manufactured with magnetic

enable the twin-technology cards to be used with existing machines.

The first full-scale field trial of smart card banking is now in full swing in three French cities where cards designed by Philips Data Systems, CII-Honeywell Bull and Floric Schlumberger, are under

A group of French banks have joined forces to promote this expe-riment under the name IPSO. Barclays is also a partner in the venture. Philips is issuing 50,000 cards at Caen, Normandy where 250 shops and banks are being equipped with point-of-sale termi-

The same number of cards and terminals are being used simultaneously at Lyons where Flonic supplies the cards. In Blois, a market town in the Loire Valley, 20,000 cards produced by CII-Honeywell Bull are being distributed for use in 250 terminals.

The Flonic card is exceptionally imple and uses only a single integrated circuit with a wired ifled. This makes it less flexible am which cannot be modthan those designed by its competitors but cheaper to produce.
IPSO's purpose is to familiarise

the ordinary citizen and merchant with a society in which cheques and cash will play a steadily de-creasing role. Cash represents 80% of payment operations and 50% of turnover in the French economy. Cheques, whose use is increasing annually by 10%, account for 90% non-cash operations. Last year, three billion cheques were issued at a handling cost of 40p apiece, often less than the sum for which

Britain is among countries which are showing lively interest in the IPSO venture. So much that bankers have created an International Association for Microcir-cuit Cards. Based in Paris, its other members beside Britain and France are the Netherlands, Belgian, Denmark, Austria and more than a coincidence - American Express. Other credit card orisations are soon expected to oin the banks in efforts to endow smart card with worldwide

tains a range of security devices which are not available in any existing transactional card. It provides the correct correlation of the wner's identification number and the code of the organisation which ssued the card.

A secret chip code is entered during manufacture and is permanently recorded on the chip. As a further anti-thest device, the card This operates after three attempts have been made to use the card with an inaccurate identification

A transaction with an IPSO card between three and five times fast as payment at a cashier's desk by cash or cheque. The retailer enters the amount of the purchase on a point-of-sale terminal. The customer introduces his card. Then, shielded by a specially designed screen, he taps out his per-sonal code on a separate digital pad unit. If the algorithm is cleared by the computer, the transaction is valid and a printer delivers a rec-

While shopkeeper and customer are performing these simple steps, the transaction is recorded on the card's memory and on a cassette or cartette at the point-of-sale terminal. The cartette is a cartridge of 8 kilobits or more of non-volatile

crasable memory.

Close on the heels of the IPSO trial, the smart card will soon make its appearance in French telephone booths. It will make an important contribution to French Telecom's efforts to solve the problems of fraud, vandalism and the city of the leader 15 500 tops of he cost of collecting 16,500 tons of coins a year.

The chip card will make phon-ing particularly simple for uses who often run out of change while making long distance calls.

France's Telecommunication authority has been experimenting for the past two years with a im-plified card loaded with a fixed sum in cash. About 30 booths in Paris and at an Alpine ski resut have been equipped to accept this card which is thrown away when its cash supply is exhausted.

The trial has convinced French elecom of the popularity of the ione credit cards. Surveys have revealed that 20 per cent of photo booth users account for 80 percent of receipts. These regular customers could provide a market for a smart credit card and could be smart card and card and could be smart card and car identified and billed at regular it tervals in the same way as dones and office subscribers.

Plans are ready to install 2,000 booths designed to accept smart cards by 1984.

While France's electronics eng neers have been blazing trials for the smart card, her salesmen have been active in stimulating interest abroad, particularly in the US, the biggest potential market.

First Bank System of Minneapo

lis, which recently began a trial of Teletel, France's interactive videotex, in the homes of farmin customers, is about to issue French smart cards to a selected group of clients who will be able to

group of clients with will be accorded telepayment operations from their sitting rooms.

Intelmatique, the promotions arm of the French Telecommunications Authority, is now in the final according to the promotions with the smart cards as a substitute for

The US Department of Agriculture is preparing a test of French technology in Michigan which could lead to the replacement of the proper families. food stamps issued to poor families by the smart card. The Department of the poor families that the poor families is the poor families to the poor families e- ment estimates it could save much of the 600 million dollars lost through fraud and misust each year out of 10 billion dollars worth of stamps issued. It could make even biguer savings on oaper even bigger savings on osper processing, storage and clerical

overheads.

The Pentagon is also looking into the feasibility of replacing the GI's traditional "Dog Tag" with a French smart card device incorporating his service, pay and lealth records. Roy Bright, a veteran of British

Roy Bright, a vateran of Britan telecommunications and star telecommunications and star promoter of Pressel, now occupies a commanding position in these are remained in the star of Intelmatique. Bright director of Intelmatique. Bright director of Intelmatique of the says: The opportunities for the says:

INDUSTRIAL DEVELOPMENT

Jim Horsley opens our three-page feature with a review of assistance schemes in an economically depressed area

The North-West has the people, the sites it still wants the firms

tives from central or local govern-ment funds which are usually

Another important factor in gaining financial help is the nature

of the business. In some areas such as Manchester, the emphas

is on manufacturing industries

plant, machinery, bricks and mor

tar. In other areas the emphasis is on service industries, and financial

aid is available for new staff

The easiest way of assessing the grants that are likely to be available is to examine the schemes available from the EEC and the Department of Industry, and then

contact the appropriate local

authority to find out whether pri-

vate organisations such as th

Anglo American Venture Fund are

and pilot projects.

The grants available from Uk

central government are geared specifically towards manufacturers

specifically towards manufacturers and service companies, and are graded according to the status of the area selected. For example, grants are available for up to 22% of fixed asset costs for a manufacturer in an SDA. In a Development Area that grant falls to

Por service companies, as

created with a maximum figure of £8,000 per job in an SDA and £5,000 per job in a Development

Area, Grants are also available fo

essential employees moving with their work, and for feasibility studies to decide whether the move

There are also various types of

loans available through European

investment banks.
With particular relevance to the

computer industry, there are

various national grants available

for such projects as the development of micro applications, CAD/CAM and the creation of

products and processes.

Local authority assistance variety

would make economic sense.

isiness projects.

much further down the scale.

nomic recovery there are few read-ings available from the North-West to dispel the gloom of unemauthorities and from private organisations such as the Anglo Ameriployment which currently averages at around 14% and peaks at 25% in can Venture Fund. Special Development Areas, or SDAs, offer the greatest financial help, while Development Areas places. Many observers see the one possible stimulus for economic offer less. Regions with no classi-fication can offer financial incenwth and recovery as coming

ment of Industry's industrial promotion in the North-West, comments: "We are actively encouraging the computer industry to come to the North-West. It is only computer companies from his sector that are looking around or new sites at the moment.

The computer industry is not going to mean a dramatic change for the 250,000 people who are unemployed in the North-West at the moment, but we need to be in this business to build the foundations for a better future.'

The North-West includes the industrial centres of Merseyside and Manchester, and has a popula-tion of 6.67 million (1980 figures), double that of Wales and the same a Scotland. But what can it offer new technology industries? Smith believes that an important attraction for companies is the region's

The European Regional Development Fund, established in 1975, provides financial support for the industrial sector, for artisan

We have the locations with activities and the service sector a access to Of more direct relevance to high universities and technology industry is the Community Support Mechanism in the Pield of Data Processing. This is the sort of facilities that available to any company people in the Europe. The scheme aims to creat computer a stronger and more competitive European DP industry and more efficient applications of data processing. Funds are available for industry require

access to universities and the sort of facilities that people in the com-puter industry require. We also have the places where people from that industry want to live," says Smith

relopment Corporation was the first authority in the country to establish a commercial Science Park, specifically geared to attracting science and technology-based industries. Exhibiting the process of the country of stries. Following the success companies as DEC and Data Genarea and further afield.

An attractive environment and good road, rail and air communications have been vital aspects in the success of the Science Parks. Local uthorities are also offering more lucrative benefits to bring in new

Because it is an area of high inemployment, a large part of Merseyside has been designated a Special Development Area by the overnment, while two other districts - the West Cumbrian coast and an area around Wigan and St Helens — have been given Development Area stat s. This means there means that special grams and schemes are available to some com-

panies setting up in these regions as a way of stimulating new jobs and economic growth.

The problem for companies wanting to establish operations in the North-West is to identify which scheme then coulding for and according to the authority, and also on the status and economic state of the region. In the Warring ton area, for example, the emphasis is on providing facilities rather than financial aid.

Merseyside County Council has a service scheme in addition to the Department of Industry grants.

This was designed to help existing. which scheme they qualify for and what kind of financial assistance they can expect. As Smith points out, there are about 40 schemes in

panies to the region.

The service scheme is aimed at companies with less than 100 staff. It is designed to provide a 30% wage subsidy for people recruited in the Merseyside area, and can or extend premises, or to purchase or lease plant or machinery.



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INDUSTRIAL DEVELOPMENT

Enterprise Zones: the Tory way to stimulate business

David Casey looks at progress of the government's Enterprise Zones scheme, and says that it could offer a framework for all kinds of computer company

A CORNERSTONE of Tory economic policy is the reduction of quirements on schemes which fit on the grounds that firms setting up in the zone would be competing State management in the industrial of British Airways is only one of the steps being taken by the present government in this direction. The National Maritime Institute floated away from government control earlier this month, while the National Enterprise Board took on a different guise a year

The Enterprise Zones experiment conceived by Sir Geoffrey Howe in his 1980 Budget is wholly consistent with this philosophy. Economists from the free enterprise school see the inertia of government bureaucracy as the major impediment on new projects. If ment can be lifted, there is the

nounced, Whitehall did not know which regions of the country would play host to an Enterprise Zone — the quota of 11 zones would be filled by applications from local authorities justifying a claim. Though the emphasis was zone being the responsibility of

Ten years' freedom from rates was perhaps the main attraction on the package, because rates form an intractable overhead irrespective Central government's contribution to the EZ project was the reimbursement of the local authorities for the rates revenue lost.

Payment of industrial training levies is not a problem faced by small companies under any condi tions, but the saving to a firm employing more than the qualifying number of staff in an EZ is a real

expenditure in the zones are more generous than elsewhere in the UK. The cost of industrial and commercial buildings can be written off 100% against tax, com-pared with the 75% (plus 4% an-nual write-down) normally avail-Generous allowances only have a benefit in the accounts when there are profits to cover them. On the major capital invest-ment needed to build efficient factorics in an Enterprise Zone, the

in with the outline proposals for the zone - complete the package

The sites selected for the pilot Enterprise Zones ranged from dock buildings with enclosed water sites to reclaimed land on a foreshore. In none of the cases could the area be utilised except at great expense.

sites selected by the Department of jections from the local authorities ovolved. Sir Trevor Jones, the leader of Liverpool City Council, expressed concern that the total area designated by the DoE was several hundred acres smaller than

The fact that the Manchester zones at Trafford took 750 acres on board appeared to place Speke at a further disadvantage. "In view of seems most unfair", was Sir Tre-

The fact that the Enterprise Zones scheme and regional industrial assistance are the responsibility of two different

ministries is a measure of their with a five-year term ahead of it. could consider phasing out traditional regional aid in favour of an enlarged EZ programme.

In a letter to Tom King, the Minister responsible for the zones, he commended that "I the zones, he commended that "I the zones, and the zones are the zones, and the zones are the zones." he commented that ". . . the kind of regime you are proposing is so broad in its concept as to be in danger of misusing the main pur-pose for which an Enterprise Zone economic regeneration of the area with the encouragement of invest-ment leading to new jobs".

Proposals to set up an Enter-prise Zone are not received with universal acclaim. There were a number of major objections, for example, to the Speke project, with the Merseyside Chamber of Commerce fearing a considerable loss of jobs. Groups representing more than 2,000 Merseyside firms

unfairly with those firms estab signation, the Speke zone has suc-

sceeded in attracting a cross-section of manufacturing and warehousing activities. Although the site con-tains 127 acres of unserviced airport land, much of the early de-Leyland Speke No 2 factory, and a redundant Dunion works. New units built by the English

Industrial Estates Corporation (EIE) provide perhaps the best opportunity for firms in the computer industry. In the past four months, five companies involved in electronics and related activities have taken over EIE sites as small as 500 square feet.

Ironically, one of these enter-Cardiff Electronics, a

independence. A future government,

ture of security doors. Coming from an area of the UK where there is a surfeit of industrial aid - through the Welsh Development Agency and the European Coal and Steel Community, for example - the company was attracted on balance by the

Enterprise Zone package.
In terms of the employment objective, the Speke zone has a long way to go before it can claim success. A total of 250 people are emduring the next two to three years. It will take many more enterpris-ing companies to take space at

> a limited acreage in each region, although help to these problem areas could be fine-tuned with greater precision. The view that Enterprise Zones would create ribbons of industrial blight, leading to a net loss of employment in a local authority, is not shared by the government. New companies setting up in a zone are seen as a stimulus for existing service industries such as printing, distribution and commu-

the city's pool of unemployment.
With Enterprise Zones set in a

10-year frame, it would have been

understandable if the government

had assessed the effects on the 11

signation of sites in Corby and

Swansea as the first two zones,

providing less than 18 months' ex-

perience of the principle in

crnment's intention to create a

further 11 Enterprise Zones.

two in Scotland, and one each in

ties in England have submitted

plans for one of the new designa-

tions. This compares with the 24

councils who applied for the exist-ing Enterprise Zones, but the in-

terest may be due to the smaller

size of the new zones - in the

region of 250 acres apiece. There is

ing filled to capacity within

months of opening.
It is significant that Liverpool

figures again in the list of applica-

nts - on this occasion attempting to restore the scale of the Speke

sites to the level originally pro-

posed.
The fact that the Enterprise

Zones scheme and regional indust-

rial assistance are the responsibil-

ity of two different ministries is a

measure of their independence. A

future government, with a five-year term ahead of it, could con-

compensation by the DoE would be only about half the net cost of

Department of Industry capital

from a high-spending council, the

government could exercise greater

It is no coincidence that the

pressure on cash spending limits.

majority of the zones now operating are within areas with Special

Development Area or De-

the need to create new employ-ment was greatest. To withdraw

concentrate new development over

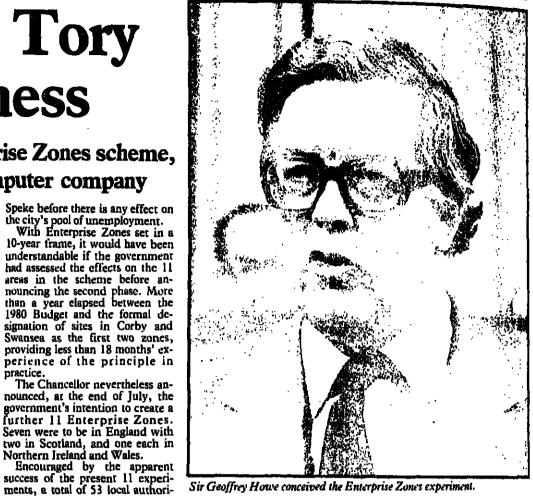
Northern Ireland and Wales.

areas in the scheme before an

A programme of industrial assistance without direct capital grants is reminiscent of Conservative policy before the 1964 General Election. But the total package of ncentives on offer through the Enterprise Zones is more attractive to the smaller company uncertain of securing high profit levels, it can make the difference between a company taking on additional staff, remaining the same size, or not settle of the security and staff.

not getting off the ground at all.

The benefit of Enterprise Zone status is well illustrated by Belfast, at present the only zone designated Myles sees companies involved



Sir Geoffrey Howe conceived the Enterprise Zones experiment

n Northern Ireland, In common with the Enterprise Zones in Man-chester and Tyneside, there are two independent sites. One area is on the North Foreshore, with ownership of the land split about 50-50 between the City Council and the Harbour Commissioners.

Reclaimed land accounts for nearly all of the site, and before it can be turned into useful industrial space, prohibitively expensive piling will be necessary. It is hoped that the rates relief will redress the balance. As a possible site for distribution, however, the Belfast Foreshore is unparalleled in the province. It is already linked to the M2 motorway and will soon be joined up with the M1 through an inner-city dual carriageway.

The second part of the zone, over in West Belfast, is an existing sider phasing out traditional regional aid in favour of an enlarged EZ factory site left vacant by Northern Ireland's former textile industry Denis Myles, the EZ manager, outlined the problem: "Although programme. Capital allowances are comparable, but the cost of rates there are seven million square feet of factory space there, it does not meet today's needs. We have put a great deal of effort into encourag-Indirectly, the control by ing local developers to construct

Whitehall over local authority spending would be increased. With further funds to withhold mall units."
The Rosebank Mill has already been sub-divided into workshop space, but there is still insufficient dation for the firms that Myles is trying to encourage. He has resisted the temptation to offer excessive space to small firms in the hope that they will grow into it - even without rates, the cted parts of the country where too great a burden. "Give them a thousand square feet in their own four walls, and that is exactly what the Dol regional assistance would they want," he explained.

It is exactly a year since the Bel-tast zone was designated. In that time, Myles and his team have brought 23 new companies into the two sites. 150 new jobs have been created, not counting any addi-tional employment generated in service industries dependent on the companies. The employment has some prospect of security. It is based on £6 million of private investment and a further £1.5 million from public funds for roads

The whole of the province qualifies for central government assistance on a scale at least twice as generous as that prevailing on the nainland. The basic level of capital grant towards fixed assets is 30%, for example, and this figure can rise by negotiation to 50% of capital costs. Firms from outside the province are attracted by these higher regional incentives on top of whatever the zone can provide. Those stready with a stake in Northern Ireland are motivated to Belfast primarily by the rates

velopment as prime targets for the turing enterprises receive generous support in Northern Ireland as a e, the Enterprise Zone offers few additional benefits - these firms are already 75% de-rated." He is well aware of the attractions on offer in the Irish Republic, potential competitor for investment by computer and electronics

"The incentives in the Republic have a taxation bias and are suretive to firms who see corporation benefits in the 15% rate a distinct from the 52% applicable in the province. Moving to the Enterprise Zone offers both a capital grant and 100% taxation allowance for all types of company. On balance, therefore, the benefits could be greater here in Belfast."

An undertaking for which the zone has provided a real impetus is

Jema Computers, a four-man operation that services small computers and has developed a microprocessor-based monitoring system for use in hospital laborato-

Alan Clarke, the firm's manage ing director, is adamant about the role that the Belfast EZ has played. "Had we not moved here we could almost certainly not have afforded the fourth member of staff, because the rent and rates would have prevented this," he said. have prevented this, he sad:
"The fact that we have moved into the zone has allowed us to get off the ground rather more quickly than we could otherwise have

Without any premises of its own until it moved to the West Beliss puters took over a new building which it subdivided into offices and workshop space. Does the zone have any other attractions for Clarke and his colleagues?

Clarke and his colleaguest
"We have not really thought beyond the three-year agreement on
this unit. Apart from the 10-year
guarantee of zero rates, we can see
little benefit. Indeed, if the emlittle benefit. Indeed, if the phasis of the business shifts further towards development and manufacturing, there will be no net advantage."

Clarke accepts, however, that there are incentives for the

In the hot-house conditions of Northern Ireland, the Enterprise Northern Ireland, the Enterphe Zone concept has every prospect of success. Translated to the environment of the mainland, the Enterprise Zong seems set to be at the prise Zong seems set to be at the prise Zong seems set to be at the prise Zong seems to be at the prise to the least to be at the prise to the least to be at the prise to the least to the computer in every sector of the computer in dustry could their and developed

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PERKIN ELMER



An area of London's dockland is cleared as part of an Briterprise Zone project.

sidering relocation, as it is a humo-

Taken out of its immediate context, the "Failed in Wales" sketch illustrates the fact that re-gional assistance in its present form may not be a panacea for the nation's industrial ills. Whitehall is certainly conscious of the role that ndustrial development can play in the national economy, however. When unemployment was UK was covered in a patchwork of regions directly supported by cen-

tral government.
With employment prospects uncertain for even three times that 5%, the blanket of regional aid offers less protection. Seen by the critics of the present government as the severing of aid from de-prived regions, the reshaping of the industrial development "pack-age" rationalises the incentive schemes inherited from previous

Far from being aid available purely at a local level to assist the areas where unemployment was most deeply rooted, Whitehall's development schemes had become so encompassing in their scope that they came to dominate the Calleghan government's industrial strategy for the whole economy.

The reduction of public expenditure was a primary objective in every Whitehall ministry after the return of the Conservatives in 1979 - and the Department of Industry under Sir Keith Joseph was no exception. There was the prospect of aid to the regions reaching £600 millions by the end of 1982, if the proposals of a 1978 White Paper that figure would have been statutory grants paid without question. At least one-third of the total would have been allocated under "selective assistance" schemes of the 1972 Industry Act.

But the radical pruning of areas qualifying for assisted status nvolved more than budgetary considerations. There was an opportunity to discriminate positively in favour of those regions where the need for assistance was most urgently required. In a system of nvestment aid where Special Development Areas qualified for than those in areas with basic Development Area status, there was little incentive for an employer to relocate where deprivation was

To have withdrawn regional as-

FOR satire to be effective, it must contain at least a grain of truth. The BBC staire programme Not the Nine O'clock News parodied the Welsh Development Agency's commercial on the theme, "Made in Wales" with a list of firms which had "Failed in Wales". This is as much a warning to firms considering relocation, as it is a humodepend on the politicians' colours

David Casey examines some of the expediencies behind assistance policies



Just over a year ago this was the site of BSC's former East Moors Works. Now the wasteland is being redeveloped by the Welsh Development Agency.

Paradoxically, if a company were to be influenced by the 5% cut in grant aid, its directors would would have had a catastrophic impact on employment. The target reduction of some £220 million improving long-term employcould not be achieved in full until ment prospects more by not relo-cating. A business whose viability the 1982-83 fiscal year if a degree of stability in industrial strategy were to be preserved. Sir Keith Joseph's plan for industrial assistance was phased over three is so finely balanced would have a higher chance of failing should any one economic factor move agains it. If it had succeeded in expanding years - the areas currently designated for aid represent the through a capital grant, bolstered further by selective employment assistance, the cost of failure a policy for the regions. would be measured in terms of even higher unemployment.

Companies moving into Special evelopment Areas (SDAs) qual-A consequence of the regional ify for the maximum capital grant of 22% - a figure which has reaid programmes of the late 1960s was that firms immediately outside mained unchanged since this concept of "special" status was first introduced. With grants in the Development Areas (DAs) being cut from 20% to 15%, the differential has been increased to zones designated as DAs were areas had to be drawn at the expense of investment "blight" those companies failing to qualify. There are examples of manufactur-ers building their second plant a ferential has been increased to a level which counteracts the disad-

> The criterion for an area to receive assistance is a hard core of skills are no longer required be-cause the dominant industry has declined. With the running down of shipbuilding and public sector

steel-making, this particularly insidious form of unemployment is more entrenched now than it has been at any time since regional aid It is easy for public funding to be offered to a company in these

acutely affected regions: it is less easy to alleviate the unemployment if a firm fails after over-generous support. Development authorities in the UK strenuously maintain that a company's financial viability is scrutinised before assistance is given. But a publicly funded source of aid might be influenced by the prospect of short-term jobcreation rather than employment over a two-decade timescale. A fall in the total number out of work would be a bonus for a party at the hustings in the next 12 months.

the public sector are subject to similar conflicts of interest when quarter of a mile away, over the border in an SDA, and linking the sites by road transport aployment are horrendous. (Industry) is a subsidiary of the British Steel Corporation specifically charged with creating new enterprise wherever steelmak-

The organisation is deeply conscious of the long-term impli-

cations of its role, and stands aside from the assessment of its "prospects". Using the funds at its disposal, BSC (Industry) commissions independent accountants' reports which are taken as the basis for funding by public and private institutions in the UK, and EEC finance. Certainly in its Welsh activities, BSC (Industry) has a good

track record to date, with compu-

ter and electronics companies sur-

viving without further assistance. An ironic success story for the steel industry in Wales has been Bowstrings Computer Services, now a viable distributor of Wang minicomputers. The directors of the company are all ex-steelworkers with several years' experience of computer systems. When the East Moors Works in Cardiff closed four years ago, the three men were presented with the tusk of calculating redundancy

The atmosphere of stagnation and decline that the current jobless figures may suggest is an unlikely setting for stimulating new industrial development in an economy. There is the risk that a manufacturer in the high-technology field could be dissuaded from any major capital investment given the pessi-

mistic forecasts from the Bank of England and independent economic observers. It is, however, in those areas of the UK economy which have suffered most from the stresses of the post-war years that the future of our high-technology industries appears to lie.

Important though the political considerations of regional policy may be for the government. 8 com-

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ing, for instance, computer

printout. However, the rivets can

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The unit can be used both for drilling or for a combined drilling/binding operation. A quick set pude assures consistent hole spac-

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Low profile

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Systems is keeping a low profile on its newly-launched 130 series

lished a reputation among

electronics systems designers for compactness and flexibility.

failure detection and indication,

on power

per inch thickness.

may be for the government, a com-pany preparing to invest its capital and resources in an assisted area is more concerned with stability and the prospect of assistance continuing virtually unchanged. Would a financial plan developed today on the basis of the Conservatives' strategy prove worthless if a Labour government, or one controlled by the Alliance, were to come into office before May 1984?

Four decades of regional policy indicate that an incoming govern-ment makes relatively small imendments to the regional policy of the administration it replaces. Borough councils in districts downgraded by Sir Keith Joseph from Development Area stans might take a different view, but the 1979 changes invalved an adjustment of scale rather than a radical re-apprecial of technique radical re-appraisal of technique.

KAS Graphics' Perfo-Binder is a compact machine which can be used to bind documents with a With a product having a high value-to-weight ratio - and therefore less constrained by transtotal thickness up to 2 inches in a port costs - the computer indussimple, secure and neat way at try is ideally placed to take up very low cost, say the manufacturoffers of assistance wherever the terms are most attractive. This new method of binding

Industrial assistance is in evitably an emotive subject, hear ily charged with political expedi ence. As soon as one sector of the economy receives more favourable treatment than another, there is a change in the balance throughout the whole economy, and not just has been provided.

The trend since the early 1970s – the 1972 Industry Act was th turning point - has been towards a package of grants, tax incention this package which appears to be losing whatever effect it may our

that the policy implemented by post-war governments has not worked. Jobs are being lost from many of the assisted areas at a higher rate than Whitehall aid is stimulating new employment

Rather more serious is the competition from other countries in Europe. The Irish Republic, with its generous tax incentives, has certainly attracted funds which would otherwise have been invested in the UK. Similar incertives, although smaller in scale, are taking Japanese and US invest-ment into Scandinavia, France and

The form of the aid available from central government will certainly have to change if sufficient into the UK from overseas. It must satisfy Mrs Thatcher's policy objective of minimum public expenditure, while providing maximum opportunities for the creation of

Powerful range of raster scan graphic displays

GRAPHICS and CAD systems specialist Calcomp has introduced a powerful new range of raster scan raphics displays called Vistagra-

tures provided by this new display range and a number of negotiations are already well advanced, even at this early stage."

The Vistagraphic 4000 range comprises three series — the 4200, 4300 and 4400 Scries — covering 11 different models, all of which share the same basic software. Utilising dual MC68000 16-bit nicroprocessors and incorporating a 19 inch colour or monochrome display, Vistagraphic 4000 is available either as a standalone graphic computer system or as an intelligent display terminal for use in a distributed graphics processing entirement.

The range is designed to suit such applications as CAD/CAM, process control, mapping, engineering and scientific analysis, simulation and training, and com-mand and control, states the com-

"Initially," says Roger Hewit-son, Calcomp managing director, "our intention is to offer the Vistagraphic 4000 range for sale primarly to the OBM market. 'Our pre-launch marketing ac-

4200 Series has a display resolution of 640 x 512, refreshing at 60 Hz, the mid-range 4300 has a 1024 x 768 resolution refreshing at 45 Hz. Both of these, says the company, are non-interlaced displays. At the top end, the 4400 Series

number of simultaneously

isplayable colours.
While the bottom of the range

share the same basic software, hardware features and user interfaces, providing compatibility across the entire range and a choice both of display resolutions and the One of Calcomp's Vistagraphic 4000 series of raster scan display systems. provides 1024 x 1024 display resolutions refreshed at 60 Hz, interlaced. All three series can

> taneously, these being selected from a palette of 4,096 colours. According to Calcomp the Vista-graphic 4000 family includes a graphic 4000 family includes a number of state-of-the-art features as standard which provide significant advances over other raster (0344) 50211.

For example, the new displays all utilise dual MC68000 microprocessors to provide efficient, high display up to 256 colours simulspeed operation. One of these used as a system processor, hand-ling all I/O functions and display

First in videotape series

THREE educational videotapes now available from Amdahl in the UK are the first in a series planned to maintain state-of-the-art awareness of the latest product/hardwa re/software developments in IBM/PCM mainframe area.

The aim is to enable data centre staff to benefit from a full education package which to equal would otherwise need expensive research or involve time-consuming absence at special courses. Full written back-up material is pro-

The tapes so far produced, under the general title of Keeping Current, are: "ACF/VTAM - Selected Topics"; "VSAM Performance", and "IMS/VS Performance, Selected Releases", dealing with the results of studies of current releases.

Prices of these first tapes are espectively £220, £220 and £190. Further titles are planned for release over the next few months.

Amdahi (UK) (CW), Viking House, 29-31 Lampton Road, Hounslow, Middlesex TW3 1JD. Tel: (01) 572 7383.



Fast updating for microfiche reader

REALIST'S latest microfiche reader, the 414, has two new features — a wood grain design and interchangeable carriers for fast updating.
This full-size COM and source

wood grain finish which blends in with the decor of most offices.

either a 110-120 volt or 220-240 volt model. The new reader is marketed by Realist dealers in Europe, Central America, South America, Australasia, Asia, the Middle East

create the reader for any applica-tion. The 414 can be purchased with all the standard features, and the options can be added later. This makes the system flexible and easy to adapt to

terchangeability of the Realist 414's carriers. Anyone can remove the standard carrier and insert the ptional 4 x 6 dual carrier - and

carrier allows the operator to cross-reference two different fiche

on the index grid, thus giving

are interchangeable and are available in 24X, 42X or 48X magnification. A flip of a lever is all it takes to change the magnification on the dual lens unit. Each reader is equipped with a dual lens holder that allows for easy conversion to a

dual lens system at any time.

The 414 is claimed to give constant focus control with less adjusting and easier viewing. The lens

A transparent yellow line guide on the screen helps zero in on needed information without obstructing the operator's view.

Lamp changes and carrier clean-ing are simple to perform on the 414. A module drawer, located in front of the reader, contains the lamp, transformer and carrier and is casily removed.

Realist Micrographic Systems (CW), Megal Drive, Menomonee Falls, Wisconsin 53051. Tel:

How to keep your desk

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A SIMPLE solution to the probem of a VDU or typewriter or Prestel unit cluttering up further an already cluttered desk, in the orm of a made-to-measure versa-

tile trolley, comes from Gallid.
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The trolley has a robust con-struction and the urethane 5-star base ensures that it will retain its

elegant appearance, says Gallid.
The trolley is supplied in easy to build knock-down form and Gallid says that by carefully following the assembly instructions it will give years of service.

years of service.

Bach trolley is supplied with a length of flexible conduit and fixing clamp. This ensures that the interface and power cables on computers are nearly kept together when using the trolley for a VDU.

An update tervice will also be available so that when a user changes his VDU or other equipment he uses the trolley for, Gallid can supply a replacement footprint

can supply a replacement, footprint at modest cost.

A five-year guarantee against manufacturing defects is also given with the purchase of each trolley.

The recommended end user price for the trolley is £69.50;
Gailld (CW), 1 Bliton Road,
Rugby, Warwickshire, Tel:
(0788) 74443.

The latest in the line of units with off-the-shelf availability, the 130 unit has a depth of two inches.

The Brighton-based firm developed the switch mode unit on a custom made basis and now the 130 series is claimed to have established a reputation among **Automatic money** THE NCR 2770 is a teller device any one of the tests fails, the notes

operates in conjunction with the recently released NCR 2262 Teller The multi-output configuration has a range of ± 5 volts, ∓ 12 volts and 24 volts. The outputs can be semi or individually post regulated and there is over-voltage protection on one or all outputs. Terminal to improve cash control and assist with the time-con-suming job of handling paper

The 2770 can accommodate up to six denominations and can be shared by two tellers. It provides fast, accurate and reliable customer service and has a number of built-in security features, says ion on one or all outputs.
Secondary protection is available as an optional extra. Other extras offered include power failure detection and indication.

The dispenser performs a series of tests to ensure that the correct number of notes is dispensed. If

atture detection and indication, remote sensing on the main output and adjustable auxiliary regulated outputs. Individual outputs may also have overcurrent protection. The units confirm to all major international safety specifications.

The flexibility of the 130 unit also extends to its shape. The APS design team will shape dimensions of the unit to fit the available space. APS specialises in standard and astom made power supply units. Automation and Power Systems (CW), 6-8 Foredown Drive, Portslade, Sussex, England, Telr (0323) 897469.

that automatically dispenses currency at the teller workstation. It all detection tests are satisfied, the bank notes pass a single bundle to the teller delivery area at the top of the dispenser. The teller than passes the bundle of notes to the

Currency cassettes provide a convenient and secure method of loading notes into the dispenser. Rach cassette contains a single denomination and holds a 250mm stack of new or used notes. The dispenser takes a maximum of six cassettes of notes.

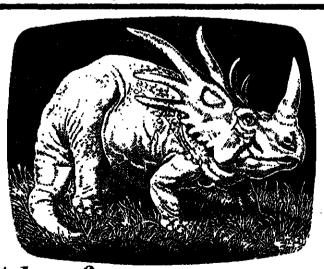
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What every computer trainee needs to know

Concise Encyclopaedia of Information Technology, Adrian V. Stokes (Gower), £17.50. WHILE debate continues over whether Information Technology (IT) Year has benefited the computer industry in real terms, few could argue that it has not been at least worth its weight in books.

Publishers have seized the chance to produce many volumes that were overdue for the industry anyway, under the IT Year ban-

anyway, under the IT Year ban-ner, which will help to guarantee publicity for the launch and subse-

quent display in shops.

It has also meant that many books that might not otherwise have seen light of day have been published, but Adrian Stokes' encyclopaedia definitely belongs to

the former category.

The majority of dictionaries and encylopaedias of computer terminology stop short at the slang terms in common use in DP departments, and also ignore names acronyms and abbreviations of products from manufacturers, appear in both the main section but Stokes includes many which and in Appendix A, which is



so clearly described that the reader

One aspect of the book I found somewhat confusing is that some

have come to represent a type of product more generally - CAFS for example.

officially for acronyms and abbreviations, but not consistently. A reader who is unaware of this where necessary, the explanation is illustrated by a diagram and/or an example, but in most cases the definition of the item is This is an excellent, compact book filled to the brim with the sort of information that every

trainee in the computer industry

should be handed on day one.

Fails to dispel the mystique of programming

Mastering Computer Programming, P. E. Gosling Macmillan Master Series 212pp. £8.99 hardback. £2.95 paperback.

THE microcomputer revolution has provided the stimulus for a flood of books on the Basic programming language. Despite its title, this is one of them.

As I know from personal experience, explaining even the basics of computing to the layman can be extremely difficult. Unfortunately, Gosling's book is unlikely to dispel the mystique which surrounds the

subject.

Although the book is supposedly suitable for individual study or classroom use by, among others, someone who has just bought his first computer, I feel it is rather advanced for the man in the street, and more suitable for the computer industry handed on day one.

Maggie McLening

the college student. Nonetheless, the author's approach is practical and his style clear and readable.

He begins by explaining what a computer program is, and introduces machine-code and assembler programming. ACE, a teaching language invented by the Open University, is used as an introduction to high-level languages. The Basic language is dealt with thoroughly in 160 of the book's 212 pages. one of the difficulties confronting authors of Basic textbooks is which of the many versions of the

language to use. Gosling avoids this problem by not using any par-ticular Basic in the book. Compilers and Interpreters is a particularly useful chapter, as is Bug Hunting, which covers many

of the mistakes beginners are prone to make. Only three of the many other programming languages (Fortran. Cobol and Pascal) are dealt with.

Alan Stewart

Programming Microcomputers with Pascal. M. D. Beer, Gra-

nada Publishing.

THE flood of books on Pascal has recently become a Niagara. This text is one of the latest additions.

To be successful in competition with established texts, new ones must offer some particular new tuition method or useful exposition of a comparatively neglected aspect of Pascal programming.

The market niche this text aims to occupy is not empty - which means that the text is in competition with a number of books already catering for microcomputer programmers, especially UCDS

nicrocomputer user, it only refers to the UCSD implementation and this mainly in appendices. In most respects the content is typical of a conventional exposition of Pascal.

Secondly, the treatment of the language is incomplete. There is no discussion of pointers for example. In a book aimed at the microcomputer user this is a serious error. Thirdly, there are too few examples with answers given. Fourthly, although the discussion is generally accurate it does not go far enough especially in explaining the pitfalls of using some constructs.

On a more positive note, the book does include a sensible discussion of some basic ideas of design and structured ful chapter deals with small controller-type microcomputer ap-

John Cookson

Incomplete Accepting the positive utility of data dictionary systems, techniques for their development treatment of Pascal

One of the first problems with this text is that although it professes to be aimed at the

aspects are covered: system & velopment (analysis, design in

described. The section conclude with a detailed case study of the UCC TEN Data Dictionary

Manager.
This book provides a comparation to data direction to data direction to data direction and the systems and how they are used systems and how they are used.

Pascal Implementation — The P4
Compiler. S. Pemberton and M. C. Daniels. Rillis Horwood.
THIS book is concerned with compiler construction but with a different emphasis than other texts in that it is devoted to a case study of an actual system — the Pascal-P compiler. It is in two volumes, the

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PROPERTY B

Introduction to data dictionary systems

Developing a Data Dictionary System J. Van Duyn Prenice Hall, 204pp. A DATA dictionary can be em-ployed in two basic ways, Fint, is

may be used purely as an end user facility to help computer users son out their data management prob-lems. Second, it may be embedded within a database system wherein it acts as a primitive building block that supports the overall function ing of the DB.

should be of interest to many whi are likely to become involved with this type of tool. This text decribes the various mechanisms and procedures needed to develop a data dictionary system (DDS).

Chapters I and 2 cover into tory and historical material relevant to an understanding of E management systems and du bases. The two following chapter then introduce the idea of a DDS chapter 3 defines the meaning the term while chapter 4 exists potential benefits of using sub

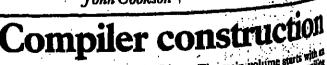
In chapter 5 more detailed to criptions of the function, like contents and types of DDS at presented. This is followed by chapters which outline the initial factors to be considered and its steps involved in implementary dictionary system. Two approaches are described: building un in-house system from scath and installing a commerc available package. Having outling inplementation technique author then discusses an erang of an operational system develop

via the in-house approach.

Typical applications of a distribution dictionary system are dealt with a chapters 9 and 10. Two imported

overview of some commercial dictionary systems. An anatomic list of selection criteria is provide to help potential users select in appropriate package. Some of the

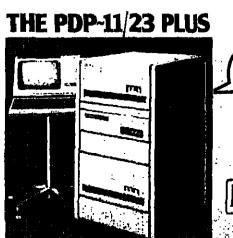
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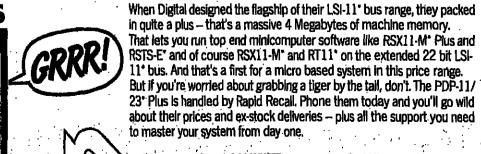


different emphasis than other texts in that it is devoted to a case study of an actual system — the Pascal-P compiler. It is in two volumes, the compiler. It is in two volumes, the first is effectively a commentary on the second which is the full listing (in Pascal) of the compiler and its associated assembler/interpreter. This separation makes it easy to refer to the relevant portions of the listing while reading the main text.

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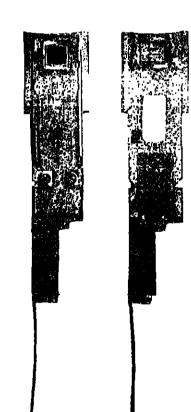
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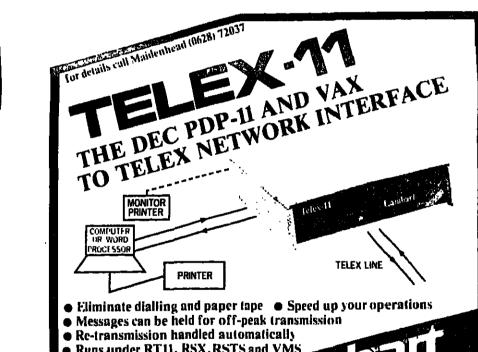
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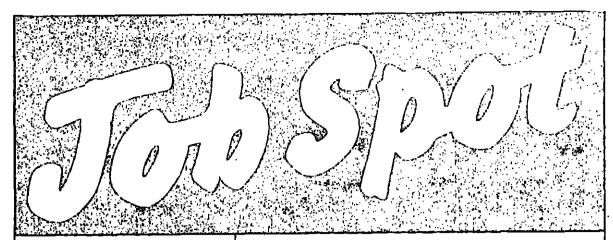
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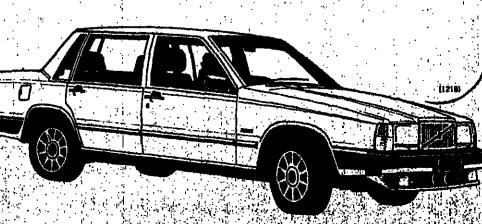
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Programmers are required to play key roles within teams providing applications programming expertise to develop and support areas. A minimum of 2 years COBOL programming experience is essential, acquired within a type of WE/IDMS/TPMS or DME/TPS environment. Additionally, working knowledge of RPG11 would be of benefit in the support of the suppor benefit in the support area.

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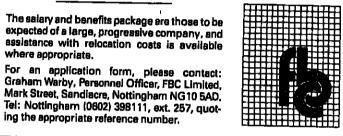
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Ref: J1418

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Ref: J1419

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Ref. N5507

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Ref. S5524

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With extensive experience appropriate to our installation who can demonstrate a positive and successful career path within an engineering or production

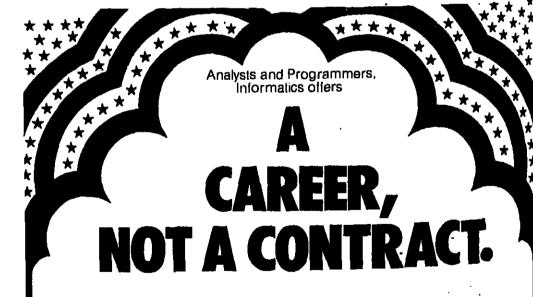
environment. Team menagement, llaison with software suppliers and user departme and budgetary control are all important aspects of the appointment. With at least 4 years' formal analysis and COBOL experience preferably with COPICS applications in a manufacturing of production environment.

Both of these appointments offer the successful male or female candidates r female candidates rtunițies în a bușy devel

The employment packages are excellent including competitive salary, contributory pension and health schemes and generous relocation assistance to this most attractive part of the country. Picase write now with details of age,

Systems Analysts





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with generous relocation allowances for you guarantee both IBM and your family. In additraining and IBM protion, we have generous company subsidized life. Our interview schedule health and dental insurance plans for you and your family. To arrange for an expense paid interview in one of the cities listed above, please rush your resume or call Ms. Angela Nanni al (01) 405-8546

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Please reply to: Ken Say, Head of Group Resources Division, Tangent Computer Services Ltd., 102/106, South Street, Romford, Essex Tel: Romford (0708) 750201. informatics inc a London WC28 GAL

To join senior programmer and operator responsible for provision of help and advice to research staff and students using statistical packages or writing their own programs, usually in Fortran. Also help with the day-to-day running of the remote jab-entry terminal (Der PDP 11/23 supporting eight terminals nunning under UNIX) linking the School with all major University of Lendon computing centres. Agaistance in running computer current for undergraduate students and developing program libraries will also be required. Good bowledge of Fortran expected and experience in statistics and UNIX an adventage. Opportunity to gain wide experience in research computing; suisable post for graduate thereased in computing career.

further particulars from Valeria Goodyear, Personnel Administra-tor, applications naming two refer-ess should be sent to the Secretary of the Medical School at the above

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Applications are invited for the post of RESEARCH OFFICER based in the School of Management. The project is concarned with the design and application of knowledge based

andidates should have a Candidates should have a higher degree in Computer Science or a good honours degree and relevant experience. Familierity with an A1 language, preferally PROLOG, and UNIX would be an advantage. Starting salary up to £7,225 according to qualifications and experience. The post is tenable for around 18 months initially. Asplication forms and further details from the Personnal Officer, University of Bath, BATH, BA2 7AY, quoting ref. no: 82/313

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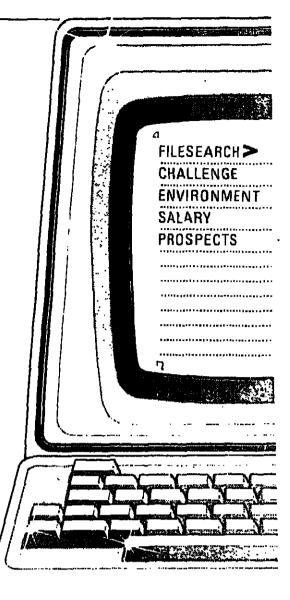
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your experience stating which position interests you to Mr. T. Jones, Personnel Department, Marconi Radar Systems Limited, Writtle Road, Chelinsford, Essex. Telephone: Chelinsford 67111, ext. 2610.

If you are unable to call in and see us, write with details of Darconi

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Management Systems and Programming, the world leaders in Data Management/Dictionary driven software is undertaking a major worldwide marketing push, and with two new products being launched in 1982 and a further two in 1983 the Company are creating two new management positions. MSP have their Eastern Hemisphere R & D development unit London based and have twin mainframes operating DOS and OS, also a number of micros to assist in development.

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MSP require a Manager to head-up the London-based Corporate Marketing Communications Department. A significant amount of liaison will be required with a counterpart based in the USA. A highly skilled, aggressive marketing professional, with a solid IBM background to provide marketing materials, guidelines and assistance for the interna-tional network of distributors serving 25

Responsibilities also include PR activities, liaison with an international advertising agency and major European user group conference co-ordinations.

Essential experience is: good IBM software background, proven experience in the creation of marketing materials; in PR and also exposure to technical publication production.

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Very successful marketing and the planned new products create this exciting opportunity for a Programming Manager to head up the R & D Development Centres programming activities.

The successful products include DATA-MANAGER, DESIGNMANAGER, PROJECT-MANAGER, SOURCEMANAGER and TEST-MANAGER with CONTROLMANAGER TEXTMANAGER under development, and five further products planned in the two to five year time scale.

The successful applicant will have previous experience as a Chief Programmer or Programming Manager and proven person management capability. A minimum of five years' IBM Assembler Programming experience is essential.

For further information please telephone Jenny Dalrymple-Hay, daytime 01-493 2947; evening (04946) 4579 or write quoting Ref. 9932.

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LECTURER IF IN COMPUTER AND **DATA PROCESSING**

he post will be available from Salary scale: £6856-£11022 with possibility of incrementa for relevant experience.

Application forms and further details available from the Principal, Grantham College of Further Education, Grantham, Lincolnahire, to whom they should be returned as soon as possible. The second se

Engineering Analyst/ Programmer

DEPARTMENT OF ENGINEERING Engineering Services Division

Post Ref. E2114

Grade AP4/5 Salary £6501-£7875

UNIVERSITY OF SOUTHAMPTON

SENIOR

PROGRAMMER

Applications are invited for a posi-within the University's Computing Service. The successivi applicant will join a team working on a variety of support activities other directly with computer users or in the de-valopment of Computing Service (actilities. He or she should have sound knowledge of computing.

A vacancy exists in the Computer Section of the Department of Engineering based at County Hall, Barnsley, for an Analyst/Programmer on Engineering Applications. The work involves developing new programs and adapting existing ones for the engineering activities of the Department which includes highway design and maintenance, structural engineering, traffic, transportation and engineering management. The Section operates a variety of keyboard and batch terminals to the County's DUAL ICL 2986s and other computers and also runs a stand-slone graphics system. Analyst programmers are in regular contact with potential and existing users of their programs.

Applicants should be suitably experienced and qualified by an appropriate degree or H.N.D.

Please write or telephone for an application form, quoting the above post reference, to the Chief Executive (Personnel), South Yorkshire County Council, County Hall, Barnaley S70 2TN.
Telephone Barnaley (0226) 86141, Ext. 266.

Closing date for applications will be October 29, 1982.

South Yorkshire County Council SETTING THE PACE

SENIOR RESEARCH OFFICER

Applications are invited for a post of Senior Research Officer to work on a one-year SERC project. The successful applicant will participate in design and use of software for handling real-world clinical meterial with the sim of conmaterial, with the aim of con-structing a prototype Expert System. Fluent Pascal and some experience with fuzzy re-lations would be advanta-geous. The salary will be within the first three points of the Range IA scale (£6375-£7201)

F7225).
Applications quoting reference AG/145/CW including a curriculum vitae and the names and addresses of two references, should reach the "Fuzzy Research Project", Department of Mathematics, University of Essex, Wivenhoe Park, Colchester CQ4 3SQ, from whom further details may be obtained, by 5th November, 1982.

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Due to the continued increase in our oil related activities Ferranti Offshore Systems, a young progressive within the Ferranti

and enthusiastic company working within the Ferranti
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The position requires a person to head the company's
existing software team; to assist in proposals for software
contracts; generate software specifications from functional
(and other) design specification and to supervise and
generate software documentations packages as required by

generate software documentations packages as required of contracts in force.

Applicants, ideally should have a minimum of a degree in a computer subject, 3-4 years experience in system level programming in a real time environment and a good working knowledge of generating software specifications and their implications. In addition, the successful applicant will be conversant with, and be able to modify and enhance Assembler Language Code and high level codes (i.e. Coral 66) for Ferranti Argus 700 computers and will be able to cope with other codes and languages as may be required. A knowledge of Pascal/PLZ language code and/or Zliog Z80 and Z8000 systems would be an advantage although not essential.

The excellent salary and conditions will be negotiable, relative to experience, and will reflect the level of responsibility of this senior position. Further career potential is excellent. The successful applicant can expect assistance with relocation expenses where applicable.

Applications should be made in writing to the Personnel Department.

Personnel Department, Ferranti Offahore Systems Limited, Scott House, 475-485 Union Street, Aberdeen AB1 2DB Tel. (0224) 50282

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Contact: Paul Henry on 061-833 0427 (Office) or 051-924 2868 (Evenings and Weekends).

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This key position requires a Software Technician to work closely with the Marketing Executive, assuming full responsibility for all pre-sales support activities. The successful applicant's background will include:

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* A knowledge of communications software

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The successful applicants to both positions must be prepared to spend short periods in America for product training and will enjoy normal large company benefits including relocation expenses, where appropriate, BUPA and a generous mileage allowance.

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client is at the forefront of the international broking market providing comprehensive coverto Marine, Aviation and Industry. They are now on the threshold of a major phase in systems development designed to meet)the information needs of a thriving, worldwide organisation. To co-ordinate systems requirements there is a U.K. based Management Services company within the group, providing data processing and communications facilities. Utilising the latest IBM 4300/8100 technology they are currently undertaking a number of projects with the emphasis on Accounting and Risk Administration systems.

To drive this expansion a few key staff are required with the ability to make a dynamic contribution to the development programme.

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We are looking for a Systems Analyst, with a programming background and three to five years experience in data processing. You should have had involvement in broking systems and worked on business analysis and systems design in an IBM environment. You will be a member of a small team developing new applications, such as accounting, risk administration and word processing systems.

Based in London this position offers an interesting future to the right candidate.

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COBOL/CICS - Two years IBM DOS/VSE experience opens up some interesting opportunities to work on insurance and accounting systems. You should have a sound background in either Cohol of PL/1 and one years involvement with CICS to take a development role on these integrated data/lex systems. Based on the Surrey/Hants Border.

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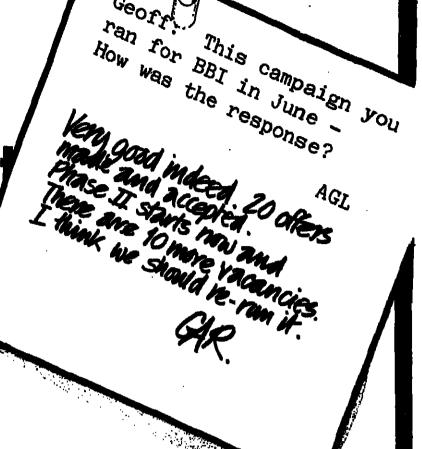
You will join a team of two, and play a leading role in installing and supporting VM and DOS/VSE. Additionally, you will take part in the continuing development of the SNA network. Based on the Surrey/Hants Border, you will be at the heart of technical advancement.

For a detailed profile of the company and further information on these opportunities, please contact Francesca Drinkwater or return the coupon below.



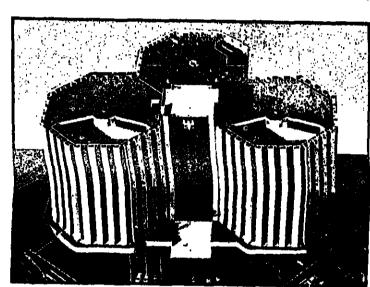
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MIDDLE EAST JOB OPPORTUNITIES BORES TO A STATE OF THE STA Get a bi-lingual contract signed, is Sarah Hardcastle's advice for those who plan to take a job in the Middle East

Arab firms offer up to three times UK pay to lure professionals

one about the DPM getting £30K a cular to run their installations.

tion of how you'll adjust to the those staying out of the UK for a Arab culture must be sorted out before you board the plane to Ri-

For computer people, there are tremendous opportunities in the Middle East. The oil companies, which have been using computers for years, are continually developing new applications and are now starting to move into office automation. Smaller businesses, with sum of the latest systems now being installed in the Middle East.

Balancing the obvious financial advantages are the cultural, politically described by the many trading companies. such as the many trading companies, are beginning to computerise for the first time, many of them making the quantum leap from manual procedure to sophis-ticated online systems. In addi-tion, huge programmes in tele-communications, education, medicine, and construction are under way in the Gulf States and Saudi Arabia, all of them employing— computers and systems of some

ALL those stories about working in the Middle East are true.

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year don't have to pay any here either.

contract you could return home with sufficient saved to fulfil at

cal and religious differences from the European way of life.

Not the least of these is the political volatility of the region.
Though stable compared with
their near neighbours, Saudi
Arabia and the Gulf States are too close to one of the world's main trouble spots for many Europeans to feel comfortable. The revolution in Iran, the revival of Islamic fundamentalism and the two current wars have sent ripples of unesse

year, free accommodation in a luxury villa, a car, frequent first class
travel home and his children's
school fees paid.

The moral of working in the
Middle East is that you have to be
careful. Everything from a valid
bi-lingual contract to an appreciation of how you'll adjust to the

In Saudi you cannot drink, though you can in Dubai, and life for women is cripplingly limited.

Assuming your wife could accompany you to Saudi, she would not be able to drive or go shopping

The position in the Gulf is infinitely freer, and European women often work, though few hold

On a personal level, the restric-

tions of the Arab culture are the

largest market for computer jobs, they are more strongly enforced than in the Gulf States.

Mike Mead has been placing computer professionals in the Middle Bast for several years and recently formed his own recruitment consultancy, Imers, based in Chelmsford, Essex. Mead believes the successful ex-

patriate is the one who can adjust to the Arab way of life. "The biggest mistake Europeans make is in not accepting the Arab environ-ment and the benefits that come from living in a different country,"

he says.

Those who do adjust tend to stay according to Mead. "Most people are attracted by the money but I have found that many I've



"The biggest mistake Europeans make is not accepting the Arab environment

have renewed and are now in their third year. The reasons are largely

popular of all the Arab countries ecause of its restrictions, it offers states of the restrictions, it offers five jobs to every one in the Gulf States of Oman, Qatar, Bahrain, Dubai and Kuwait which have a much freer lifestyle. On the other hand the professional with formal qualifications and five to seven years' experience can more or less wishes to go to. Apart from the man at the top of the tree, there is a great call for experienced people in systems and programming senior operations staff and compu-

entry staff tend to be recruited from the country's own nationals.

Experience on IBM and IBMcompatible equipment is called for States, Hewlett-Packard, , NCR, ICL, Wang and Data

ter engineers. Operators and data

General are very much in evidence and so experience with these com-panies' systems is an advantage. Salaries and contracts go hand-

in-hand. Short-term contracts pay between £20,000 and £40,000 a year, but typically last a few months or the duration of a project. Long-term or permanent contracts, issued on a yearly basis, range from £14,000 to £30,000.

A contract with a good company should include air-conditioned and furnished accommodation in a house, flat or hotel and at least one return flight home a year. Holidays for permanent contracts are typically four to six weeks a year. The majority of contracts, both

included. However, single-status, permanent contracts will often allow lies in after the post has been held for one year. The alternative is to offer frequent, paid flights

"Contracts should be studied carefully, particularly all the things you will and will not re-ceive," warns Mead.

Among the points to watch are the length of your working week. "Some contracts are based on daily payment over a seven-day week so required to work more than the customary six days a week."

If you intend working for an

Arab company and are negotiating with it directly, your contract will only be valid if it is bi-lingual. "If asked to sign a further, possibly slightly different contract in Arabic when you arrive," wards Mead. "So insist that your vision for wife and family are contract is bi-lingual before you leave here.

Lastly, find out as much as you can about your employer and get as much in writing as you can be-

CONTRACTS

SAUDI ARABIA-£

ANALYST PROGRAMMERS

URGENT requirements for any of the following:

IBM PL1/COBOL MARK IV APL ADF MVS TSO/SPF IMS DB/DC CICS

Contact: BILL EVANS (0252) 516141 Trident Computer Services PLC **Trident House** 38/44 Victoria Road

Farnborough Hampshire GU14 7UD Telephone: Farnborough (0252) 516141

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Mon.-Fri. 9 a.m.-5.30 p.m. Sat. 9 a.m.-1 p.m. TRIDENT ARE LICENSED BY THE DEPARTMENT OF EMPLOYMENT AS AN

SAUDI ARABIA

MARK 4 OS JCL TSO UTILITIES Programmers

IBM OS/JCL TSO/SPF **Word Processing Librarian**

PL/1 ANALYST/PROGRAMMERS

with any of the following

OS JCL ISO/SPF CICS IMS ADF MINI COMPUTER STAND-ALONE SYSTEMS

> SYSTEMS ANALYST WITH STRUCTURED PROJECT

DEVELOPMENT METHODOLOGIES AND STRUCTURED DESIGN TECHNIQUES

(Min. 5 Years' experience).

Call Kelly at COMPUTER SEARCH (Contracts) Ltd. Hemel Hempstead (0442) 40761

Computer Search (Contracts) Ltd Hamilton House, Marlowes, Hemel Hempstead

Our client, one of the leading Middle East

software consultancy companies, has

successfully tendered for several new

contracts and will require over the next few months a number of additional staff.

New FM Projects

IBM and **DEC** based

Salaries £14-30,000 Tax Free

Two projects are 43XX based using DOS/VSE, CICS, DL/1 and COBOL with either DEC PDP 11 or VAX for the graphics ele-

ments. A number of internal company trans-

Company will be looking for a PROJECT MANAGER, SENIOR SYSTEMS ANALYSTS, ANALYST/PROGRAMMERS, SYSTEMS PRO-

GRAMMERS, an OPERATIONS MANAGER

A further contract based on 30XX running under MVS, using IMS and ADABAS has also been awarded. Similar staff to those indi-

cated above will be required. Additional re-

quirements will include a DATA BASE ADMI-

NISTRATOR and a SENIOR TRAINING

CONSULTANT. These positions based in Saudi Arabia, offer attractive Tex Free Sala-

fers will fill some vacancies. How

and a number of support staff.

Systems Specialists—£15-20,000+ tax free with excellent benefits

Kuwait-soon to house one of the most advanced DP centres in Banking

Kuwait has developed into a leading financial centre in the Middle East creating an attractive environment for the many expatriates working there. Our client, a leading bank and a main contributor to the situation, is now expanding its DP capability by the opening of a prestige new data centre; based upon IBM 4300 processors, which will be one of the most advanced installations in the Middle East.

Systems development plans are extensive and cover most aspects of the banking functions. A number of key

Systems Analysis (3)

To work on individual systems to be developed for the following areas:- Financial Accounting using the MSA general ledger package; Foreign Exchange; and Customer Information Systems. Ref: W609-B

Ideally, in-depth systems development experience in the above applications with an early programming background is desirable but we will consider candidates with The environment is DM DOSAVE and VM with moving to MVS in the longer term; although destrable, experience of DM working is not essential.

Project Leader

Automatic Teller visalines are been installed in all branches; and a pattern experienced in their melementation of similar on-line real time systems is required to lead the development te am within the real Earling syon, assembly leads to the development te am within the real Earling syon, as moved to the control of the control o

QATAR UNIVERSITY COMPUTER CENTRE DOHA - QATAR

The Computer Centre is newly established and developments will continue over the next two years in two phases. The first phase has already started. This includes the installation of a 1 MB Super-Mini (Wang VS90) and several terminals to service the teaching, research and administration areas. The second phase will involve the installation of a mainframe computer system to support about 150 terminals located in a new purpose-built Centre. The Centre has vacancies for the following experienced staff:

1. Analyst Programmer

Basic Salary: Q.R. 5500-5250 per month
Applicants should:
be Graduates in Computing or closely related subjects
have 4 years' Programming experience in a Commercial or University
Administration environment, and 1 year's experience in Systems

2. Programmers

salary: U.H. 4500

Applicants should:
be Graduates with 2 years' experience in Programming
Job includes Programming support to staff and students as well as implementation of packages

3. Computer Operator

Basic Salary: Q.R. 3750-4500 per month Applicants should: preferably be Graduates but other sultably qualified candidates can

apply One-year Computer Operation experience is required Training will be provided on the new machine

4. Data Entry Operator

Basic Salary: Q.R. 3750-4500 per morth G.C.E. qualification with good knowledge of English and good English/Arabic typing

Data entry experience preferred in addition to the tax-free salaries, other benefits include:

Special Allowance (20% approximately); transportation allowance; free housing; free air fares; generous holidays; and free medical care.

Applications are invited from suitably qualified staff, Arab nationals of those with working experience of the Gulf area are preferred. Including adjustion Please write, giving biographical details and your c.v. including adjustion qualifications, experience, present salary and the names of two referees; to:

The Director of Computing 10 Reeves Mews, Landon WIY 3PA

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NUMBERS

If you are interested in these or other positions in the Middle East please contact Jenny Delrymple Hay or Ian Murray West (day) 01-493 2947 or (evenings/ weekends) respectively Beaconstield (04946) 4579, Milton Keynes (0908) 563416, audting ref. 8933.

ries and excellent fringe benefits.

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£13,000

W. LONDON £12,500 + car

KENT £9,000 + benefits

LONDON c£8,000 + Mortgage

LONDON cf8,250 + Profit share

CHESHIRE/HERTS./ESSEX to £8,000

LONDON £7,500 + Bonus

£8,000 + Mortgage

c£8,000 + benefits

OPERATIONS

Our client, a large manufacturing company, requires a computer professional with solid IBM MVS and management experience, aged 30-40 to take charge of their medium-aized Operation's Department. An IBM 3083 will be installed in Autumn 1983. Ref: C9324

Our client is seeking an Operations Manager to take charge of their DOS/VSE, CICS installation. The Ideal candidate will have at least seven years IBM Operations experience with sound technical and management at all

DATA COMMUNICATIONS CONTROLLER £12,000 + benefits

This major oil company requires an experienced Data Communications Controller at their London site, with a wide knowledge of IBM hardware/software including TP networking, to join their expanding team. Excellent fringe benefits include share purchase scheme, N.C. Pension, etc.

Our client, based in rural Essex, requires experienced Operations Analysts with IBM and JCL experience to join their expanding Department. MVS preferred but not essential. Numerous frince benefits.

This well-known manufacturing company requires a technically competent Operator with This well-known manufacturing company requires a technically competent Operator with DOS/VSE and POWER experience to take charge of a DAYS ONLY Operations team. An ideal opportunity to take on more responsibility, and also benefit from the remuneration package which includes N.C. Pension, subsidised restaurant and active sports and social club.

We have been asked to assist in the recruitment of Senior Operators with at least four years' experience of mainframe computers. Where necessary, full training will be given on NCR VRX equipment. A three-shift system is in operation, and among the benefits offered include a MORTGAGE and Profit Share.

This financial organisation requires a Notwork Operator to work in a two-shift convironment using twin 4341s under DOS/VSE, CICS, with 200 terminals throughout UK and Europe. Benefits include MORTGAGE Subsidy, Interest-free personal loans, N.C. Pension, BUPA, Sports and Social Club.

This large company needs Operators with a minimum of one to two years' MVS/JES2 experience. Good promotion prospects, and excellent benefits include profit share and low cost insurance facilities.

Ref: C9391

LONDON

This busy IBM 4300 Installation is seeking an Operator with up to two years' DOS/VS(E) experience to work within a two-shift system. Fringe benefits include Life Assurance scheme, free banking, STL, Subsidised Restaurant, and active sports and social club. Ref: C9498

A brand-new installation is shortly to go 'live' in January and our clients are seeking experienced DOS/VSE Operators ideally with CICS experience. A two-shift cycle will be in operation and there are many future openings available for a career-minded applicant.

Three IBM 4300 sites are seeking Operators with two years' DOS/VS(E), CICS experience to work in a two-shift (Essex), a three-shift (Cheshire/Herts.) environments. Excellent perks.

BURROUGHS OPERATOR LONDON to £7,800 + benefits

This international company requires an Operator with at least 12 months' experience on B6700, B6800 or B6900 equipment to work on two-shift system. Prospects are good in this Ref: C9526

Large financial organisation requires two Production Controllers with a working knowledge of JCL and Utilities; together with a basic understanding of VS1, VS2 or MVS. Good prospects are accompanied by excellent fringe benefits.

Ref: C9362

CITY

BUICK COMPUTER SERVICES

SENIOR ANALYSTS(S)

LONDON

Our client, a leading Software House is seeking a senior person to take a leading role in the pre-sales development of new commercial packages. The successful applicant will have several years' interactive systems design experience using minicomputers. Ref: C9460 Two other vacancies exist for Systems Analysta with BASIC or RPG 2/3 experience, who are capable of handling a wide range of interactive software packages at the post-sales level, using various minis or IBM System/34 & System/38. An ideal opportunity to get into a rapidly expanding and lucrative market on a salary of £12,000+. Ref: C9461

SYSTEMS PROGRAMMERS

£15,000 + benefits

This large manufacturing company situated in the London area requires a Systems Programmer with BASIC ASSEMBLER LANGUAGE & OS/VS1 or MVS experience, to take charge of a tearn of three. Excellent career prospects in a progressive environment. A number of other vacancies also exist in London and Home Counties for Systems Programmers with BAL, COBOL, or PL1, covering the spectrum of IBM systems software. Many of the fringe benefits are substantial. For further details, please phone quoting:

Ref: A9492

RPG 2/3 PROGRAMMERS to CONSULTANT level to £15,000

A number of our clients situated in London/Home Counties and South East England are seeking Programmers and Analysts with two-three years' RPG 2 and/or RPG 3 experience, preferably on System/34 and/or System/38 equipment, capable of working on their own initiative. Applications include the specification, design and implementation of a wide variety of commercial online systems. Excellent prospects where your skills are put to affective use. Some of the benefits include subsidised mortgage scheme and profit share. Ref: A9505

PROGRAMMERS to PROJECT LEADER level

to £14,000

Fourteen of our clients situated in Middlesex, London and Kent are seeking development staff at all levels. Applicants will have at least two years' programming experience in COBOL, or PL1 together with a track record in development of insurance, Banking or other commercial applications. A knowledge of CICS would be an added advantage. Benefits range from bonus, profit sharing to mortgage facility, relocation, etc.

Ref: C9457

SYSTEMS ANALYST £14,000 + mortgage

A leading International Bank is seeking a Systems Analyst with at least two years' experience. The successful applicant will have at least one project to credit, from design to full implementation. COBOL experience is essential. Benefits offered include a MORTGAGE and interest-free loans together with other usual Bank benefits.

HERTS c£14,000 SENIOR ANALYST/PROGRAMMER

This large company is seeking a Senior Analyst/Programmer with at least three years' COBOL, CICS & DL1 topether with two years' commercial systems design experience. Opportunity to progress in this rapidly expanding business. Ref: C9438 if you wish to look further afield, i.e. Seudi Arabia, to increase your earnings potential to £22,000, please phone for further details quoting:

PROJECT LEADER

C. LONDON to £14,000

The ideal applicant will help support VME/B iDMSX TP, GEORGE 2/3 under CME, therefore experience of these will be an advantage. An excellent package is being offered, which includes managerial training, good annual leave allowance, career prospects, etc. For further details ring quoting:

PROGRAMMERS

SWITZERLAND

£Excellent

Our client requires either FORTRAN/ASSEMBLER or CORAL/ASSEMBLER Programmers with two years+ experience to work in Switzerland. Applicants should have a degree in Engineering and preferably speak German Knowledge of Real-Time Process Control an advan-Ref: A9318

PROJECT LEADER

£13,000 + car

Our client is seeking a Senior Analyst, capable of leading new projects from feasibility through to implementation. A financial systems background together with user lisison and supervisory skills are essential for this position. Excellent fringe benefits include provision of

SENIOR SYSTEMS ANALYST LONDON £13,000 + Bank perks

This leading Merchant Bank needs someone with at least two years' systems design together with a programming background in COBOL and/or NEAT 3. The successful applicant will have taken a major system from feasibility to implementation. Long term security is offered together with excellent salary and benefits including mortgage, interest-free loans, etc.

Ref: B9522

SYSTEMS DESIGNER C. LONDON £13,000 + Mortgage

Our clients, a leading financial organisation, are seeking someone with a minimum of three years' systems design experience, together with a working knowledge of IMS in an MVS/JES2 environment. An excellent package of benefits includes mortgage, profit shares, Ref: B9508

PROGRAMMING TEAM LEADER MIDDX.

This large organisation is seeking someone with at least four years' PL1 experience who is capable of taking charge of a small team of Programmers. The successful candidate will probably already have responsibility for supervising junior staff, ensuring deadlines are met

SENIOR ANALYST

BUCKS.

A Senior Analyst with Financial experience is required to act as a Team Leader for this major IBM site in Buckinghamshire, preferably with an IBM COBOL programming background, the successful applicant must display good administrative and communicative skills. Ref: A9462

PL1 and COBOL PROGRAMMERS

to £13,000 + benefits

A number of our clients situated in London and Home Counties, need Programmers with a minimum of two years' PL1 or COBOL experience for the development of realtime systems using CICS and DL1, A knowledge of CICS would be an advantage. Benefits include Bonus Schames, cheap mortgage and insurance facilities. Ref: C9364

SYSTEMS ANALYST SUSSEX c£12,000 + superb benefits

This large international company is seaking an Analyst with at least two years' sound commercial systems experience to take an important role in the development of their applications using IMS. Excellent career prospects and superb fringe benefits are afforded by this company.

For further details ring quoting: Ref: A9487

DATA COMMUNICATIONS CONTROLLER £12,000 + benefits.

This major oil company requires an experienced Data Communications Controller at their London site, with a wide knowledge of IBM hardware/software including TP networking, to join their expanding team. Excellent fringe benefits include share purchase scheme, N.C. Pension, etc. (This vacancy is duplicated under "OPERATIONS".)

Ref: A8359

PROGRAMMING TEAM LEADER

£12,000 + bonus

An international leisure company situated in London is seeking someone with at least three years' IBM COBOL experience and a working knowledge of CICS, to lead a small team of years' IBM COBOL experience and a working knowledge of clos, to color, to co

D.P. CONSULTANTS

Our client, a major manufacturing and distribution company within the UK, is seaking two D.P. Consultants to investigate and advise on its various commercial application areas and D.P. procedures within the Group. The successful candidates will have good communicative skills and will probably now be Senior Analysts with a sound knowledge of IBM hardware/software, and/or procedures and standards within a CICS/DL1 environment. Support Analysts and Programmers are also needed for this site. Relocation expenses are negotiated.

PROJECT LEADER

to £12,000

£12,000

Our client, an international manufacturing organisation, requires a Senior Analyst with Production and/or Financial systems to head up a Project Team, in an ICL 2900 environment. Excellent prospects.

Ref: A9458

ANALYSTS & PROGRAMMERS

BUCKS. + Mortgage

This major company is entering an expansion phase and currently requires additional D.P. staff. ANALYSTS with a minimum of 18 months' experience, preferably with a COBOL background. PROGRAMMERS with a minimum of 18 months' ICL COBOL experience preferably gained in development of realtime systems. Excellent fringe benefits include CHEAP MORTGAGE and RELOCATION.

SYSTEMS DESIGNER £11.500 + bonus LONDON

This financial organisation is seeking a technically competent designer, who can take a system specification and convert it to the level of file design, program specifications, etc. A knowledge of PL1, CICS and database is also required for this important position. Ref: C9363

to £11,000 PROGRAMMERS to PROJECT LEADER level

This company, situated in Hampshire, is developing its systems around TANDEM equipment and is currently seeking all levels of staffi Programmers with two years' COBOL, to Analysts with a COBOL background and leadership skills, preferably in a TANDEM environment. Experience of PATHWAY would be an advantage.

£10,500 + Profit share PROGRAMMER (ANALYSTS)

Our client based in London, is seeking two Programmers with at least two years' COBOL experience (preferably IBM), to work on the development of online/database financial applications. These positions would ideally suit those wishing to put their Applications knowledge into practical use at the design level. Excellent prospects and remuneration package.

Ref: C9393

LONDON → BUCKS c£11,000 COBOL PROGRAMMERS

The ideal people sought should have a minimum of two years' COBOL preferably on-line and particularly in a financial environment. Many attractive monetary benefits apply including MORTGAGE, Free BUPA, etc. The site will be relocating to Buckinghamshire in the spring of Ref: 89513

BASIC+ PROGRAMMERS

to £11,000 + benefits

We have a number of vacancies in London and Home Countles for Programmers, and Programmer/Analysis with a minimum of 18 months' BASIC + AIMS or BASIC + 2 experprogrammer/Analysis with a minimum of 18 months' BASIC + aims or page 1 and scientific ience, with the opportunity of working on a wide variety of commercial and solel systems. Excellent opportunities for career progression, plus attractive fringe benefits clude low interest mortgage facility, bonus schemes, and free BUPA.

MIDDX./ESSEX to £11,000 **ANALYST/PROGRAMMERS**

A number of our clients need Analyst/Programmers with a minimum of two years' COBOL programming experience, preferably using IBM equipment. Application areas are diverse, and excellent opportunities exist within these different types of organisations.

RPG 2/3 PROGRAMMER

SURREY

Our client, a leading manufacturing company, wishes to recruit someone with RPG2 or RPG3 experience will expertise to work on development of their resitime applications. Any level of experience will be given consideration, and where applicable, training will be given in RPG3. Many attractive benefits include discount scheme, subsidised restaurant and active sports and social club.

Tel. 01-834 5923 (Daytime) 01-834 0061 (24-hours)

Or call evenings and weekends REF. A: 01-690 5046 REF. B: 01-794 5937 REF. C. 01-942 1178



to £11,000

BUICK COMPUTER SERVICES FORTRAN SPECIALISTS LONDON/HOME COUNTIES to £11,000

OPERATIONS MANAGER

OPERATIONS MANAGER

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OPERATIONS SUPERVISOR

SENIOR OPERATORS

NETWORK OPERATOR

(Any mainframe)

MVS OPERATORS

DOS OPERATOR

DOS OPERATORS

PRODUCTION CONTROLLERS

Programmers are required to join existing development teams to work on a variety of applications including scientific research, angineering and commercial projects. Good fringe benefits

Ref: C9350

ANALYST/PROGRAMMERS

MIDDX./BERKS. c£10,500

Two large organisations need someons with an IBM COBOL programming background to assist in the development of their online applications, using 4300 equipment under OS/VS1. Systems software training will be given where necessary, and responsibility will be given for the supervision of junior staff.

Ref: C9335

Are you an experienced Lecturer, able to communicate effectively and prepare and present courses? If you also have a programming background, our client may be interested in discussing a challenging career in D.P. training within their organisation. Rel: A9375

ANALYST/PROGRAMMER C. LONDON £10,000 + travel

A major international Bank are seeking someone with approximately three years' experience as an Analyst/Programmer using COBOL, for their European Division. Priority will be given to those with Banking experience together with DEC/VMS and MACRO 11. Regular visits to the Bank's European Branches are part of the position's conditions, therefore the ability to liaise at all levels will be an advantage. Excellent benefits include MORTGAGE facilities, interest-free loans, N.C. Pension, etc.

Ref: 89509

ICL COBOL PROGRAMMERS

to £10,500 As a result of expansion plans, our client is anaking Programmers with a minimum of 18 months' ICL COBOL experience to take an important role in development of new systems. A knowledge of VME/B would be useful, but not essential.

SENIOR PROGRAMMER CITY £10.000 + Bank perks

A leading Merchant Bank are seeking someone with a minimum of four years' NEAT 3 experience under VRX. A working knowledge of COBOL will be an added advantage. Database experience is preferred together with some supervisory experience. Long-term security is offered together with excellent salary and benefits including MORTGAGE, interest-free loans, etc.

Ref: B9507

BAL/COBOL PROGRAMMERS

This financial organisation is undergoing an expansion phase within DP and currently needs Programmers with COBOL and/or ASSEMBLER experience. A knowledge of DOS/VS and CICS is a plus, but CICS training will be given. **SYSTEMS PROGRAMMER** S. WALES to £10,000

Our client, a leading European manufacturing company, are seeking someone with a minimum of 18 months' DOS/VS(E) exparience to assist, initially, in the conversion of ISM 370 to 4341 range. Large company benefits apply, together with full relocation where applicable. For further details, call us quoting:

PROGRAMMER LONDON Our client is seeking a Programmer with at least two years' COBOL experience, preferably using BURROUGHS equipment. The successful applicant will be involved in the development using BURROUGHS equipment, The succession applicant will be involved an activate of a number of commercial online Systems using the latest equipment and software.

Ref: C9471

£10,000

ICL (ANALYST) PROGRAMMERS HERTS./MIDDX. to £10,000 These famous manufacturing companies require Programmers and Analyst/Programmers to take a leading role in the development of a number of small to medium-sized commercial systems. Applicants must have about 18 months' COBOL, together with a working knowledge of ICL 1900 or 2900 systems software.

DEC PROGRAMMER/SUPERVISOR

An experienced DEC Programmer with at least two years' BASIC+ experience and a knowledge of RSTS who wants to make the step into administration is required by our client as an Operations Supervisor.

SYSTEMS & APPLICATION PROGRAMMERS £9,500 + Bonus

This major financial organisation in Hampshire is undergoing a redevelopment phase with introduction of new hardware. As a consequence, the company is seeking an Applications Programmer with two years' COBOL (any mainframe), and a Systems Programmer with ASSEMBLER and DMS 1100, EXEC 8 or TiP. Excellent company benefits are afforded, including profit sharing, annual bonus and relocation, where applicable.

Ref: C9355

SYSTEMS ANALYST KENT COAST c£9,300 + Benefits

This company needs an Analyst preferably with a COBOL programming background, to take an important role in the development of their financial applications. The company offers superb fringe benefits which include CHEAP MORTGAGE AND RELOCATION. Ref: A9472

This expanding financial organisation needs Programmers with 18 months' COBOL experience, preferably using IBM equipment, and offers excellent career prospects and fringe benefits in an OS/VS1, VM environment.

Ref: A9494

JUNIOR PROGRAMMERS

c£8.500 + Profit share

Two of our clients, situated in Middlesex and London are seeking Programmers with 12-18. months' IBM COBOL experience to join their friendly young teams. Training in CICS will be given Excellent healths and consequinities. £8.500+

DEC PROGRAMMER

Basic+, Basic+two Programmer with RSTS experience required to join a small team in Easex. Excellent opportunity for the right person to become an integral part of the organisation; future career prospects brilliant.

Tel. 01-834 5923 (Daytime) 01-834 0061 (24-hours)

Or call evenings and weekends REF. A: 01-690 5046 REF. B: 01-794 5937 REF. C; 01-942 1178

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aption laken from dur current files, and we are always pleased to hear from computer professionals yishing to further their career objectives.

The above vagencies are only a token selection taken from our current files, and we are sliways pleased to hear from computer professionals wishing to further their career objectives.

DEC Prog/Analysts

to £10,000 Herts. The working environment, the company and its products all rate A.1. with this client. Experienced RSX11/Macro 11 programmers will enjoy working on applications and systems for computer controlled analysis and measuring Instruments. There are opportunities in special systems and standard product development. A physics degree would be useful. Some inter-

Applications S/W and H/W Designers

Working in the area of real time systems in automation appli-cations, our client has a long established reputation for quality products. Additional experience is sought for a number of teams. Programmers will work at sys-tems software level in Assembler plus high level language. Engin-eers will work on Motorola based interfaces for automation sys-

tems. Previous design experience

Development £8K-£12K

Support

Programmer

We are seeking an experienced programmer who has the interest in and the aptitude for sales support. The work involves visiting client premises to pro-

vide advice, assistance and

internal training to users. You

should have commercial appli-cations experience and prefer-ably a knowledge of DEC/ DIBOL. The client has a range of

equipment which could provide wide interest.

A well established mini computer manufacturer is expanding its technical development teams within the applications development group. Candidates are expected to lialse with clients in systems design and implementa-tion. Experience in CORAL 66, or other block structured language is essential. Knowledge of M6800 micro range desirable. Positions exist for Programmers to Senior

Sales Execs.

Sales Exec

c £9K + car London ω £20,000 O.Q.

S/W Products

A leading International Software

company is expanding its sales team in the fast growing software market. We would like to hear from people with sales experience who have in-depth knowl-

edge of database systems, or similar. Many prestigious refer-ence accounts available. Exten-

sive product training given. The client has a highly respectable name in the industry.

London and Wilts. O.Q. £15K + car

Experienced sales people are required for our clients' office systems products. The W.P. sales person will operate from Swindon developing new business. The L.A.N. sales person will cover OEMs and advanced end users. Good computing and systems background necessary. The company has a well established name and excellent reputation with a strong technical backup capa-

Team Leader WP. and L.A N. Comms S/W

Project

Manager

assistance given.

Herts/Beds. to £14,000

There is an opening in a large and expanding development centre

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good operating system software design experience capable of managing several teams in this area. You will be technical with

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We would like to meet candidates with a background in communi-cations software development preferably gained with a manufacturer or systems house. You should be familiar with the common bisync. protocols and ideally have knowledge of X.25 and L.A.N. You will be given people and project responsibility people and project responsibility in a strong engineering development group. Reloc. assistance possible.

Technical Support S/W

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Amersham £10K-£16K+

If you are bright with a friendly,

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suited to a career in recruitment. You must have confidence in

dealing with people at all levels and be interested in helping others. Age 25-35 years. Attract-

ive earnings are totally related to

Consultant

W. Msex. £12K-14K + car Take this opportunity to join one of the most successful computer companies of our time. You will need several years technical software experience to include: real time, data communications and/ or database systems. Analysts with banking or financial systems experience would also be of interest. You cannot fail to be impressed by this client. Higher salary but no car for City office location.

Office **Systems**

Our client is a manufacturer and supplier of sophisticated micro based office systems. They have

the following vacancies: S/W Designers H/W Designers Production Engineers Sect. Leader Ass'bly Development Coordinator Q.C. Validation Supervisor P.D.S. Engineer Supervisor Goods Inwards Test Methods Engineer.

maintaining the system and for

Field Engineers

When the work of a field engineer in the micro based systems of today is similar from company to company, why change jobs? Not all companies are the same. If you would like to be in a sound. attractive company which has excellent products, a first class reputation and believes in its people, this is your chance.

Sales Exec Eng S/W

London O.Q. £18K + car ideal candidates will be graduates from Chemical, Civil or Mechanical Engineering. Your task will be to sell a wide range of applications software to engin-eering users in your own disci-pline. Our client operates an International bureau giving clients access to massive computing power. Previous sales experience not essential but computing knowledge is.

Customer Support Progs

£8K-£12K + car Our client is experiencing dramatic growth due to the attractive and versatile nature of its 16/32 bit mini product line. They have a long established customer base and are very securely backed. We are seeking experienced programmers with knowledge of distributed data processing applications and computer communications to provide pre and post sales

S/W Dev - Manager

N.H. Countles c£15K + car Ideally, candidates will have experience in systems software development gained with a computer manufacturer, line management and a user environment. He/she will join a closeknit team where new ideas are sincerely welcomed. Main areas of responsibility are already mapped out. You will need a positive attitude to service and will believe in quality develop-ment. Excellent benefits.

UNIX Comms. Programmer to £11,000

Develop your career and your existing communications software skills by joining a company already firmly established in this high growth sector of the computer industry. We are seeking software people with experience in developing 3270 compatible instance and as much experience. If you are a systems software programmer with experience working on a UNIX system, this could be your chance to give your career a significant boost. Our client wishes to appoint a UNIX specialist to join their engineering software group with responsi-bility for the in-house UNIX systems and as much experience as possible in X.25 and L.A.N. systems. DEC PDP and VAX experience useful. The successful products. Attractive new office

Sales Exec S/W Services S/W Design to £12,000

S. M'sex. O.Q. £15K + car Our client is a software house specialising in technical and scientific applications. They are seeking a sales person with a minimum of one years experience to join their team. The company has a reputation for high calibre staff who have above average experience in their field. Their business is in the mini (DEC) and micro applications area.

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Probably aged 25-40 you will have spent several years designing and implementing systems in the finance industry. Ideally you will have had some experience of FX/Money Market, Funds Transfer and Letters of Credit systems or the MIDAS software package. Equally important will be your leam leadership, project control and communications skills. 🔻

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ation, specification, testing and implementation of systems in the finance industry. A knowledge of the IBM 4331, IBM System 34 or WANG VS equipment and systems for Bank Accounting and Transaction Processing will be an

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We are looking for a Systems Manager, as a new staff position, to join the company at a senior level to take over responsibility for all our present systems, and organise these into an efficient service for our technical department.

Immediately, we require the development of plans and strategy for the acquisition of CAD system. We will look to the Systems Manager to plan all stages of this acquisition, and establish the necessary organisation for its eventual implementation.

The applicant should be enthusisstic enough to get to grips with all our present EDP systems which includes word processors, minis and micros, with considerable bureaux utilisation, and to co-ordinate programming, operations and training, as well as sufficient expertise to lead the CAD development.

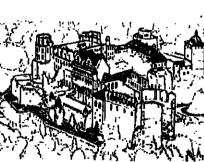
The right individual may expect an appropriately high remuneration and benefits. Occasional visits to our other offices to advise on system implementation may be required.

Please forward C.V. for the attention of:

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GERMANY

The company — part of a highly successful multinational based in the USA - markets a range of advanced products in Germany and its success has led to the creation of this new post.
The EDP Manager will lead the development of new systems, particularly in the fields of sales and marketing information, materials management as well as financial and accounting. Existing systems run on IBM System 34 hardware on-line. System development is carried out both at the European EDP centre and at Heidelberg where there is a small staff. The EDP



Manager must establish good links with user

Managermust and the European EDP centre staff; he will manage the department and carry out systems and programming work. Having recently visited this client, we strongly recommend the position as a positive career step with a thriving international company in a beautiful location.

DP Manager

IBM S34; RPG II and COBOL; Multinational Group.

Profile

The ideal candidate will be an innovator with a positive personality, who is flexible, diplomet positive personality, who is flexible, diplomatic, persuasive and user orientated. With some supervisory experience, probably aged between 28-38, he will need technical skills in analysis, design and programming (IBM System 34, RPG, COBOL etc. He will speak fluent English (and possibly some German or be willing to learn) and will now probably be working as a project leader

Salary and Benefits

An excellent salary will be offered including a good relocation package. The figure offered will allow a candidate earning up to £12,500, or

possibly more, in the UK to significantly improve his standard of living.

INTERVIEWS initial interviews will be held in the UK during the week beginning 26th October followed soon after by interviews in Heldolberg for short-listed candidates. The start date is 3rd January 1983

The time scale is tight so please ring, no soon as possible. Neville John or Allson Jary or. (0270) 627208 (office) or (0270) 218118 [NJ) or (0270) 625436 (AJ) other times. Ref. 219/CW



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IBM MVS PL 1 IBM MVS PL 1 CICS **ANALYST/PROGRAMMERS** ANALYST/PROGRAMMERS

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UNIVAC

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TMC Limited is a division of Philips The salary is negotiable and will be tailored to attract t calibre candidate.

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Contact Jonathan Harris, Personnel Officer, TMC Limited, Philips Business Systems, Swindon Road, Malmesbury, Wiltshire, SNI6 9NA, Tel: Malmesbury (06662) 2861 Ext. 2209 quoting reference MO157.



Simply years ahead

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SYSTEMS & PROGRAMMING

TEAM LEADER LONDON IBM COBOL To £14,000

Our client, an international company with impressive offices throughout Europe and the States, seeks to recruit a team leader/senior analyst programmer. We have been retained to engage an individual with a minimum of four years in data engage an individual with a minimum of four years in data processing, preferably at least 3 years programming with some analysis experience. Candidates should have either CICS or Database, although training will be offered where necessary. The company retains 1BM 4300 mainframes running under both DOS/VSE and MVS using Cobol, CICS and IMS. This vacancy offers an excellent opportunity for an analyst programmer who wishes to make a career move. A negotiable salary of up to £14,000 is offered which is dependent upon experience, with an early review. In addition they offer an impressive benefit package.

S.6663

SYSTEMS ANALYST IBM 4341

Our client, a market leader in their field seeks to recruit a systems analyst. They are based in the West End of London and use IBM 4341 under DOS/VSE linked to a network of DEC PDP minis in the North of England. Software includes VM/CMS for on-line program development, APL, Focus and Total Database. Current major developments are in the sales and marketing area where new databases with flexible reporting are being set up. Candidates should have a minimum of 2 years' are being set up. Candidates should have a minimum of 2 years analysis exp. with a programming background preferably. Involvement from inception to implementation of at least one major project and user contact at all levels, is necessary, with IBM DOS/VSE VM/CMS and a non-procedural language is desirable. Excellent company benefits include 5 weeks holidays, STLS, subsidised lunch and discount on company products.

S.6694

BUSINESS ANALYST IBM To £12

This internationally famous company based in North Kent has a vacancy for a Business Analyst to complement their already well established D.P. installation team. The client has been using computing power power for many years and currently employ IBM 3031 machines. With this hardware they use MVS with CICS and DATABASE. Their current requirement is for a BUSINESS ANALYST with a minimum of 2 years experience which should have ideally covered financial systems. A preference will be shown to those applicants with IBM and Database experience but TRAINING OFFERED where necessary. In return, the company offers a generous salary and Sary. In return, the company offers a generous salary and excellent benefits which include, BONUS, Non Contributory Pension Scheme and Relocation if required.

S.6679

ANALYST/PROGRAMMER BASIC/COBOL

BANKING, Training, a variety of hardware and a mortgage subsidy are all included as part of this newly created vacancy. Our client, a major merchant bank based in the heart of the City, wish to add an experienced Analyst/Programmer to their department. A good programming background of at least 4 years commercial experience, some of which should have been on DEC or VAX equipment is a necessity. The successful candidate will show an aptitude and a readiness to move into system design. Previous exposure to either banking or financial systems would be a definite advantage. Applicants will be expected to work in a small team developing major new expected to work in a small team developing major new systems. Above average benefits which include a S.T. loan, BUPA, loan facilities and regular salary reviews are all offered

ANALYST/PROGRAMMER E. LONDON COBOL

A MORTGAGE SUBSIDY is only one of the many substantial benefits offered by this progressive international company. This Analyst/Programmer position is open to applicants who have experience as part of a team which has carried a small sustant form initial stress them. have experience as part of a team which has carried a small system from initial stages through to implementation. This opportunity offers a wide variety of development projects. The company retains a medium range Burroughs mainframe computer using Cobol and Database. Successful applicants must be proficient in Cobol with a knowledge of Database concepts. Burroughs experience is preferable, although training will be given. Candidates should have experience of responsibility and have been involved in specification writing. In return the company offers excellent surroundings in modern, spacious offices and many other benefits including L.V.'s, Pension and Life Assurance schemes, S.T. loan and sports club facilities. J.6476

ANALYSTS/PROGRAMMERS LONDON HONEYWELL Up to £11,000

Two companies, both located in Central London have engaged our services to find Analysts and Programmers for their installations. A wide variety of very attractive allowances are offered with these positions. The people who will be put forward for consideration regarding those openings will be fully experienced in working with Honeywell hardware. Cobol is the main language. however, competence in Secondaria would be an language, however, competence in Screenwrite would be an added advantage. Database experience will also be looked upon very favourably. Programmers will have 2-3 years commercial experience, people at the more senior level will be expected to show in excess of 3 years, solid data processing experience. MORTGAGE ASSISTANCE, free lunches, travelling allowance and regular bonus schemes will be available to successful candidates who are accepted for these positions.

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Rewards will include an above average salary + bonus reflecting the importance of this role; a prestige company car; the benefits associated with a progressive, expanding

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Due to rapid expansion we are seeking a micro-computer engineer. The successful applicant will have appropriate experience in the maintenance and repair of computer equipment. He/she will have a positive personality and be able to operate effectively with Salary will be commensurate with experience.

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. . . .

support he would wish for in

his absence. Without them a minor problem could easily be aggravated into a crisis.
Client records need to be

up-to-date, accurate, flex-ible, accessible, and legible. Many salespeople use basic

next visit and anticipated date can also be briefly con-

tained for each trip, so much

product value and thus the

longer the selling cycle, the greater the need for detail.

In such circumstances some

thing more comprehensive is called for, and the kind of

client records I prefer are file folders kept in alphabet-

ical order by client.
Inside the front cover is

all the basic data on the

names and positions of al

persons affecting buying de-

cisions, best times to call, type of industry and mar-

kets, potential and existing

products in use and compe-

tition, together with

simple one line per call record of each call made, on

whom, about what, and

placed a copy of all detailed

call reports, proposals, cor-

respondence, Press curungs

client's own product and corporate literature and any

Once this kind of system has been set up it is relatively simple to maintain, for

most entries are but a few

written words plus dropping

material that may transpire.

into the file any relevant

When preparing a call, all the salesman has to do is

pick up the file and all he needs to know is there. For anyone picking up the

threads there is all the detail

of action and background to provide real continuity.

The whole process of maintaining effective client

records is a question of both

survival. It may be a strug-

gle and a bore when you first

start, out, but very soon i

nature that you will wonder how on earth you managed

will become so much second

when.

special notes.

SYSTEMS AND **PROGRAMMING**



JUNIOR PROGRAMMER COBOL

Six months commercial (not industrial placement). COBOL experience a must. Work on an IBM site using DOS/USE and CICS. IBM experience not essential but COBOL large mainframe essential. Enjoy good company benefits, career opportunity and security.

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Your job? You have 3 years' COBOL (preferably on mini machines). You want some analyst work with a lively team. You have worked in a time sharing environment and you are dynamic.

You ring Fran at Emjay

ANALYST

. .

Salary: £10,000

3 years' RPG II/System 34. Visit users in a consultancy type role. Experience of feasibility studies through to design and implementation is a must. Some travel (on a day to day basis). Handle client relations in a confident way. Ready for the challenge? Salary: £10,000

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This is an important career step, with increased responsibility. Good PL1 and supervisory skills will bring superb company benefits. Salary: £10,000

Ring Fran at Emjay

SYSTEMS PROGRAMMER

MVS. 2 years' experience of systems programming/MVS could get you recognised. The greater your expertise/seniority the more this go-ahead company needs you. A vital role in the development of TP software will lead to other opportunities. Great company benefits. Great salary to £12,000

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PROGRAMMER PL1

This excellent programmer will become an Analyst/Programmer. We require over 18 months PL1 (database a positive advantage). Immediately he will work within an analysts role. His professional, confident attitude will be invaluable in communication with other people.

If this sounds like you ring Fran at Emjay

PROGRAMMER

Salary: £8,500

COBOL Step up to Analyst/Programmer. 2 years' experience on an IBM/COBOL site necessary. VM/CMS, CICS and PL1 experience are all advanta-

Step up now! Call Fran at Emjay

SENIOR PROGRAMMER

2 years' CICS. High standards required. Work involves application programming. Responsibility, a great career and security all provided. DL1 an advantage. Your expertise will be well rewarded. Salary to £11,000

Impress Fran at Emjay

OPERATIONS

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1 years' experience needed as Network Operator. Knowledge of Network Management System, i.e. CMS and experience of large Network Environment necessary. Use of diagnostic equipment wanted as well as good working knowledge of CICS. DOS an advantage. Great company, prospects and perks.

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£19,000 ON QUOTA

£11,000 BASIC

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The successful applicant should have at least 2 years' COBOL Programming experience together with an ability to design and write programmes. The task facing the successful applicant will be to computerise the whole company as quickly as possible, integrating in the most economical way Sales Analysis, Order Processing, Word Processing, Financial Modelling, General Accounts and Management information.

At the present time the company is using a Philips P340 for order processing only and DECMATES for word processing and favours DEC equipment for expansion.

To be considered, submit your curriculum vitae, including current Salary and a telephone number on which you may be contacted.

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Write, enclosing a brief C.V. to The Personnel Director, Harbert and Sons Limited, 18 Rookwood Way Haverhill, Suffolk, Telephone Haverhill (0440) 703551

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Those boring records are a matter of self-survival

LAST week I discussed the ation to provide the three basic documents for salesman with the kind of achieving effective control of a sales territory: Client records, call plans and call

Let's take a further look at client records. Imagine a client urgently needing help while the saleaman is away sunning himself in the Mediterranean: the irate client phones the office and the phones the phones the phone that the phon salesman's secretary takes a moting the date of each call.
This is fine for some pro-

"We have just received a ducts, and if information communications modern such as what happened which doesn't appear to what was achieved, object of which doesn't appear to have the transmission characteristics we were expecting. This is urgent! Can you send someone round to sort out the problem please?"

The secretary gets the name of the company all right, but not the name of the caller. She then reports all of this to the sales manager. No problem, the salesman's client records are scanned, quickly revealing the company's address and telephone number, the name of the chief engineer, a note of the order taken on client, including turnover, the last visit and depart- number of employees. ment-head with the requirement for a high speed mo-

It is now a matter of checking with the despatch department to see what has been sent. Then, having asked for the appropriate department-head by name, the sales manager is quickly able to deal with the prob-

Yet, without established records, things could be quite different. The des-patch documentation might reveal some information,

product?
2. What was promised?

3. In what circumstances was it ordered ie was it understood to be a trial? 4. Were the despatch details correct ie address, correct version of product, etc. 5. What are the names of the people involved and their

б. Was any support promised? If so, what?
7. For what purpose is the product being used?
8. Was a detailed proposal ever submitted that might provide some useful back-

. Were any alternatives 10. Did the salesman actually take the order, or was it

Up-to-date client records to survive without them, could answer many, if not Come the next recession, could answer many, if not all, of these questions and help someone who has no prior knowledge of the situ-

may be you won't! Alan Williams

COURSES I

MMSS has several courses lined up for November and December, to be held at its training centre in Worthing. November courses include Computers in Purchasing, Basic Fortran Programming, Database Concepts, and Cobol Programming for the Experienced Programmar. For December, Inventory Management and Control, Computer Appreciation for Management and Users, Basic Cobol Programmates and Computer

Appreciation for Beginners are on the agenda. Details from MSS Centre on (0903) 34755.

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OS/JCL. Knowledge of IBM facilities, i.e. IMS, VM, CICS, TSO essential. First

line support role therefore must be technically competent. Ability to talk to

TELEPHONE: 242 0076 (24-hour Ansafone)

NEW MULTI-MINI PROJECT

Our Client is a leading commercial organisation, part of a large British group of companies, based in Central London. They are developing sophisticated new on-line applications to run on 4 loosely linked Honeywell DPS6 model 76 minis, with 15 256 mb disc drives, 4 printers, 4 tape drives and up to 100 TDS colour terminals. The system has been designed around a comprehensive underwriting, claims and accounts system. They now need the following additional computer professionals to further develop and install the systems.

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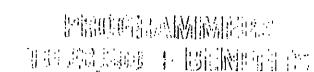
For the Senior Programmer positions candidates should have a sound DP background to include a good working knowledge of Honeywell DPS/LEVEL 6 using COBOL and/or SCREENWRITE.

The programming positions are open to candidates with 18 months' + experience, some of which should have been gained on a Honeywell DPS/LEVEL 6 machine. Specific knowledge of insurance or on-line applications will be advantageous.

The Client has now reached a critical stage in the project and is dedicated to recruit the right individuals to join a young and dynamic team.

To find out more about these excellent career opportunities please contact Mike Harmer.

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This is just a small selection of current requirements: for details of these and others not advertised call us now.

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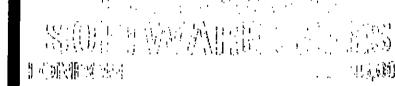
小龙形式

Our Client, a well-known company in the retail business, wishes to recruit an experienced Analyst/Programmer. They are an established computer user and have a variety of applications running on their HP 3000 with major developments planned for the future.

Applicants will ideally have a sound DP background to include around 3 years' COBOL programming and an indepth knowledge of Hewlett-Packard systems and software. The successful candidate would shortly assume the position of Assistant Computer Manager and should therefore be able to communicate at all levels. In return our Client offers an excellent starting salary and package, which includes a company car and N.C.P.S.

If you are self motivated, looking for a challenge and would enjoy working in a small friendly team environment contact MIKE HARMER at APEX for further details.

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Our client is a well-established software house and is currently looking to recruit a salesman to promote complete systems to companies in the fashion trade.

The ideal candidate should not only have an interest in new computer technology but want to get involved in selling systems and managing pre- and post-sales support. A good knowledge of computer applications would be an advantage but specific fashion industry training will be given. Candidates industry training will be given. Candidates will be self motivated, have the ability to communicate at all levels and compete in a dynamic fast-moving market place.

A good basic salary and attractive commission scheme would ensure that the successful applicant can expect to earn in excess of £15,000 per annum in their first year.

For more details please contact Dave Bowman.

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We have a number of on-going

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